Project Design Phase 2 Customer Journey Map

Date	26 October 2022
Team ID	PNT2022TMID50358
Project Name	Project – Natural Disaster Intensity Analysis and Classification using Artificial Intelligence
Maximum Marks	4 Marks

Customer Journey Map for "Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence":

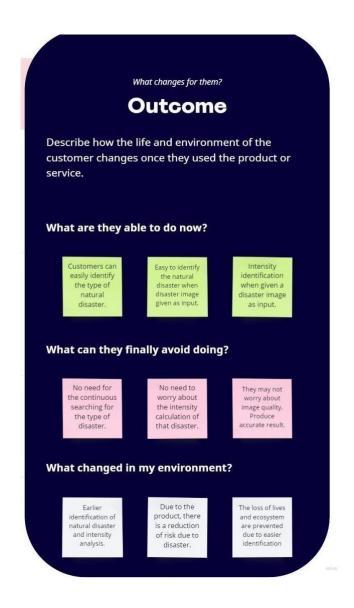
Step-1: Goals and needs



Step 2: Journey Steps

Journey Steps Which step of the experience are you describing?	Discovery Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	Customer book for the name of the diseaser.	Connect with the gaste Emergency Take shorts account	prepared Stay in a safe Practice Stay connected series or a startly drifts and updated and updated	Creating during for particular desired for particular desired experience among the desired format for particular desired desir
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person narrotor.	Unwarted Popup Aderthurmet messages	Trainvent Multiple Informations verification Payed Informations steps information	Try no to be Always keep Plan for proper paint emergency alternate paintness paint for conducted conducted.	Sharing the contract of the co
Touchpoint What part of the service do they interact with?	Press/Media social media Advertisement Figers Telemarketing	Email Adertumes google noofication	always keep listen to local different for all kit officials kinds of execution firs all kit officials kinds of plan	sharing sharing different boo_ficions to perspectives the people of disaster the people sharing the proper shaling the change of the people sharing the proper shaling the change of the people sharing the people of the people of the people sharing the people of the peo
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions	•	②	②	©
Backstage				
Opportunities What could we improve or ntroduce?	A website can be created which identifies	The website can be made secure and more accurate so that it will	The customers can give a image as Input and the type of natural	The website can be made available to everyone who need to
Process ownership Who is in the lead on this?	After the special to be created in will be in charge of the first Angar of MORF.	The NDRF feam is in lead of the website.	The NORF train it is not to the norm it is not to the websiter.	The NORF team is in lead of the website

Step 3: Journey Outcomes



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