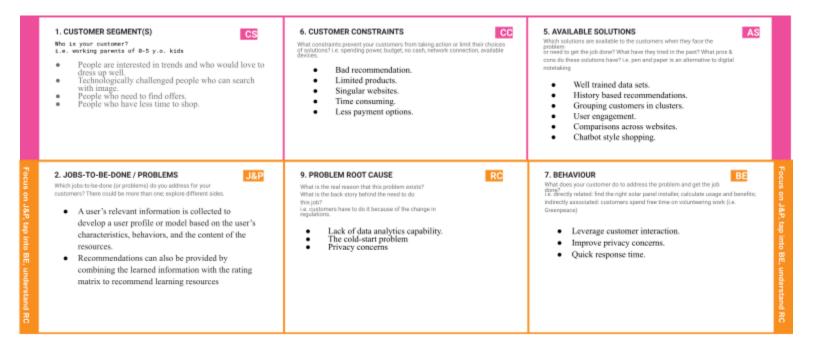
Project Title: Smart Fashion Recommender Application Project Design Phase-I -Solution Fit Template

Team ID: PNT2022TMID01360



Identify strong TR & EM

3. TRIGGERS

TR

What triggers customers to act? i.e. seeing their neighbor installing solar panels, reading about a more efficient solution in the news.

- The 'discovery'
 Factor
- User Engagement
- Personalized
 Experience

4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards?

i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

- 1. Lose interest
- 2. Slow Response Time

10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behavior.

 The user can speak with the ChatBot directly about the product rather than having to navigate through numerous menus to make an online purchase.

8. CHANNELS of BEHAVIOR



8.1 ONLINE

What kind of actions do customers take online? Extract online channels from #7

8.2 OFFLINE

ind of actions do customers take offline? Extract channels from #7 and use them for customer pment.

 Clear with want they want and choices