













Project Design Phase II

Customer Journey Map

Team ID	PNT2022TMID29081
Project Name	Visualizing and Predicting Heart Diseases with an Interactive Dash Board

Customer Journey Map:

	 <p>Enter what do people experience as they begin the process</p>	 <p>Engage what do people experience as they begin the process</p>	 <p>Exit what do people typically experience as the process finishes?</p>
 <p>PROCESS browsing, booking, attending and rating a local city tour</p>			
 <p>Process steps what does the person (or group) typically experience?</p>	<p>By Searching Through Online</p> <p>Finding our prediction Dashboard</p> <p>Create User Account</p>	<p>Visualize the Information of Prediction</p> <p>User Gives their Problems as their input to Prediction system</p> <p>Reviews of the users about prediction system</p>	<p>Easy to access and visualize the prediction</p>
 <p>Interactions What interaction do they have at each steps along the way? • Who do they see or talk to? • What are they? • What digital touchpoints or physical objects would they use?</p>	<p>Interactive Dashboard for HeartDisease Prediction</p> <p>Disease Prediction at Online</p>	<p>Interaction with Dashboard</p> <p>View the Results from Interactive Dashboard</p>	 
 <p>Goals & Motivations All each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")</p>	<p>Help me to check whether I have Heart Disease or not</p> <p>Help me to get awareness about my health condition</p>	<p>Quick prediction for the given symptoms</p> <p>Emotional support, Reliability and Response</p>	<p>Maintain good health</p> <p>Awareness about heart disease</p>
 <p>positive moments What steps, what is a person's find enjoyable, productive, fun, motivating, delightful or exciting?</p>	<p>Detailed information about Disease</p> <p>Easy to access and visualize the prediction</p>	<p>Positive results from the prediction</p> <p>Clear information communication</p>	<p>Detailed explanation about the disease</p> <p>Improved prediction system</p>
 <p>Feelings and pains of customers</p>	<p>Fear about their health condition</p> <p>Overloadment</p>	<p>Trust</p> <p>User friendly environment</p>	<p>Knowing health condition from home</p> <p>Cost-effective method</p>
 <p>Opportunity how might we make each step better? what ideas do we have? what have others suggested?</p>	<p>Suggestion to avoid heart disease</p> <p>Displaying symptoms related to heart disease</p>	<p>Healthy lifestyle recommendation</p> <p>Learn about treatment and self-care</p>	<p>Staying informed about the disease</p> <p>Incorporate new desired activities</p>