

**Project Design Phase-I**  
**Proposed Solution**

Team ID	<b>PNT2022TMID42148</b>
Project Name	AI Based Discourse for Banking Industry
College Name	AVS College of Technology

**Proposed Solution :**

S.No	Parameter	Description
1.	Problem Statement (Problem to be solved)	In chatbot to avoid the language barriers for the user/customers who can ask bank related questions like to create a bank account, able to answer loan queries, able to answer general banking queries, and also able to answer queries regarding net banking.
2.	Idea / Solution description	To avoid the language barriers, we can create a Chatbot that can respond according to the user/customers languages all over the world.
3.	Novelty / Uniqueness	-create a virtual keyboard with popular and continental languages. -automated smart responses and achieve marketing goals efficiently. -Handling more unique and complex queries. - Connect people globally due to its versatility with multiple languages.
4.	Social Impact / Customer Satisfaction	-can easily communicate with the banking industry. -provide 24/7 support. -analyze customer data and improve services.

5.	Business Model (Revenue Model)	<ul style="list-style-type: none"> <li>-Most of the chatbot can respond only for English and Hindi but we can add the continental languages.</li> <li>-fits into a packet.</li> <li>-uncomplicated Interface.</li> </ul>
6.	Scalability of the Solution	<ul style="list-style-type: none"> <li>-Consume time.</li> <li>-able to communicate.</li> <li>-it can be used by customers all over the world.</li> </ul>