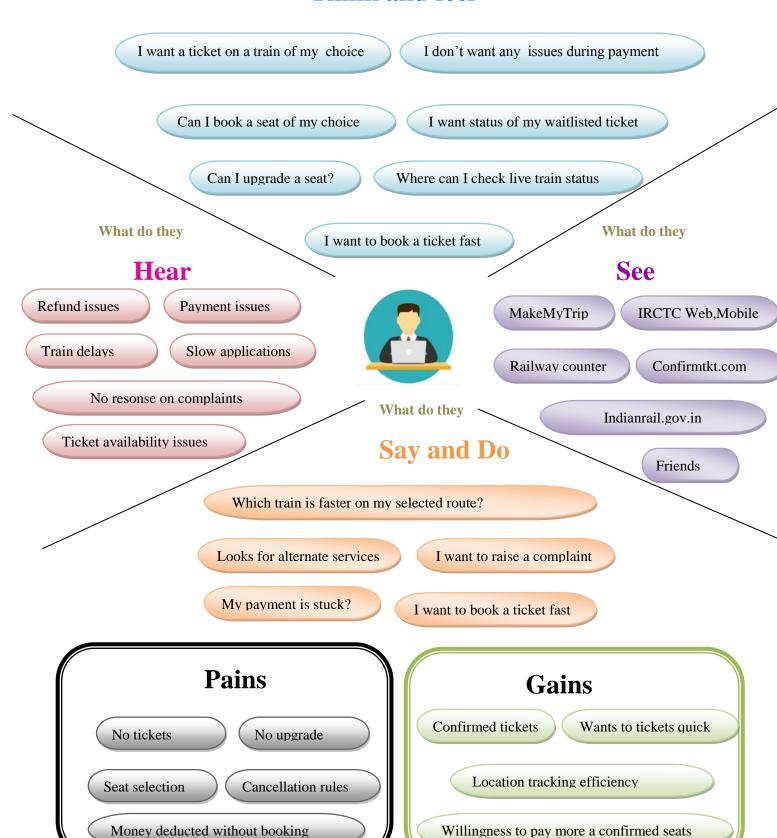
## SMART SOLUTIONS FOR RAILWAYS EMPATHY MAP

## Think and feel



Willingness to pay more a confirmed seats