# Customer & Employee Journey Map



















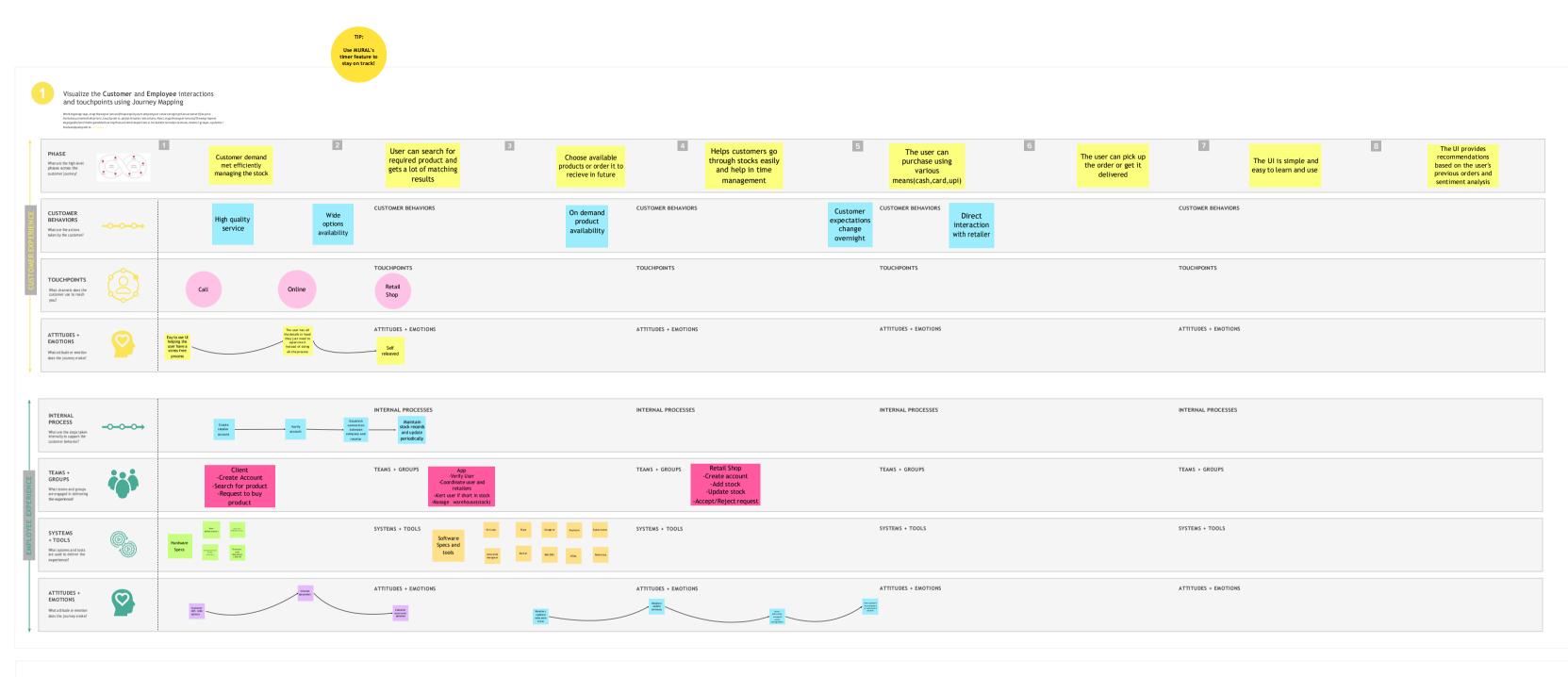
## Participants







## Tips for the facilitator:































Project Design Phase II Customer Journey Map

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