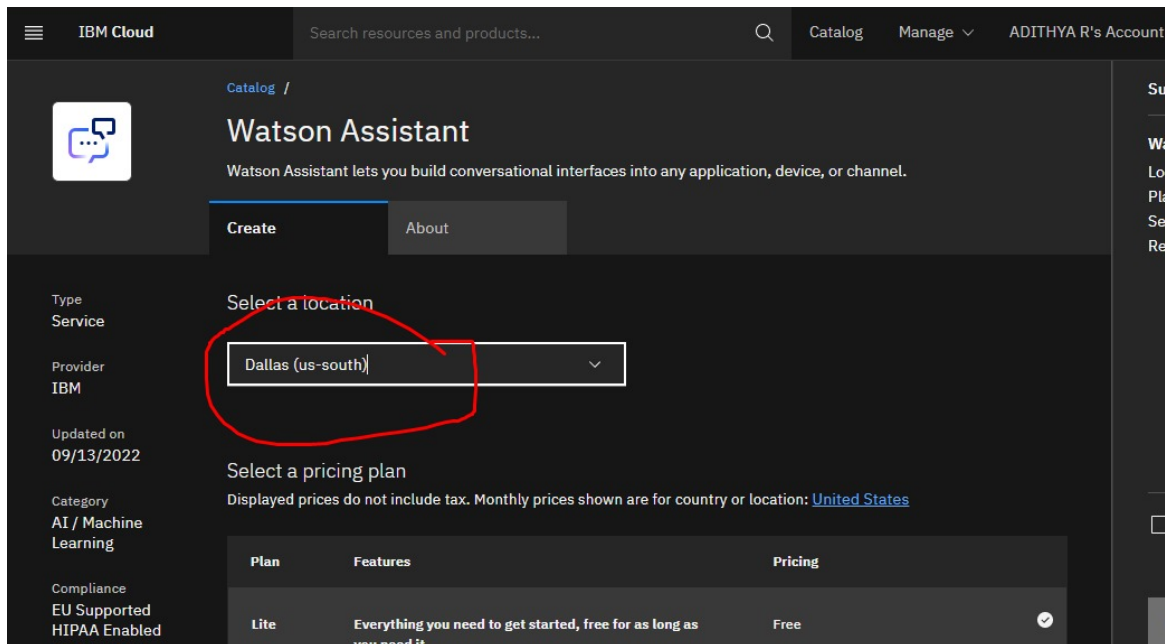
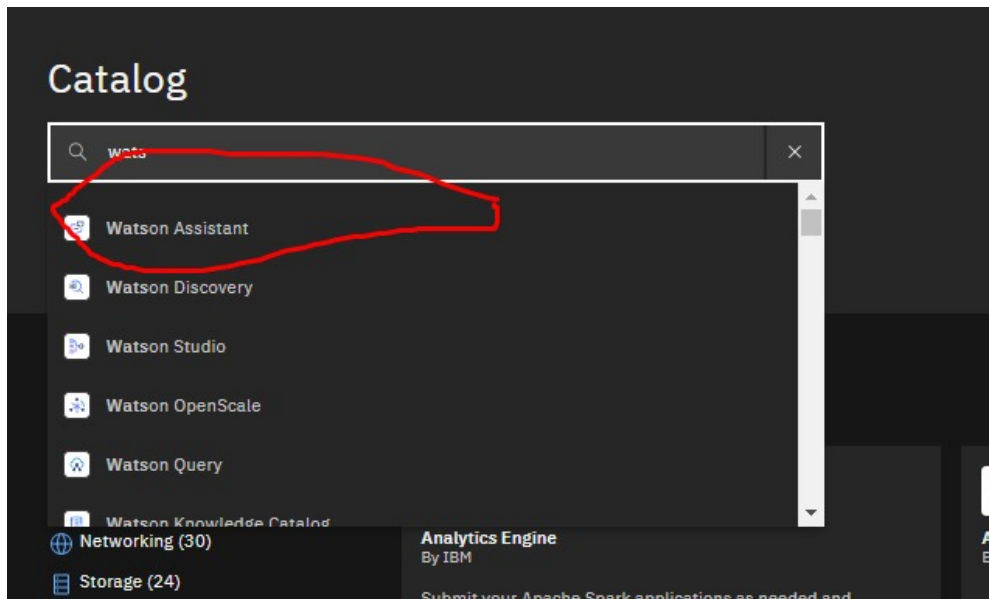


Project Development Phase Sprint 1

Date	29 October 2022
Team ID	PNT2022TMID24700
Project Name	AI BASED DISCOURSE FOR BANKING INDUSTRY

Screenshots of Sprint 1 Tasks:

Create IBM Watson Assistant Service:



IBM Watson Assistant

Lite

Upgrade

Banking Bot

?

Welcome to the new Watson Assistant

Back

Next

Where do you plan on deploying your assistant?

Web

Tell us about yourself

This information will be used to personalize your onboarding experience.

Which industry do you work in?

Banking and financial services

What is your role on the team building the assistant?

Developer

Which statement describes your needs best?

I'm using Watson Assistant to complete a course or certifi

Do you have the Speed Demons in stock?

The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you.

What size and color do you need?

I'm looking for a size nine in white

Great news! The Speed Demons are available in white in a size 9.

You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?

I'll pick them up!

Ship them to me, please!

IBM Watson Assistant

Lite

Upgrade

Banking Bot

?

Welcome to the new Watson Assistant

Back

Next

Customize your chat UI

Update the style to match your brand and your website. A developer can also add more advanced styling changes with code. [Learn more](#)

Restart conversation

Assistant's name as known by customers

Mr. Flexon

Primary color

#FFFFFF

Secondary color

#3D3D3D

Chat header

Accent color

#0354E9

Significant and interactive objects

IBM Watermark

Plus

Add an avatar image

Hi! I'm a virtual assistant. How can I help you today?

Example: Find nearby location

Example: Check account balance

IBM Watson Assistant

Lite

Upgrade

Banking Bot

?

Home

Welcome, you're in the new Watson Assistant!

We have some exciting news for you!

Congratulations!

You've configured your first assistant! Now you can continue to build and get your assistant ready to interact with customers.

Faster build

We've simplified the build process making it up to 6 times faster to launch your assistant.

Get started

assistant without the usual heavy lift from a development team.

View documentation

JRES

in Assistant is loaded with features that empower you to meet the complexity of customer needs.

See what's new

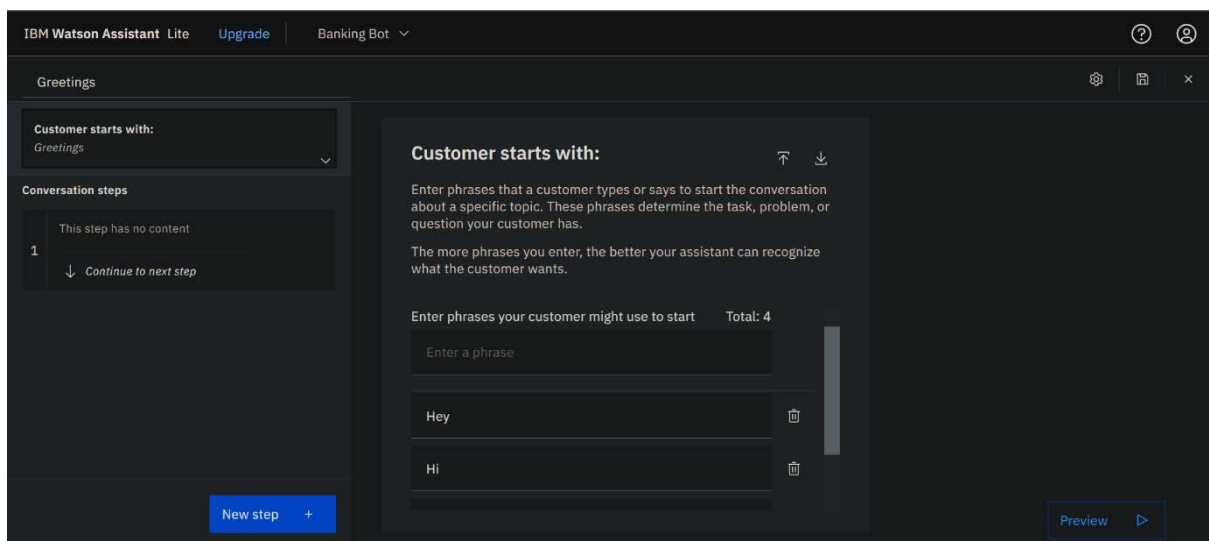
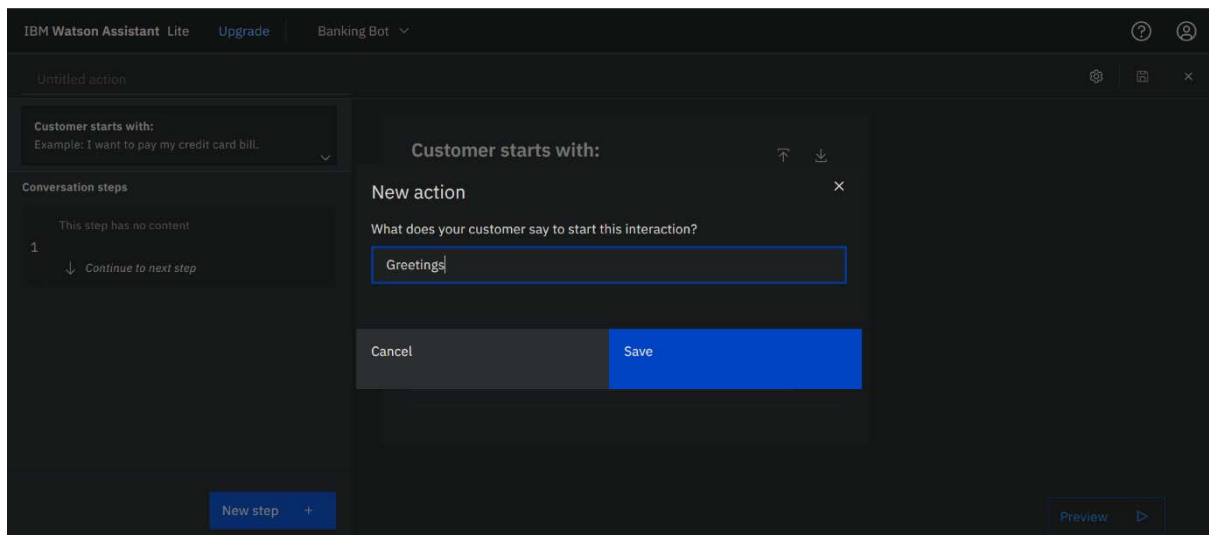
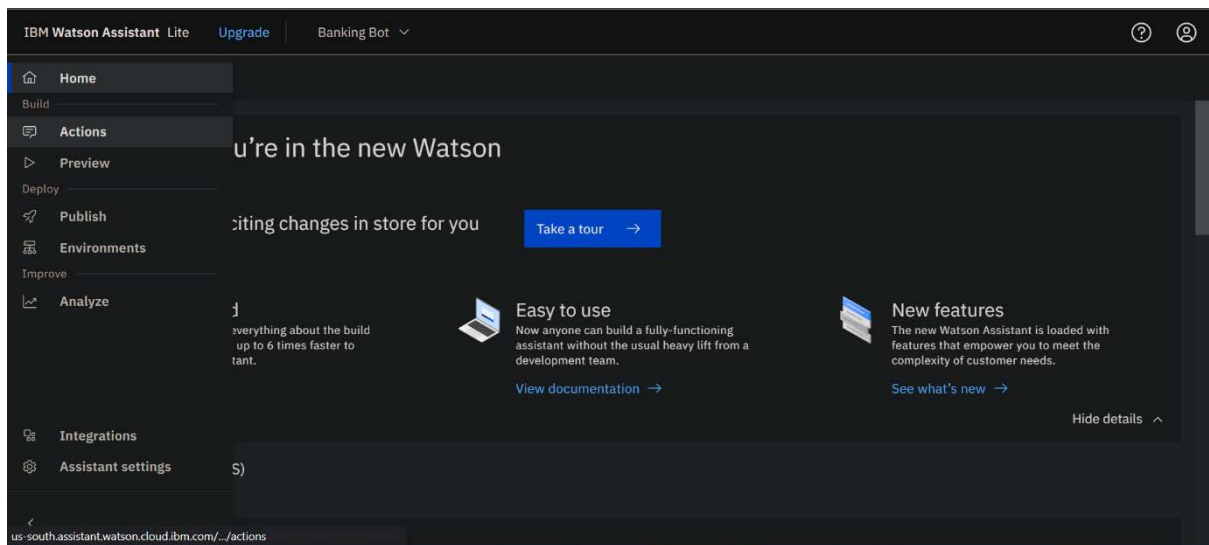
Hide details

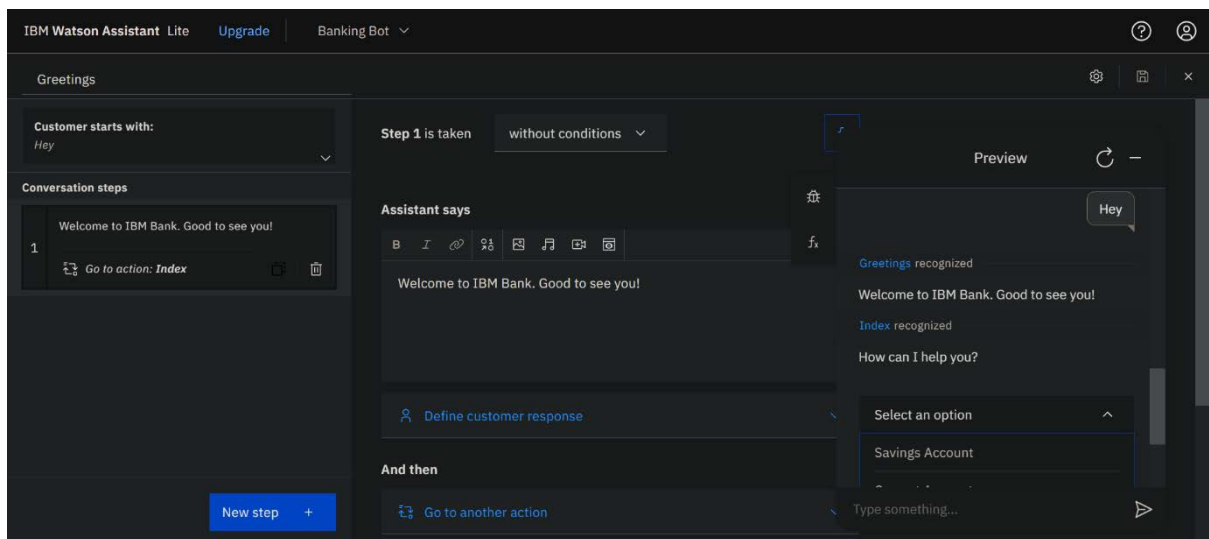
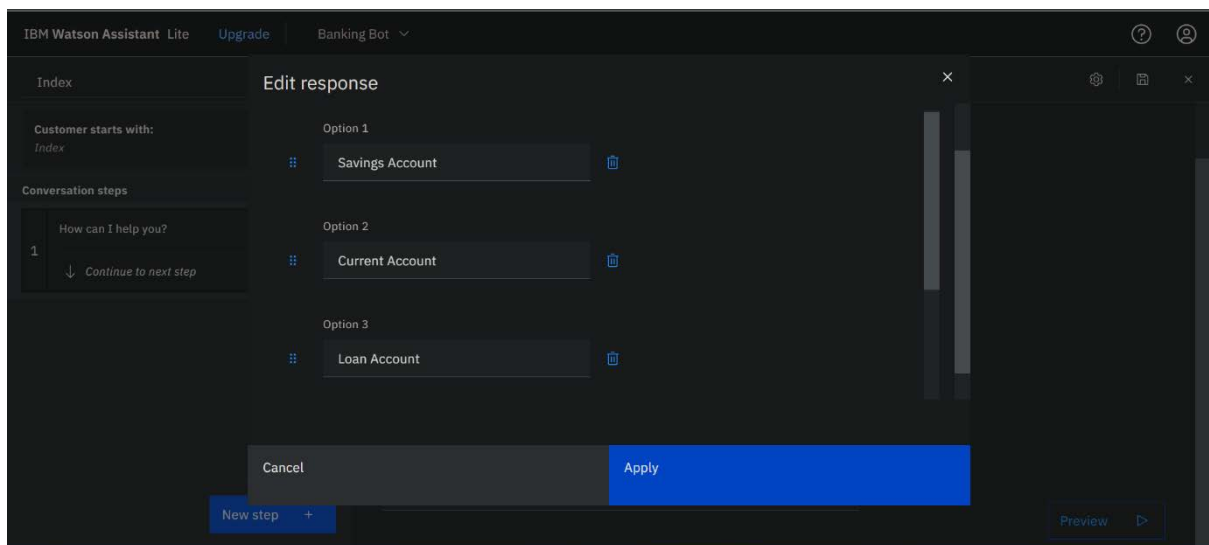
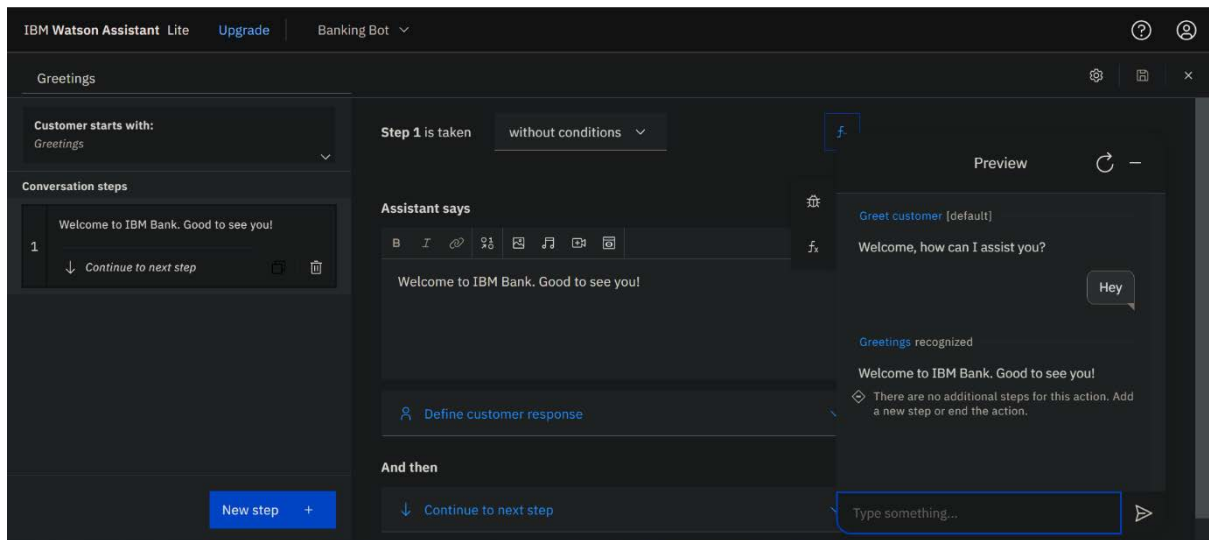
Banking Bot | English (US)

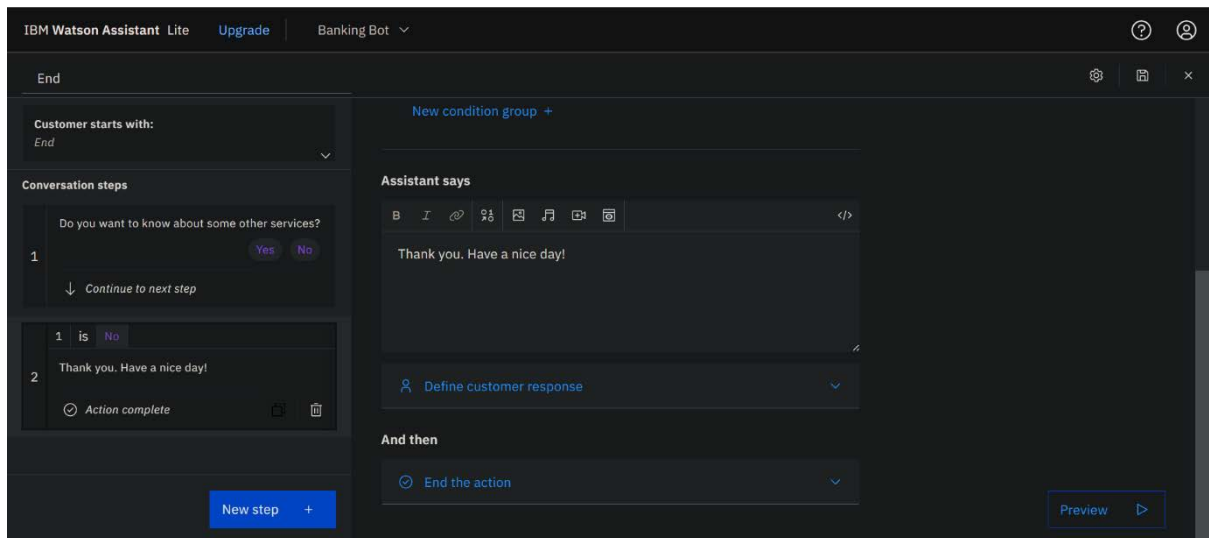
No description

Waiting for vimeo.com...

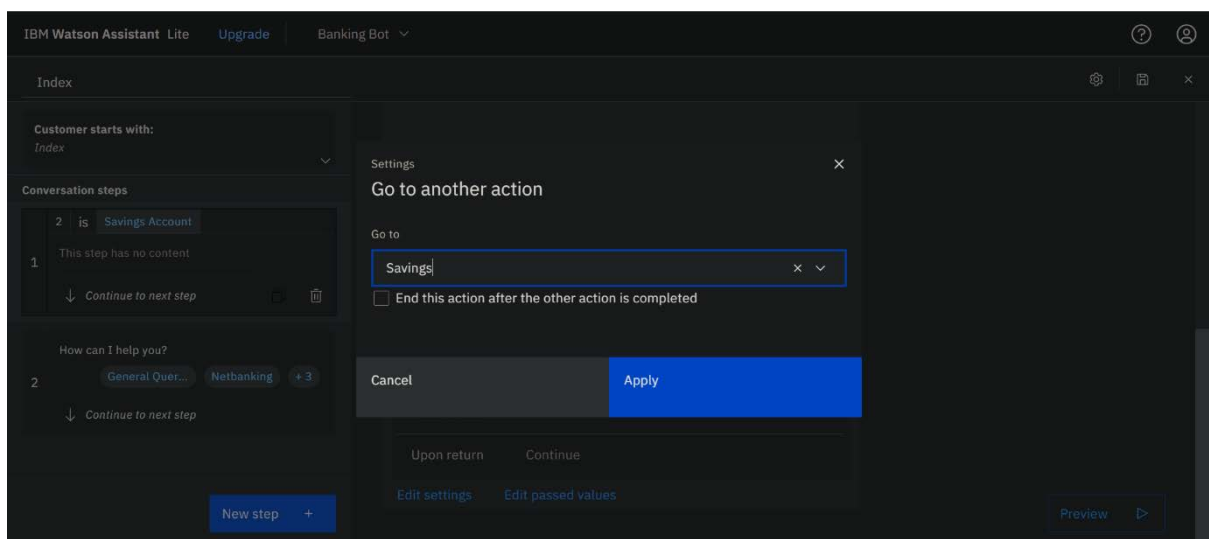
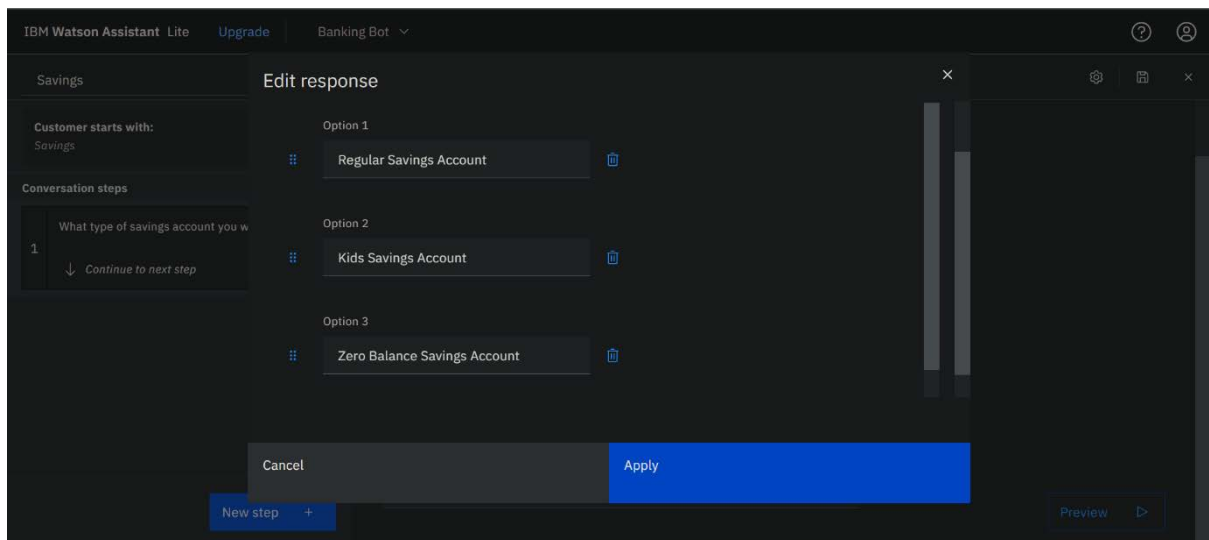
Chatbot Skills Creation:

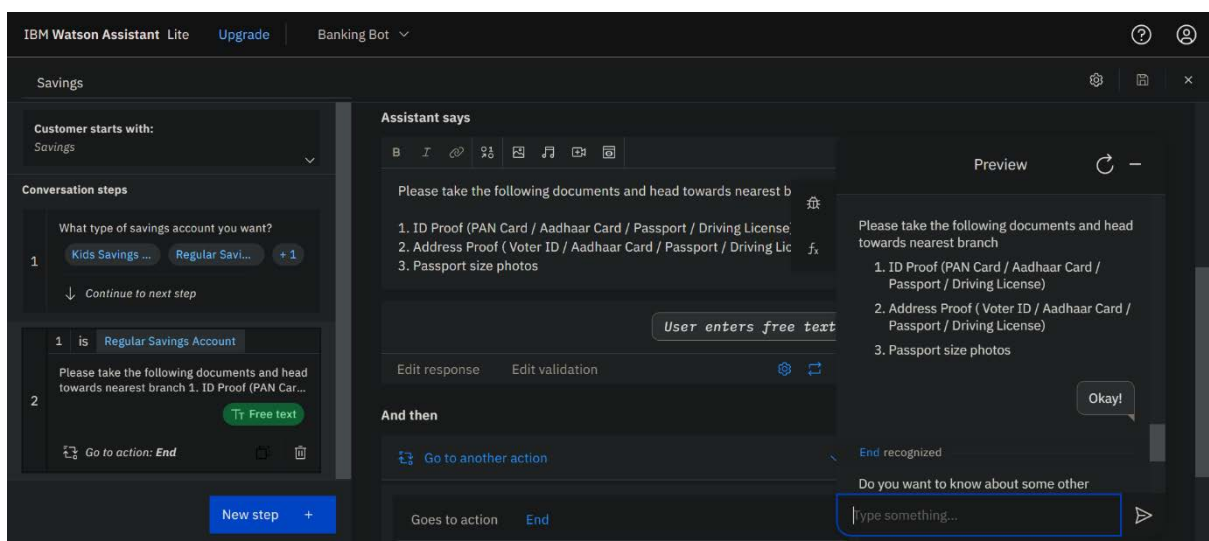
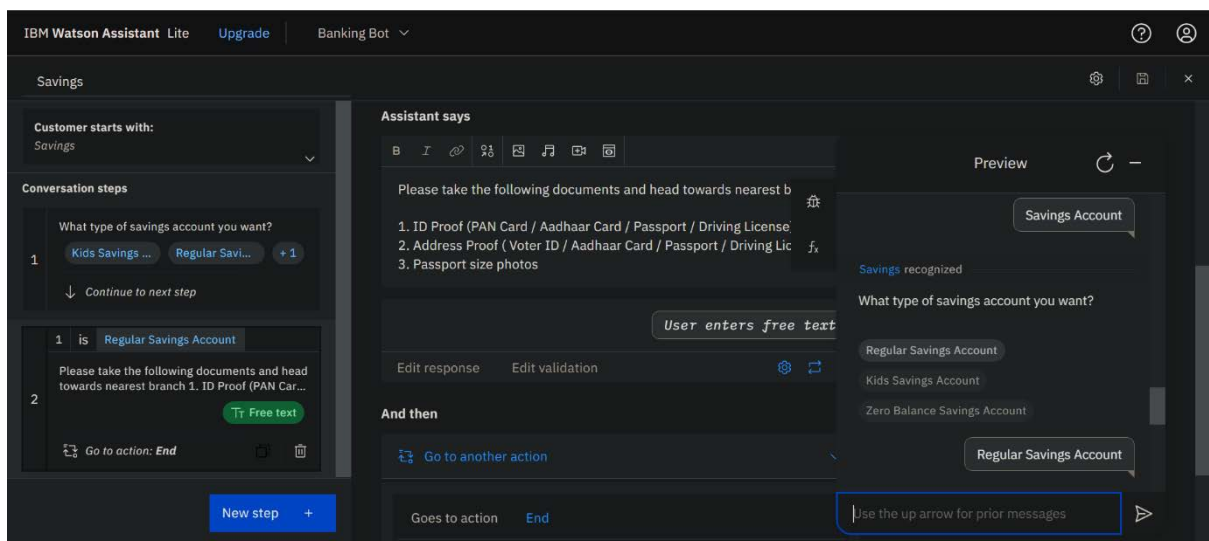
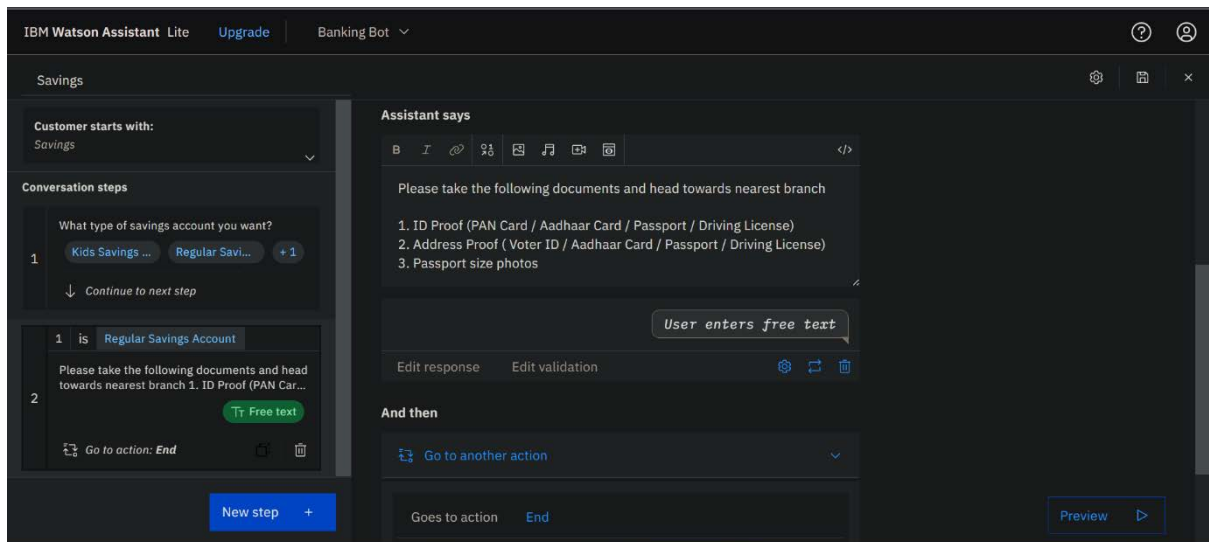


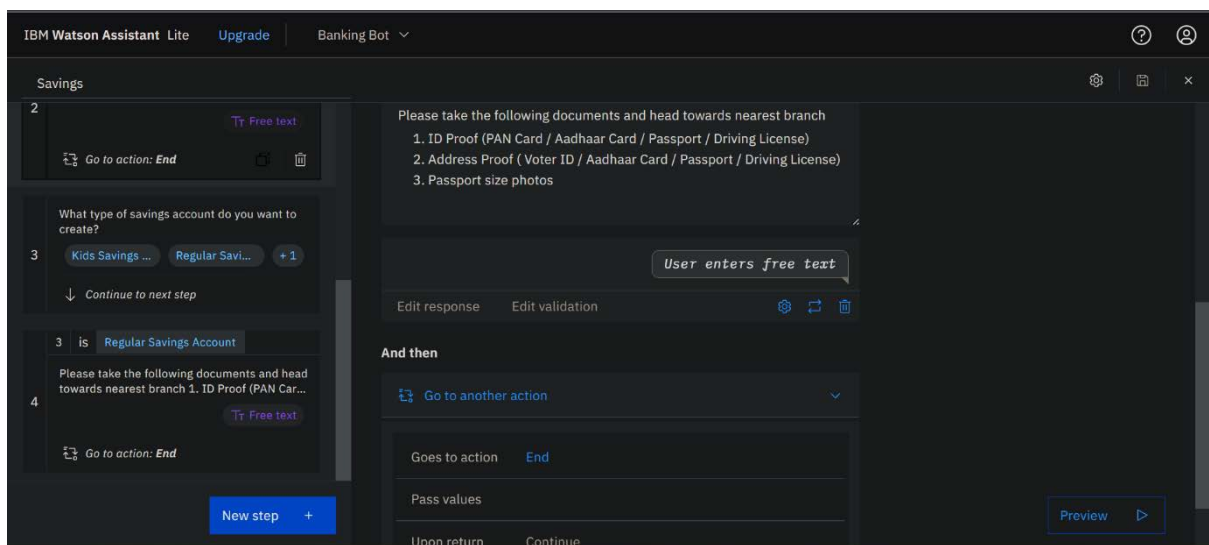
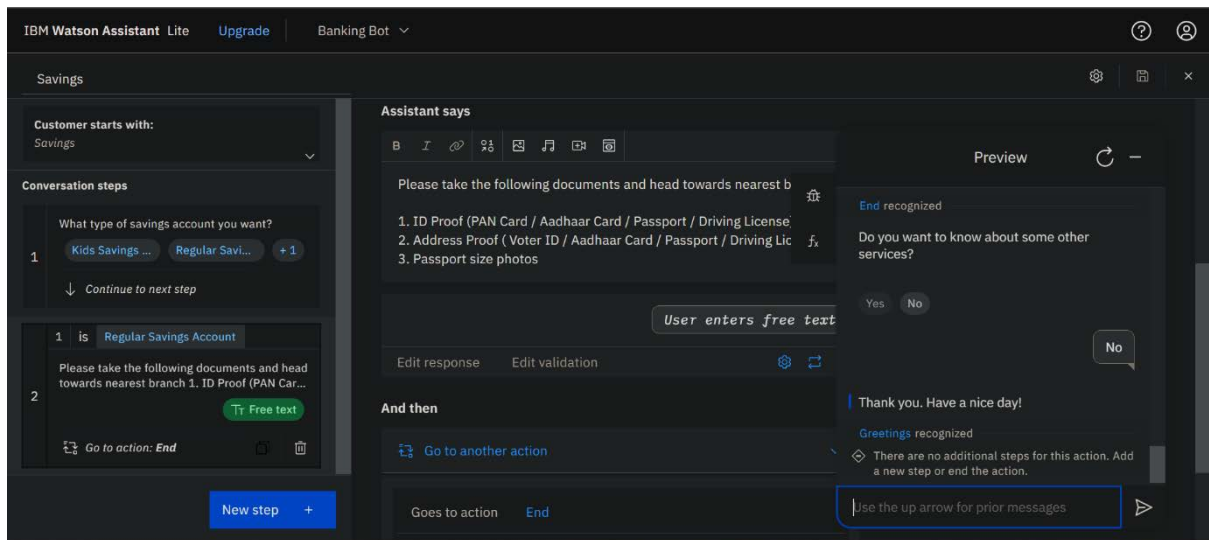




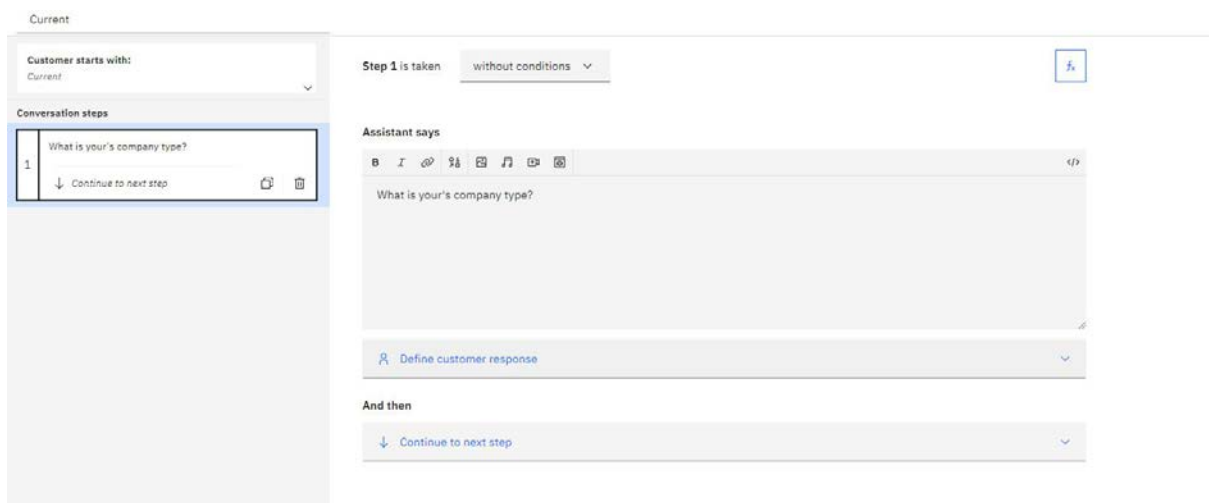
Creating Savings Account Action:







Creating Current Account Action:



Index

Customer starts with:
Index

Conversation steps

How can I help you?

1

Netbanking General Quer... + 3

Continue to next step

1 is Savings Account

2

This step has no content

Go to action: Savings

1 is Current Account

3

This step has no content

Continue to next step

Step 3 is taken with conditions

Conditions1 condition

If All of this is true:

1. How can I help you? is Current Account

and Add condition +

New condition group +

Assistant says

B I % ☒ ☐ ☎ ☎ ☎ </>

For example: What type of transfer would you like to make?

Current

Customer starts with:
Current

Conversation steps

What is your's company type?

1

Proprietorship Partnership

Continue to next step

1 is Proprietorship

2

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Continue to next step

Step 2 is taken with conditions

Conditions1 condition

If All of this is true:

1. What is your's company type? is Proprietorship

and Add condition +

New condition group +

Assistant says

B I % ☒ ☐ ☎ ☎ ☎ </>

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years

2. Company Agreement

3. Pan card

Current

Customer starts with:
Current

Conversation steps

What is your's company type?

1

Proprietorship Partnership

Continue to next step

1 is Proprietorship

2

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Free text

Go to action: End

1 is Partnership

3

Please take the following documents and approach the closest branch:
 1. Income tax returns of...

Continue to next step

Step 3 is taken with conditions

Conditions1 condition

If All of this is true:

1. What is your's company type? is Partnership

and Add condition +

New condition group +

Assistant says

B I % ☒ ☐ ☎ ☎ ☎ </>

Please take the following documents and approach the closest branch

1. Income tax returns of proprietor for last 3 years

2. Company Agreement

3. Pan card for both partner

Assistant says

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 3 years
2. Company Agreement
3. Pan card

User enters free text

The screenshot displays the Microsoft Bot Framework Designer interface. On the left, the 'Conversation steps' pane shows a flow starting with 'What is your's company type?'. This leads to a choice between 'Proprietorship' and 'Partnership'. The 'Partnership' path continues to a text prompt: 'Please take the following documents and approach the closest branch:
 1. Income tax returns of...'. Below this, a 'Go to action: End' is listed. A 'Free text' input field is also visible. On the right, the 'Assistant says' pane shows the corresponding output text. A 'Go to another action' dialog box is open, showing the current action 'Go to' and the next action 'End'. The dialog also has a checkbox for 'End this action after the other action is completed' and 'Cancel' and 'Apply' buttons.