Extract online &

offline CH of BE

Explore AS, differentiate

tap into

1. CUSTOMER SEGMENT(S)

i.e. working parents of 0-5 v.o. kids

Who is your customer?

CS

6. CUSTOMER CONSTRAINTS

CC

RC

5. AVAILABLE SOLUTIONS

AS

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

Anyone who uses a swimming pool including children,adults

The only expenditure required is installing highly capable cameras for active drowning detection, and alert-sending devices

What constraints prevent your customers from taking action or limit their choices

of solutions? i.e. spending power, budget, no cash, network connection, available devices.

Angel Swim Life Gaurd,
Swim Eye Life Gaurd etc

2. JOBS-TO-BE-DONE / PROBLEMS

J&P

9. PROBLEM ROOT CAUSE

7. BEHAVIOUR

BE

Which jobs-to-be-done (or problems) do you address for your customers?
There could be more than one; explore different sides.

What is the real reason that this problem exists?
What is the back story behind the need to do this job?
i.e. customers have to do it because of the change in regulations.

What does your customer do to address the problem and get the job done?
i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

The main job to be done here is to detect accurately the active drowning person.

The problems for the Root causes include:

- * Amature in swimming
- * Forced Drowning with a willingness
- *Unknown circumstances

Making more secure swimming pools with 24/7 active guarding, with bars installed wherever needed.

3. TRIGGERS



What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

The main trigger is the increase of death due to active drowning.

4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design

They feel a sense of loss or fear in water

10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

A device is developed with yono model to detect actively drowning people in the pool which alerts the gaurds.

8. CHANNELS of BEHAVIOUR



8.1 ONLINE

What kind of actions do customers take online? Extract online channels from #7

Social Media, Adevertising, Blog

8.2 OFFLINE

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

Friends, Developers.



