

# CREATING NETBANKING ACTION

IBM Watson Assistant Lite Upgrade Chat bot

Net Banking

Customer starts with:  
Net Banking

Conversation steps

1

What queries do you have regarding NetBanking?

Facing errors... What is Net B... + 2

Continue to next step

1 is

What is Net Banking?

Net banking is a service provided by banks that allows customers to access banking services onlin...

2

Go to action: End

1 is

How do I register for Net Banking?

Please download and fill up the net banking requisition form and submit it to your home branch.

3

Go to action: End

1 is

What are the features of Net Banking?

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Net Banking

Preview

Net Banking

Continue to next step

1 is What is Net Banking?

Net banking is a service provided by banks that allows customers to access banking services online...

Go to action: End

3 is How do I register for Net Banking?

Please download and fill up the net banking requisition form and submit it to your home branch.

Go to action: End

1 is What are the features of Net Banking?

1.Check Account Balances & Statements. You can log into the internet banking account to check your...

Go to action: End

1 is Facing errors in Net Banking

Please contact our customer care executive or...

New step +

Step 3 is taken with conditions fx

Conditions 1 condition ^

If All of this is true:

1. What queries do ... is How do I register for Net Banking?

and Add condition +

New condition group +

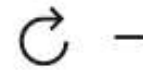
Assistant says

Please download and fill up the net banking requisition form and submit it to your home branch.

Preview ▶

Define customer response

Preview



How can I help you?

Net Banking



Net Banking

go to [Net Banking](#)

What queries do you have regarding NetBanking?

What is Net Banking?

How do I register for Net Banking?

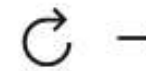
What are the features of Net Banking?

Facing errors in Net Banking

Type something...



Preview



How do I register for Net Banking?

What are the features of Net Banking?

Facing errors in Net Banking

**What is Net Banking?**

Net banking is a service provided by banks that allows customers to access banking services online rather than visiting the bank in person.

go to [End](#)

Do you want to know about some other services?

Yes

No

Type something...



Preview



go to [End](#)

Do you want to know about some other services?

Yes

No

No

Thank You.Have a nice day.

⚠ There are no additional steps for this action. Add a new step or end the action.

[Greeting](#) ended

Thanks

✓ Action complete

[End Greeting](#) ended

Use the up arrow for prior messages

