

CREATING LOAN ACCOUNT ACTION

IBM Watson Assistant LiteUpgradeChat bot

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Actions

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Set by assistant

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New action

Name	Last edited	Examples Count	Status	
Loan	19 hours ago	1	✓	⋮
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End	18 hours ago	1	✓	⋮
End Greeting	18 hours ago	3	✓	⋮
Query	18 hours ago	1	✓	⋮
Savings	19 hours ago	1	✓	⋮
Current	19 hours ago	2	✓	⋮
Net Banking	18 hours ago	1	✓	⋮

Items per page: 50Showing 1–9 of 9 actions11 of 1 pages

Preview

Customer starts with:

Loan

Conversation steps

1

What type of loan are you looking at?

Gold Loan

Vehicle Loan

+ 3

↓ Continue to next step

1 is House Loan

2 To be eligible for a house loan please contact our bank service providers with all eisting loan details.

Go to action: End

1 is Gold Loan

3 Please approach the bank with the following documents. 1.Aadhar card 2.Pan Card 3.Passport...

Go to action: End

1 is Topup Loan

New step +

Customer starts with:

↑ ↓

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action

Total: 1

Enter a phrase

Loan

🗑

IBM Watson Assistant LiteUpgrade

Chat bot

?

Loan

Go to action: End

1 is Gold Loan

3 Please approach the bank with the following documents. 1.Aadhar card 2.Pan Card 3.Passport...

Go to action: End

1 is Topup Loan

4 To be eligible for a top-up loan please contact our bank service providers with all eisting loan details.

Go to action: End

1 is Vehicle Loan

5 Kindly the approach the bank with the following documents. 1.Automobile Invoice 2.Pan card...

Go to action: End

1 is Student Loan

Please approach the bank with the following

New step +

Step 4 is taken

with conditions

fx

Conditions

1 condition

If

All

of this is true:

1. What type of loan...

is

Topup Loan

x

and

Add condition +

New condition group +

Assistant says

B I @ % & * </>

To be eligible for a top-up loan please contact our bank service providers with all eisting loan details.

Define customer response

Preview

Preview



Greeting recognized

Good to see you.

go to [Index](#)

How can I help you?

Loan Enquiry

Loan Enquiry

go to [Loan](#)

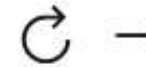
What type of loan are you looking at?

Select an option

Type something...



Preview



Loan Enquiry

go to [Loan](#)

What type of loan are you looking at?

Select an option



House Loan

Gold Loan

Topup Loan

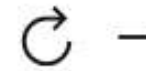
Vehicle Loan

Student Loan

Type something...



Preview



what type of loan are you looking at?

Gold Loan



Gold Loan

| Please approach the bank with the following documents.

- 1.Aadhar card
- 2.Pan Card
- 3.Passport size photo

go to [End](#)

Do you want to know about some other services?

Yes

No

Use the up arrow for prior messages



Preview



go to [End](#)

Do you want to know about some other services?

Yes

No

No

Thank You.Have a nice day.

⚠ There are no additional steps for this action. Add a new step or end the action.

[Greeting](#) ended

Thanks

✓ Action complete

[End Greeting](#) ended

Use the up arrow for prior messages

