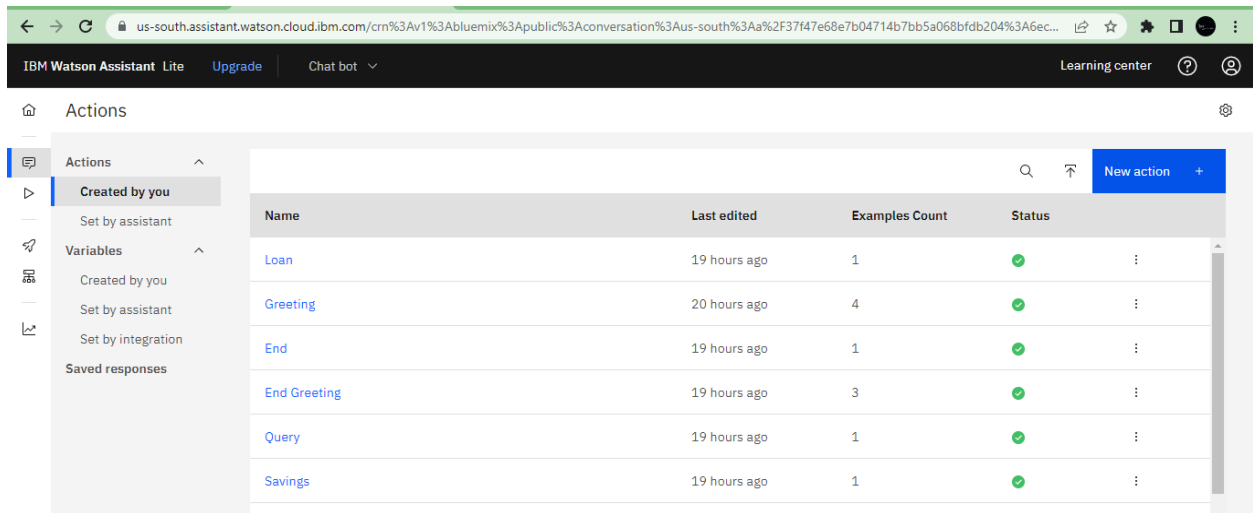


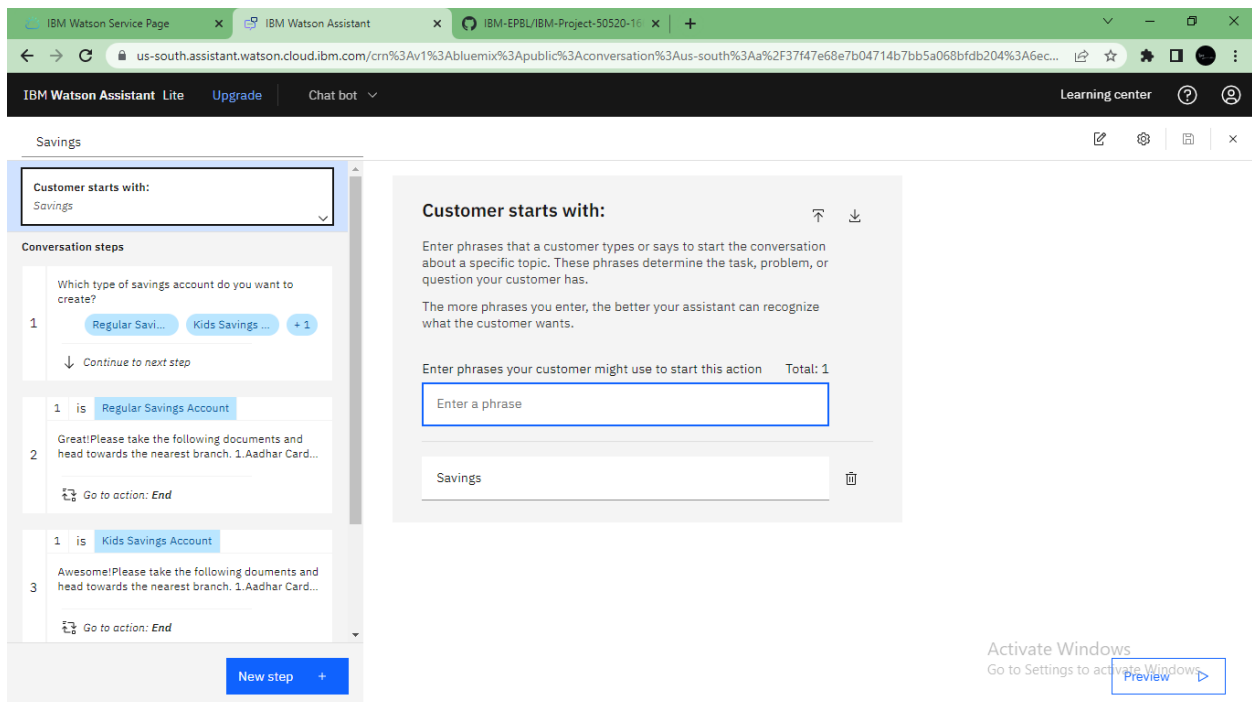
CREATING SAVING ACCOUNT ACTION



The screenshot shows the IBM Watson Assistant interface. The top navigation bar includes "IBM Watson Assistant", "Life", "Upgrade", "Chat bot", and "Learning center". The main heading is "Actions". On the left, a sidebar lists "Actions" (with sub-items "Created by you", "Set by assistant", "Variables", "Created by you", "Set by assistant", "Set by integration", and "Saved responses") and "Variables". The main area displays a table of actions:

Name	Last edited	Examples Count	Status
Loan	19 hours ago	1	✓
Greeting	20 hours ago	4	✓
End	19 hours ago	1	✓
End Greeting	19 hours ago	3	✓
Query	19 hours ago	1	✓
Savings	19 hours ago	1	✓

A "New action +" button is located in the top right corner of the table.



The screenshot shows the configuration page for the "Savings" action. The top navigation bar is the same as the previous screenshot. The main heading is "Savings". On the left, a sidebar shows "Customer starts with: Savings" and "Conversation steps". The main area is divided into two sections:

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Savings

Conversation steps

Which type of savings account do you want to create?

1 Regular Savi... Kids Savings... + 1

Continue to next step

1 is Regular Savings Account

2 Great! Please take the following documents and head towards the nearest branch. 1. Aadhar Card...

Go to action: End

1 is Kids Savings Account

3 Awesome! Please take the following documents and head towards the nearest branch. 1. Aadhar Card...

Go to action: End

New step +

IBM Watson Assistant interface showing the configuration for a "Savings" chatbot. The interface includes a sidebar with "Conversation steps" and a main area for configuring the assistant's response.

Conversation steps:

- Step 1: Which type of savings account do you want to create?
 - Regular Savi...
 - Kids Savings ...
 - + 1
- Step 2: Great! Please take the following documents and head towards the nearest branch. 1. Aadhar Card...
 - Go to action: End
- Step 3: Awesome! Please take the following documents and head towards the nearest branch. 1. Aadhar Card...
 - Go to action: End

Assistant says:

Which type of savings account do you want to create?

Regular Savings Account Kids Savings Account Zero Balance Savings Account

And then:

Continue to next step

Activate Windows
Go to Settings to activate Windows.
Preview

IBM Watson Assistant interface showing the configuration for a "Savings" chatbot. The interface includes a sidebar with "Conversation steps" and a main area for configuring the assistant's response.

Conversation steps:

- Step 1: Which type of savings account do you want to create?
 - Regular Savi...
 - Kids Savings ...
 - + 1
- Step 2: Great! Please take the following documents and head towards the nearest branch. 1. Aadhar Card...
 - Go to action: End
- Step 3: Awesome! Please take the following documents and head towards the nearest branch. 1. Aadhar Card...
 - Go to action: End

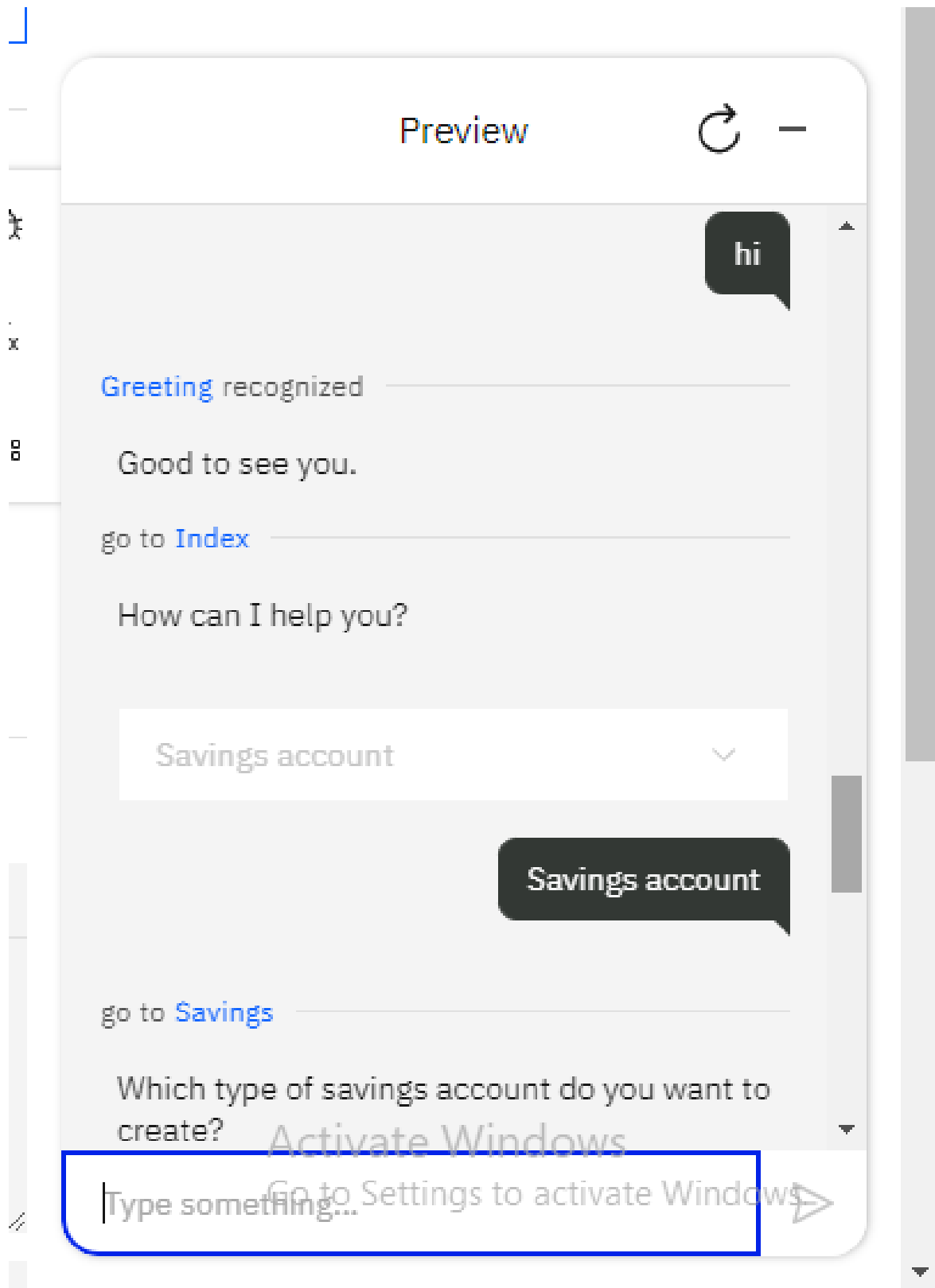
Assistant says:

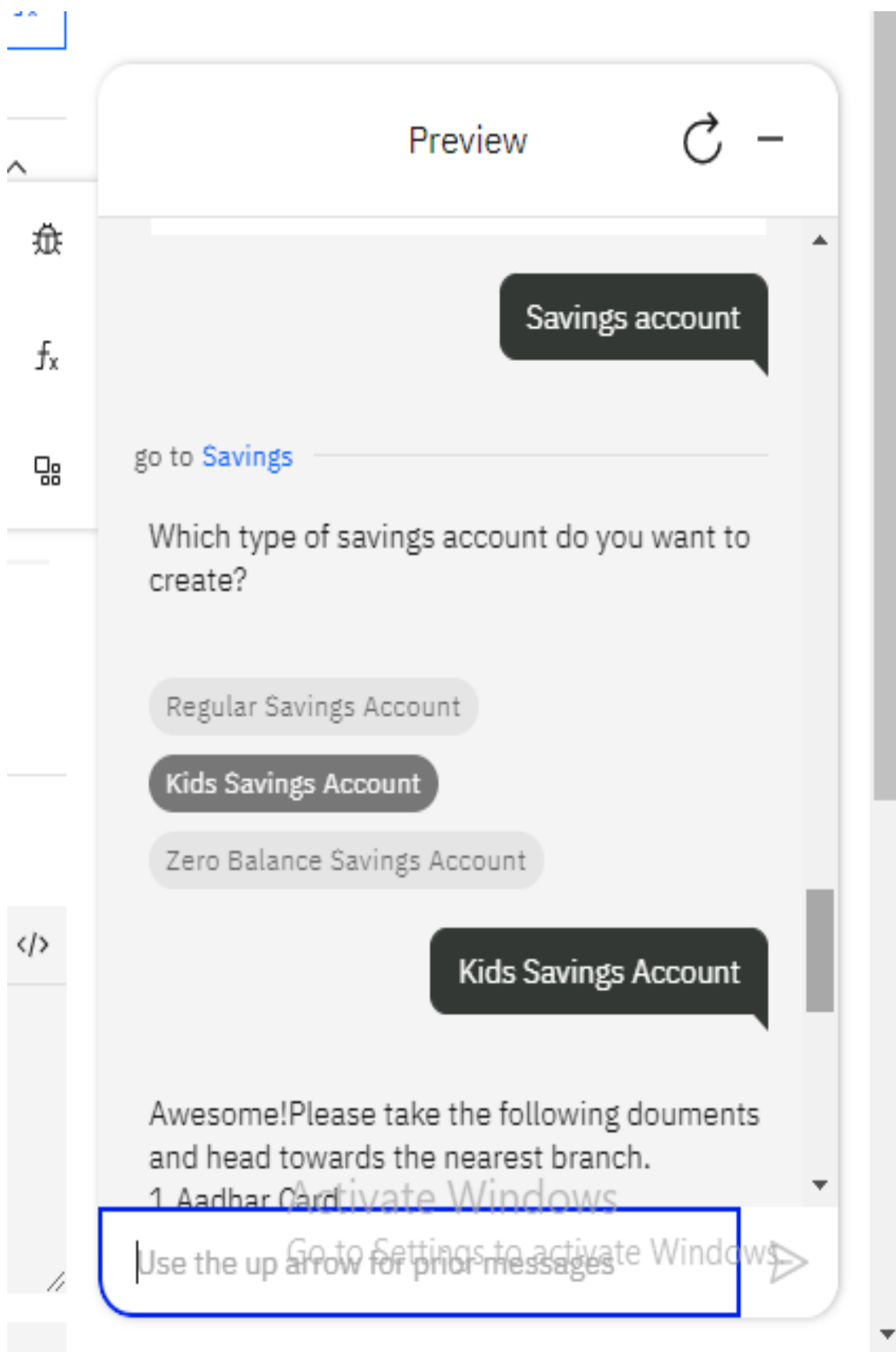
Great! Please take the following documents and head towards the nearest branch.

- 1. Aadhar Card
- 2. Pan Card
- 3. Passport size photos

Activate Windows
Go to Settings to activate Windows.
Preview

PREVIEW





Preview



Kids Savings Account

Awesome! Please take the following documents and head towards the nearest branch.

1. Aadhar Card
2. Pan Card
3. Passport Size Photos
4. Guardians Aadhar Card

go to [End](#)

Do you want to know about some other services?

Yes

No

No

Activate Windows

Use the up arrow for prior messages

Go to Settings to activate Windows



Jx

Preview



Do you want to know about some other services?

Yes

No

No

Thank You.Have a nice day.

⚠ There are no additional steps for this action. Add a new step or end the action.

Greeting ended

Thanks

✅ Action complete

End Greeting ended

Activate Windows

Type something... Go to Settings to activate Windows