**Team ID:** PNT2022TMID36619

# Define CS, fit int

#### 1. CUSTOMER SEGMENT(S)

1. Working parents.

#### 6. CUSTOMER CONSTRAINTS

- Mobile phone
- GSM GPS
- ➤ Mobile Communications

#### 5. AVAILABLE SOLUTIONS

To taking care of children.

e AS, differentiate

## ocus o

### 2. JOBS-TO-BE-DONE / PROBLEMS J&P

- 1. GPS should be on.
- 2. Device should be on when it is used.
- 3. Cloud service has to be available all the time

#### 9. PROBLEM ROOT CAUSE

A child neglected, not loved or cared for has no talk to and no one is take care of.

#### 7. BEHAVIOUR

RC

Network issue is very common as most of the problems are located at the country side. Here the contact both the developers and the service providers.

ocus on J&P, tap into BE, underst

#### 3. TRIGGERS

Currently a child's security is a crucial space of concern. Trafficked children are sold-out into slavery, domestic slavery, beggary, and therefore the sex trade. these acts triggers the people to use this device.

#### 4. EMOTIONS: BEFORE / AFTER

Before-Insecure After-Secure

#### 10. YOUR SOLUTION

To possess an SMS text enabled communication Online: between the child's wearable and also the parent because the GSM mobile communication is nearly present everyplace. The parents will send a text with specific keywords like "LOCATION". The tracking device can reply back providing the correct location of the kid and it will navigate through google maps.

#### 8. CHANNELS of BEHAVIOUR

 $\overline{\mathbf{CH}}$ 

Mobile calls. SMS.