CUSTOMER CARE REGISTRY

PROJECT PLANNING

TEAM DETAILS:

Team ID	: PNT2022TMID34237
Team Leader	: BRINTHA.j
Team member	: BENILA SHARON.M
Team member	: KAVITHA.N
Team member	: BABY SHALINI.T
College Name	: CAPE INSTITUTE OF TECHNOLOGY
Department	: COMPUTER SCIENCE & INFORMATION

TECHNOLOGY

DATE	25.10.2022
TEAM ID	PNT2022TMID34237
PROJECT NAME	CUSTOMER CARE REGISTRY

MAXIMUM MARKS	8 MARK

PROJECT PLANNING

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members

Sprint-1	User Panel	USN-1	The user will login into the website and go through the services available on the webpage	20	High	Babisha Mathavan Sumathiponnammal
Sprint-2	Admin panel	USN-2	The role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	20	High	Babisha Mathavan
Sprint-3	Chat Bot	USN-3	The user can directly talk to Chat bot regarding the services. Get the recommendations based on information provided by the user.	20	High	Babisha Sumathiponnammal
Sprint-4	final delivery	USN-4	Container of applications using docker kubernetes and deployment	20	High	Muthu Selvi Mathavan

			the application.Create the documentation and final submit the application			

PROJECT PLANNING

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022		29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022		05 Nov 2022

Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022		12 Nov 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022		19 Nov 202

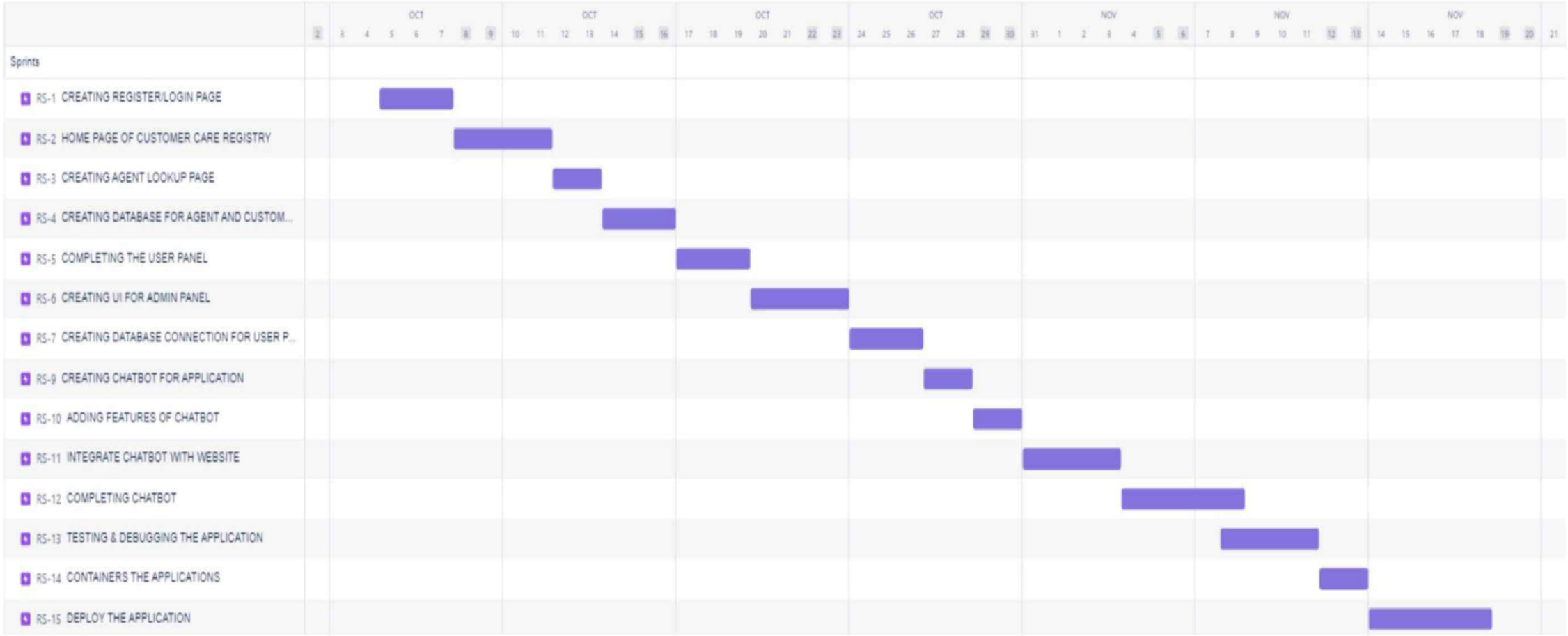
Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

PROJECT PLANNING

BURNDOWN CHART


OCT
OCT
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Sprints
RS-1 CREATING REGISTER/LOGIN PAGE
RS-2 HOME PAGE OF CUSTOMER CARE REGISTRY
RS-3 CREATING AGENT LOOKUP PAGE
RS-4 CREATING DATABASE FOR AGENT AND CUSTOM...
RS-5 COMPLETING THE USER PANEL
RS-6 CREATING UI FOR ADMIN PANEL
RS-7 CREATING DATABASE CONNECTION FOR USER P...
RS-9 CREATING CHATBOT FOR APPLICATION
RS-10 ADDING FEATURES OF CHATBOT
RS-11 INTEGRATE CHATBOT WITH WEBSITE
RS-12 COMPLETING CHATBOT
RS-13 TESTING & DEBUGGING THE APPLICATION
RS-14 CONTAINERS THE APPLICATIONS
RS-15 DEPLOY THE APPLICATION

THANK YOU