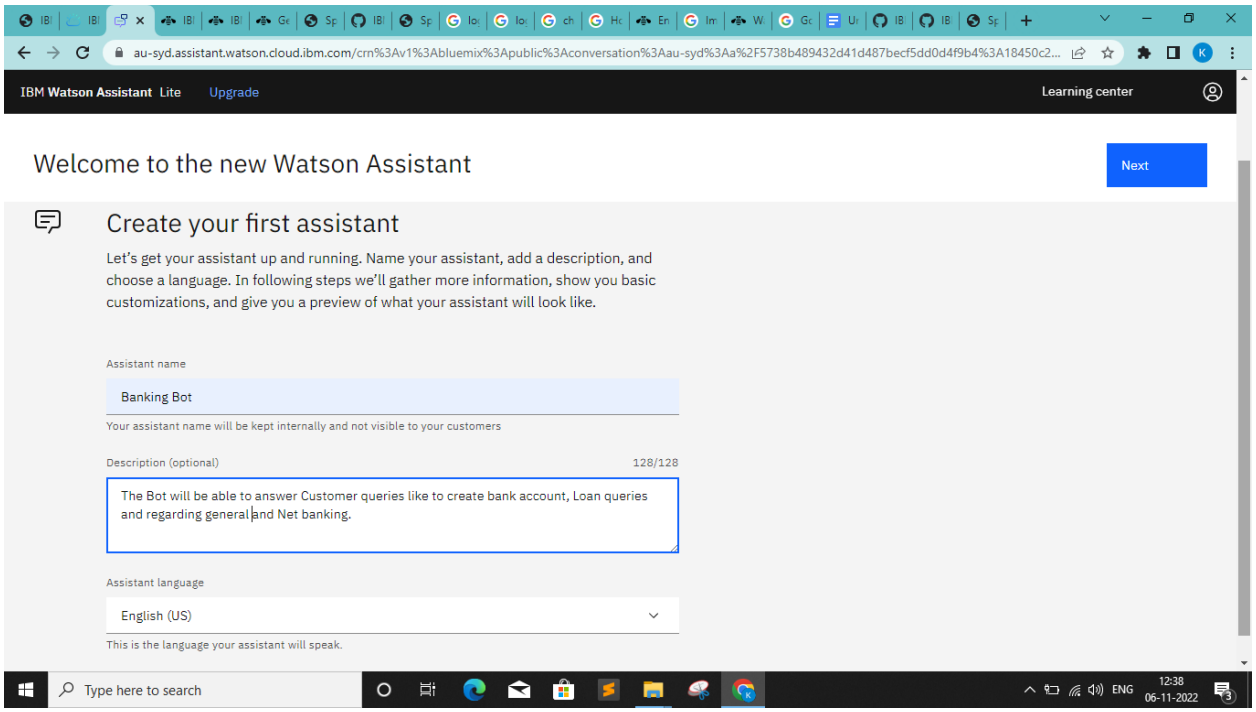
PROJECT DEVELOPMENT PHASE

SPRINT - 3

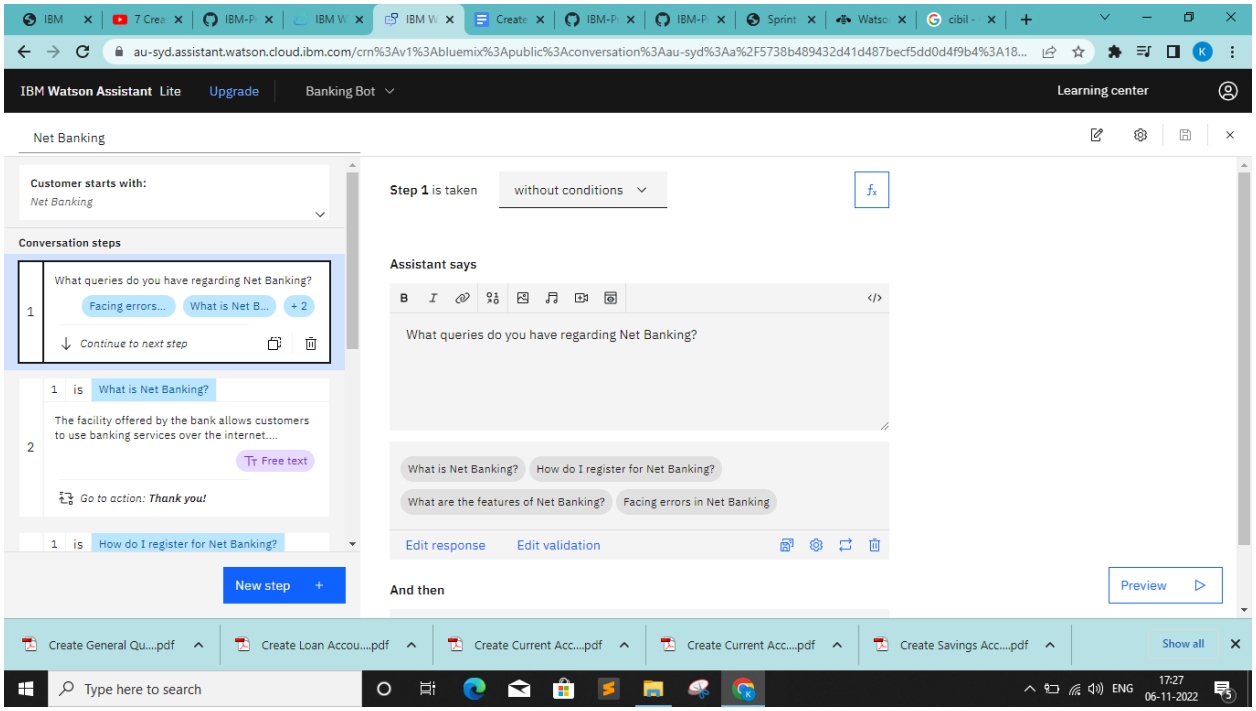
Date	06 November 2022
Team ID	PNT2022TMID24647
Project Name	AI Based Discourse for Banking Industry

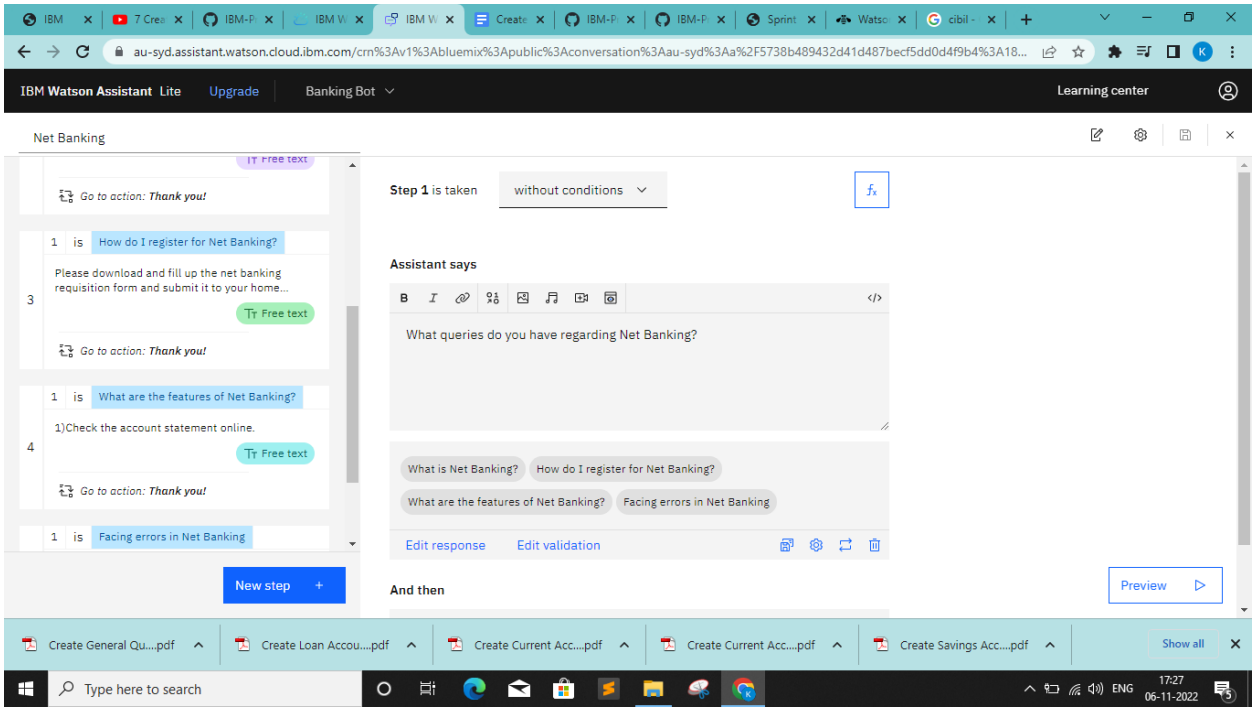
Creating Skills and Assistant for Chatbot

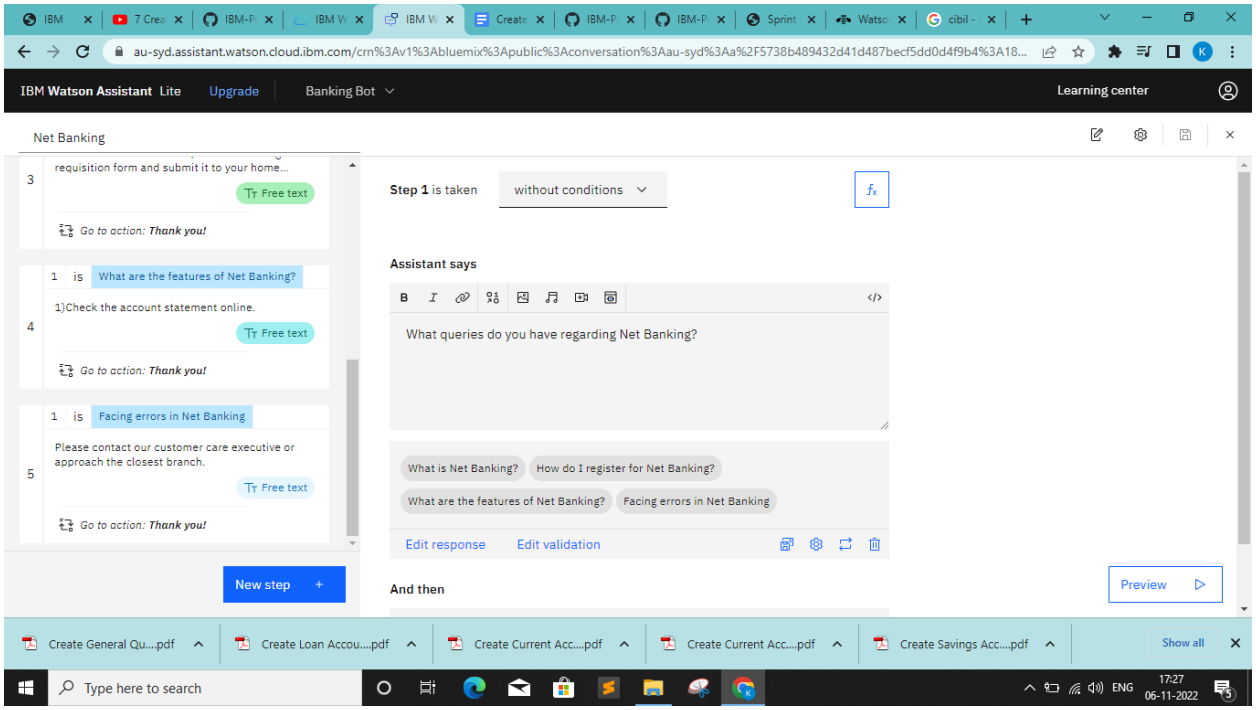
Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrating skills.

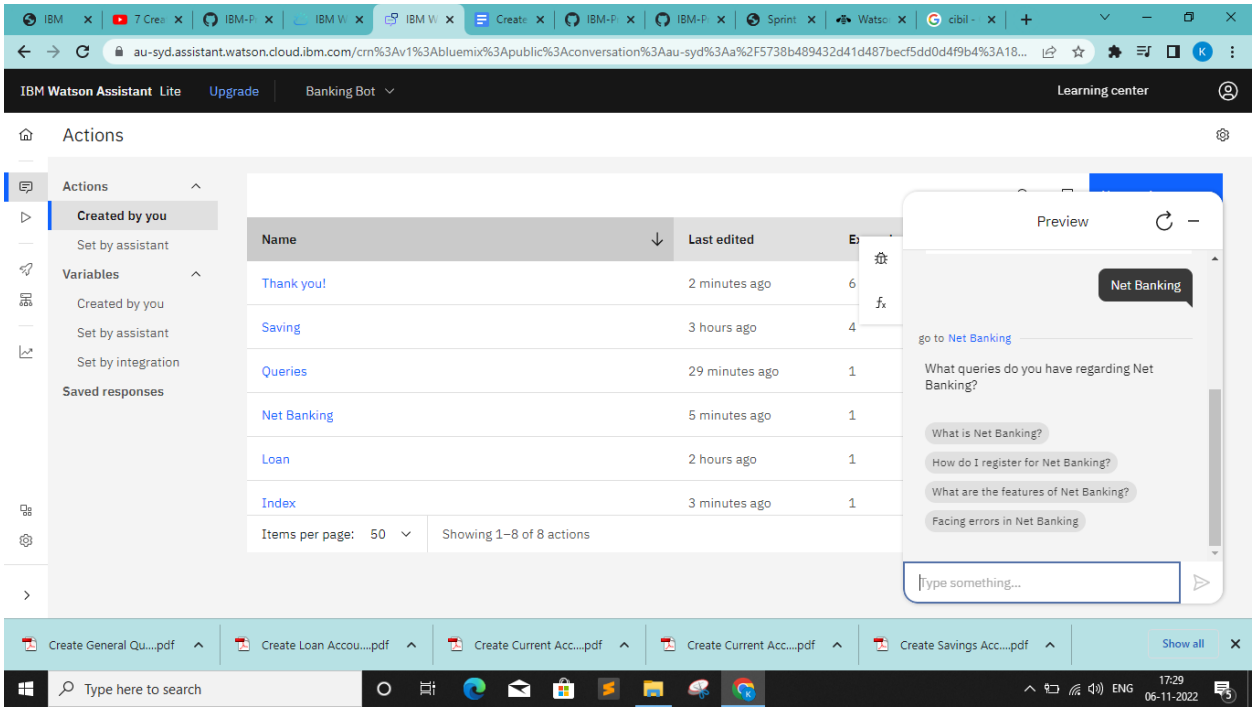


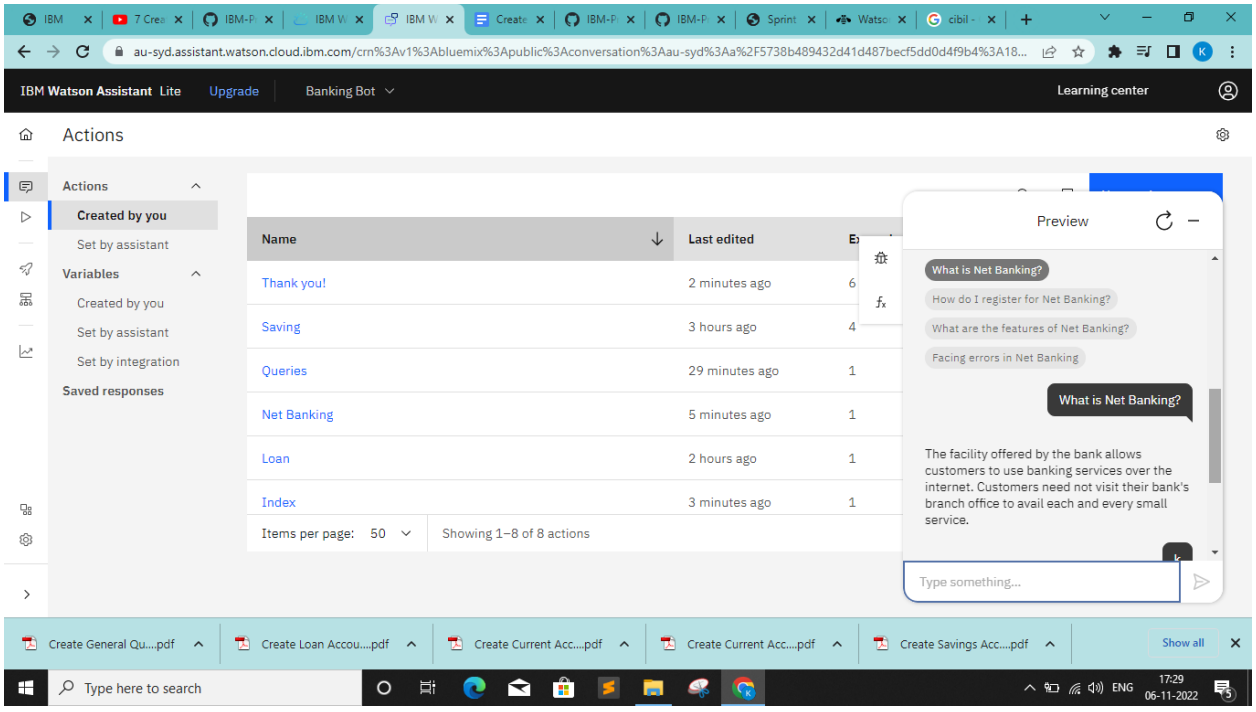
Creating Net Banking Action :

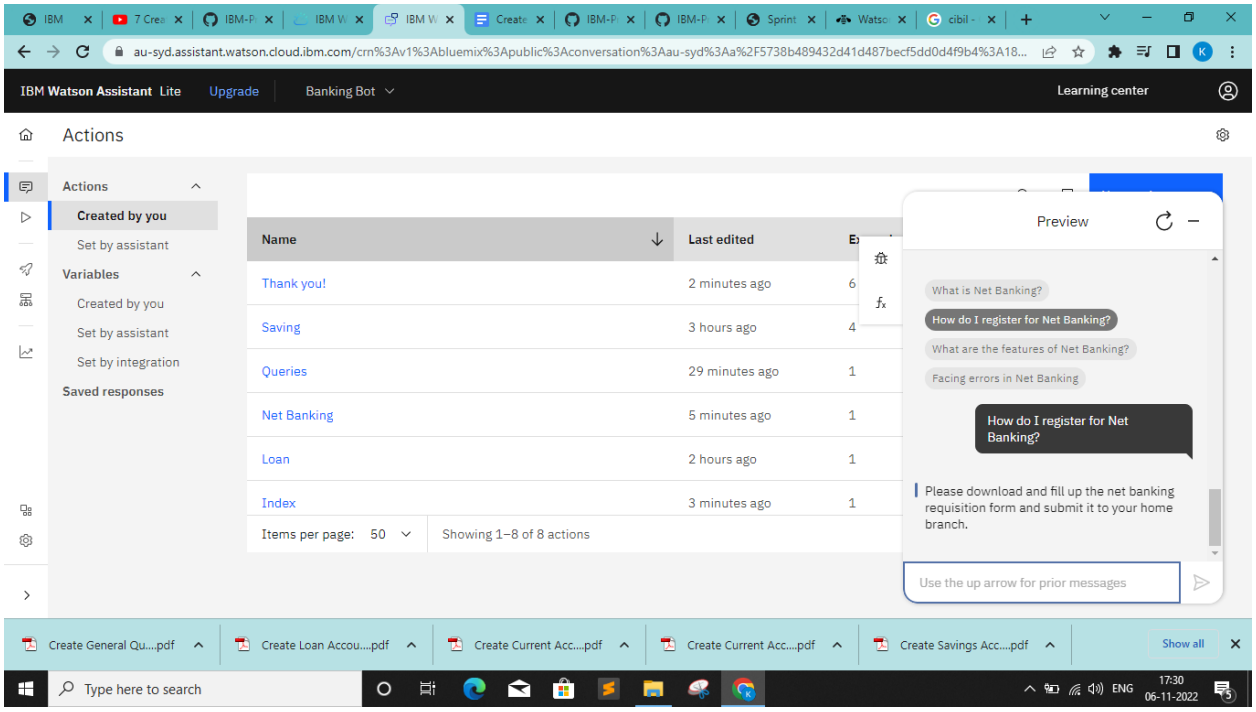





IBM Watson Assistant Lite
Upgrade
Banking Bot
Learning center
Net Banking
requisition form and submit it to your home...
Free text
Go to action: Thank you!
1 is What are the features of Net Banking?
1)Check the account statement online.
Free text
Go to action: Thank you!
1 is Facing errors in Net Banking
Please contact our customer care executive or approach the closest branch.
Free text
Go to action: Thank you!
New step
Step 1 is taken
without conditions
Assistant says
What queries do you have regarding Net Banking?
What is Net Banking?
How do I register for Net Banking?
What are the features of Net Banking?
Facing errors in Net Banking
Edit response
Edit validation
And then
Preview
Create General Qu....pdf
Create Loan Accou....pdf
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
17:27
06-11-2022


IBM Watson Assistant Lite
Upgrade
Banking Bot
Learning center
Actions
Actions
Created by you
Set by assistant
Variables
Created by you
Set by assistant
Set by integration
Saved responses
Name
Last edited
Thank you!
2 minutes ago
Saving
3 hours ago
Queries
29 minutes ago
Net Banking
5 minutes ago
Loan
2 hours ago
Index
3 minutes ago
Items per page: 50
Showing 1–8 of 8 actions
Preview
Net Banking
go to Net Banking
What queries do you have regarding Net Banking?
What is Net Banking?
How do I register for Net Banking?
What are the features of Net Banking?
Facing errors in Net Banking
Type something...
Create General Qu....pdf
Create Loan Accou....pdf
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
17:29
06-11-2022


IBM Watson Assistant Lite
Upgrade
Banking Bot
Learning center
Actions
Actions
Created by you
Set by assistant
Variables
Created by you
Set by assistant
Set by integration
Saved responses
Name
Last edited
Thank you!
2 minutes ago
Saving
3 hours ago
Queries
29 minutes ago
Net Banking
5 minutes ago
Loan
2 hours ago
Index
3 minutes ago
Items per page: 50
Showing 1–8 of 8 actions
Preview
What is Net Banking?
How do I register for Net Banking?
What are the features of Net Banking?
Facing errors in Net Banking
What is Net Banking?
The facility offered by the bank allows customers to use banking services over the internet. Customers need not visit their bank's branch office to avail each and every small service.
Type something...
Create General Qu....pdf
Create Loan Accou....pdf
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
17:29
06-11-2022


IBM Watson Assistant Lite
Upgrade
Banking Bot
Learning center
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Saving
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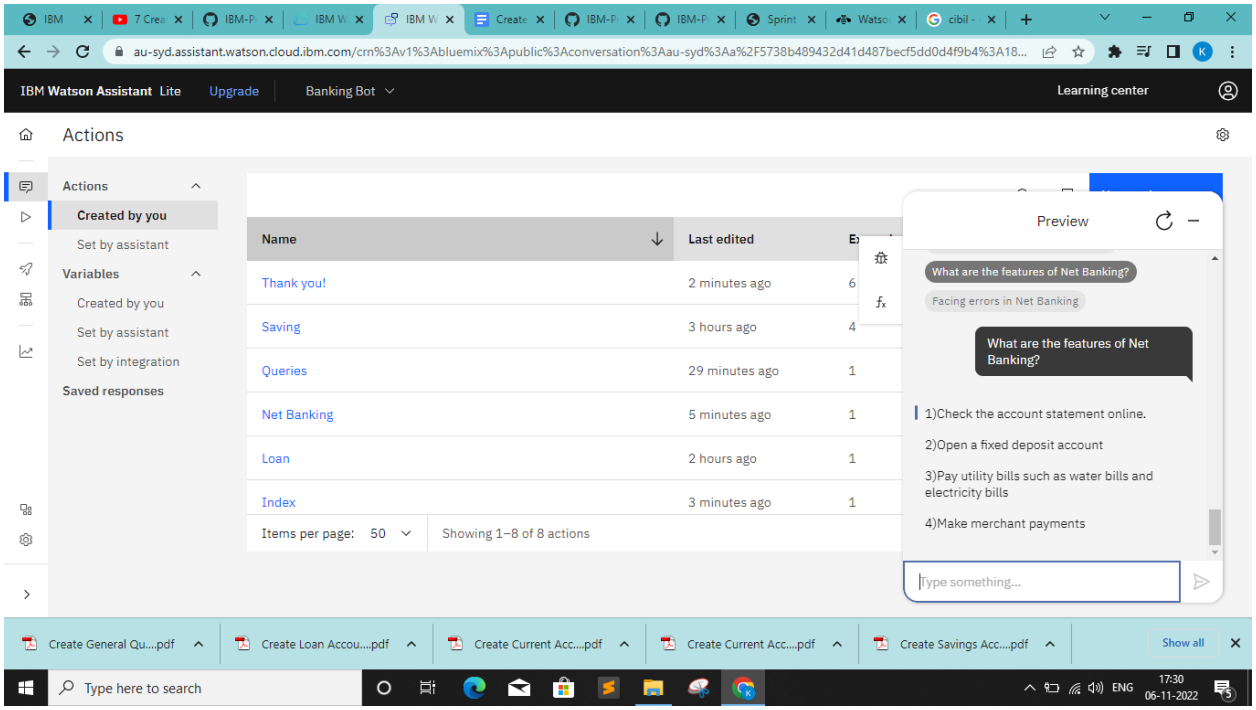
Queries
29 minutes ago
Net Banking
5 minutes ago
Loan
2 hours ago
Index
3 minutes ago
Items per page: 50
Showing 1–8 of 8 actions
Preview
What is Net Banking?
How do I register for Net Banking?
What are the features of Net Banking?
Facing errors in Net Banking
How do I register for Net Banking?
Please download and fill up the net banking requisition form and submit it to your home branch.
Use the up arrow for prior messages
Create General Qu....pdf
Create Loan Accou....pdf
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
17:30
06-11-2022


IBM Watson Assistant Lite
Upgrade
Banking Bot
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Actions
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Created by you
Set by assistant
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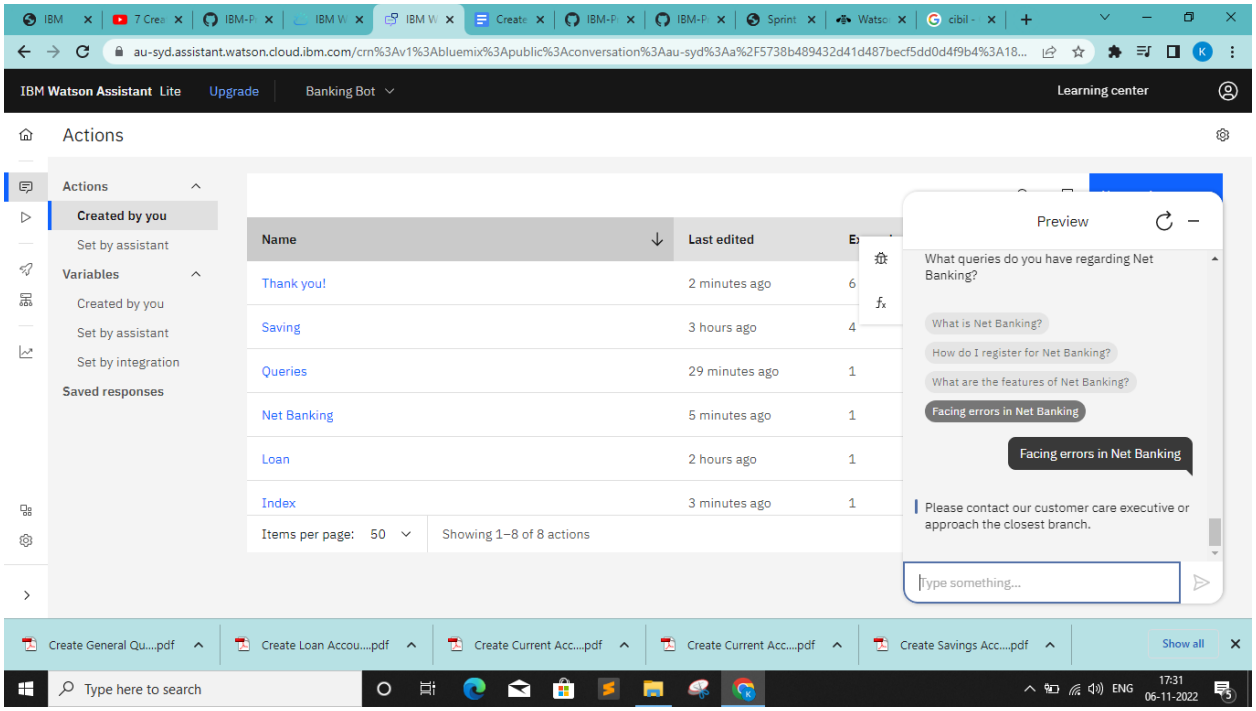
Saved responses
Name
Last edited
Thank you!
2 minutes ago
Saving
3 hours ago
Queries
29 minutes ago
Net Banking
5 minutes ago
Loan
2 hours ago
Index
3 minutes ago
Items per page: 50
Showing 1–8 of 8 actions
Preview
What are the features of Net Banking?
Facing errors in Net Banking
What are the features of Net Banking?
1)Check the account statement online.
2)Open a fixed deposit account
3)Pay utility bills such as water bills and electricity bills
4)Make merchant payments
Type something...
Create General Qu....pdf
Create Loan Accou....pdf
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
17:30
06-11-2022


IBM Watson Assistant Lite
Upgrade
Banking Bot
Learning center
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Set by assistant
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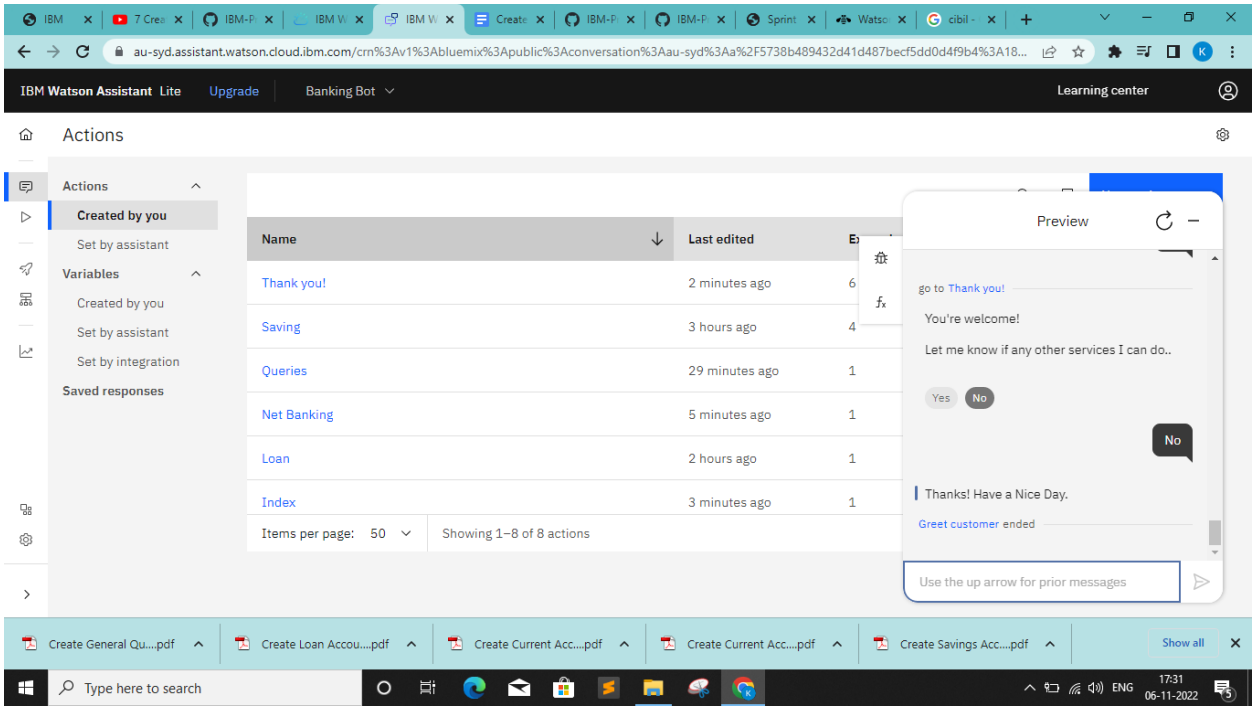
What is Net Banking?
How do I register for Net Banking?
What are the features of Net Banking?
Facing errors in Net Banking
Facing errors in Net Banking
Please contact our customer care executive or approach the closest branch.
Type something...
Create General Qu....pdf
Create Loan Accou....pdf
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
17:31
06-11-2022



Note : Attached preview contents of Net Banking Query bot.