PROJECT DEVELOPMENT PHASE

SPRINT - 3
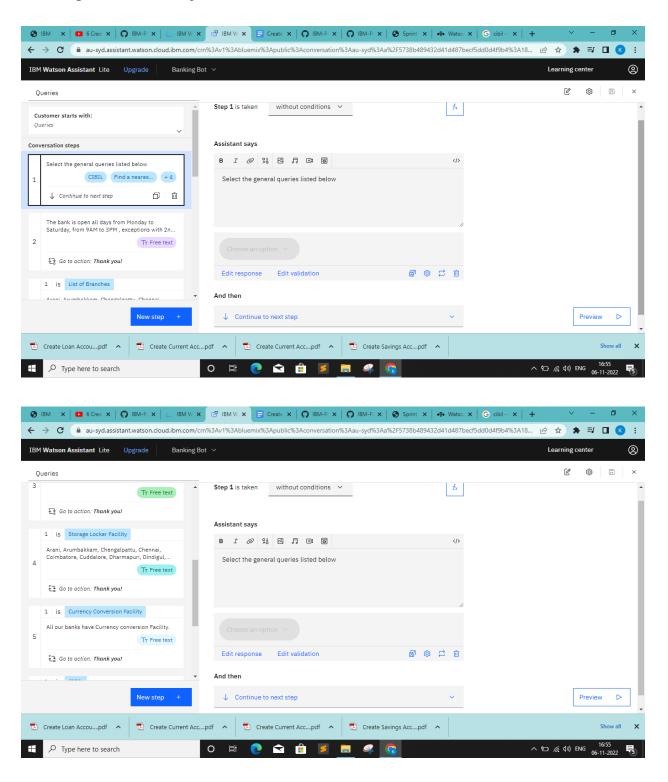
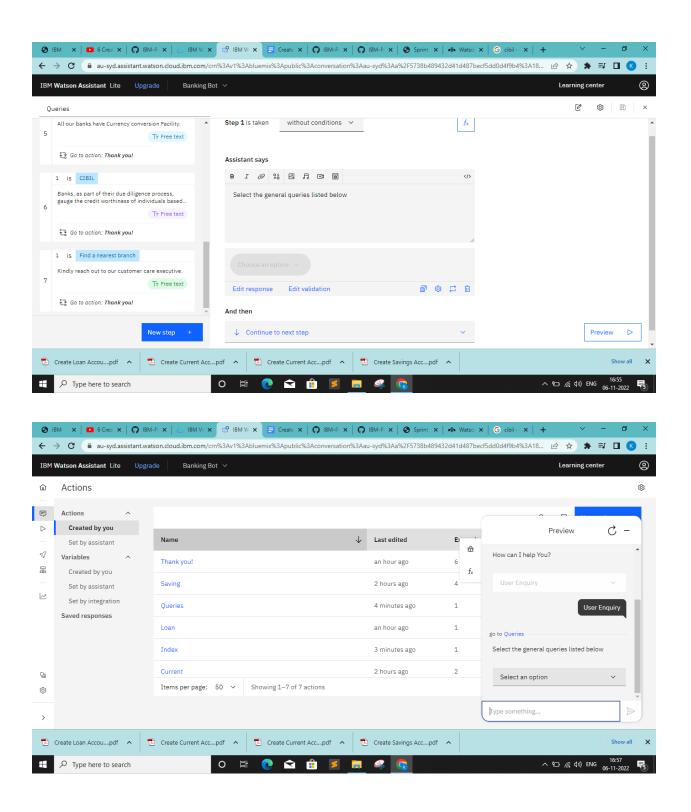| Date	06 November 2022
Team ID	PNT2022TMID24647
Project Name	AI Based Discourse for Banking Industry

Creating Skills and Assistant for Chatbot

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrating skills.

Creating General Query Action :

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F5738b489432d41d487becf5dd0d4f9b4%3A18...

IBM Watson Assistant Lite   Upgrade   Banking Bot ⌄

Learning center

Queries

5   All our banks have Currency conversion Facility.
    Tᴛ Free text
    ⮔ Go to action: *Thank you!*

6   1   is   CIBIL
    Banks, as part of their due diligence process,
    gauge the credit worthiness of individuals based...
    Tᴛ Free text
    ⮔ Go to action: *Thank you!*

7   1   is   Find a nearest branch
    Kindly reach out to our customer care executive.
    Tᴛ Free text
    ⮔ Go to action: *Thank you!*

New step +

Step 1 is taken   without conditions ⌄   fx

Assistant says

B I 🔗 ⅌ 🖼 🎵 🎬 ▣   </>

Select the general queries listed below

Choose an option ⌄

Edit response   Edit validation

And then

↓   Continue to next step   ⌄

Preview ▷

Create Loan Accou....pdf ⌃ | Create Current Acc....pdf ⌃ | Create Current Acc....pdf ⌃ | Create Savings Acc....pdf ⌃   Show all ✕

🔍 Type here to search   ○ ⌿ 🔵 ✉ 🏢 ⚡ 📁 🎨 🅺   ∧ ⌴ 📶 🔊 ENG 16:55 06-11-2022

⌂   Actions

Actions ⌃
  Created by you
  Set by assistant
Variables ⌃
  Created by you
  Set by assistant
  Set by integration
Saved responses

Name	Last edited	E...
Thank you!	an hour ago	6
Saving	2 hours ago	4
Queries	4 minutes ago	1
Loan	an hour ago	1
Index	3 minutes ago	1
Current	2 hours ago	2

Items per page: 50 ⌄   Showing 1–7 of 7 actions

Preview ↻ —

How can I help You?

User Enquiry ⌄

User Enquiry

go to Queries

Select the general queries listed below

Select an option ⌄

Type something... ➤

Create Loan Accou....pdf ⌃ | Create Current Acc....pdf ⌃ | Create Current Acc....pdf ⌃ | Create Savings Acc....pdf ⌃   Show all ✕

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← → C | 🔒 au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F5738b489432d41d487becf5dd0d4f9b4%3A18...

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⌂ **Actions**   ⚙

Actions ⌃
  Created by you | Name ↓ | Last edited | E... | Preview ⟳ —
  Set by assistant | | | |
Variables ⌃ | Thank you! | an hour ago | 6 | go to Queries
  Created by you | Saving | 2 hours ago | 4 | Select the general queries listed below
  Set by assistant | Queries | 4 minutes ago | 1 |
  Set by integration | Loan | an hour ago | 1 | [Bank Working Days   ⌄]
Saved responses | Index | 3 minutes ago | 1 |
                            | Current | 2 hours ago | 2 | Bank Working Days
                            Items per page: 50 ⌄ Showing 1–7 of 7 actions
                                                                       The bank is open all days from Monday to
                                                                       Saturday, from 9AM to 3PM , exceptions with
                                                                       2nd Saturdays.

                                                                       [Type something...   ] ➤

⊞ 🔍 Type here to search   ○ 🖿 💠 ✉ 🏪 ⬛ 🗀 🎨 Ⓚ   ∧ 🔋 📶 ◁⟩ ENG 16:57 06-11-2022 📋₅

← → C | 🔒 au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F5738b489432d41d487becf5dd0d4f9b4%3A18...

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⌂ **Actions**   ⚙

Actions ⌃
  Created by you | Name ↓ | Last edited | E... | Preview ⟳ —
  Set by assistant | | | |
Variables ⌃ | Thank you! | 2 hours ago | 6 | [CIBIL   ⌄]
  Created by you | Saving | 2 hours ago | 4 |
  Set by assistant | Queries | a few seconds ago | 1 | CIBIL
  Set by integration | Loan | an hour ago | 1 |
Saved responses | Index | 6 minutes ago | 1 | Banks, as part of their due diligence process,
                            | Current | 2 hours ago | 2 | gauge the credit worthiness of individuals
                            Items per page: 50 ⌄ Showing 1–7 of 7 actions   based on credit Scores. The information listed
                                                                       on your credit report includes several varieties
                                                                       that CIBIL uses to get your credit score. CIBIL
                                                                       score, therefore, reflects the extent of the
                                                                       probability of default. An individual's credit
                                                                       history is submitted to CIBIL for banks and
                                                                       financial institutions on a monthly basis.

                                                                       [Type something...   ] ➤

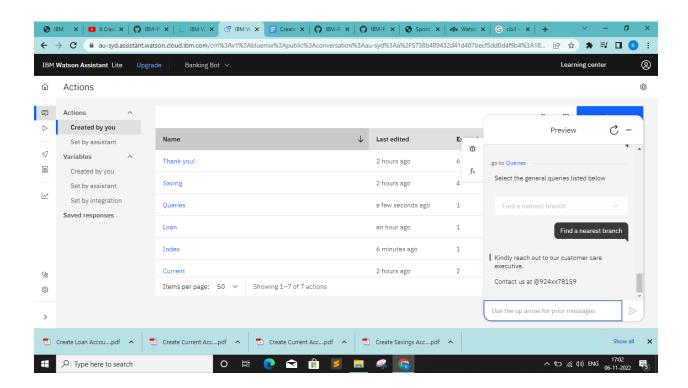⊞ 🔍 Type here to search   ○ 🖿 💠 ✉ 🏪 ⬛ 🗀 🎨 Ⓚ   ∧ 🔋 📶 ◁⟩ ENG 17:00 06-11-2022 📋₅

Note : Attached preview contents of General Query bot.