PROJECT DESIGN PHASE-I - SOLUTION FIT TEMPLATE

1. CUSTOMER SEGMENT(S)

CS

Universities accepting student admissions

Students applying to universities.

6. CUSTOMER CONSTRAINTS

Customers may not wish to

Lack of trust on the

applications accuracy.

submit important documents.

CC

5. AVAILABLE SOLUTIONS

AS

Explore AS, differentiate

There are University Predictors already available in market. They consider a variety of factors such as GRE, IELTS, TOEFL scores, domain interest, cost of education

2. JOBS-TO-BE-DONE / PROBLEMS

University predictions with

Data collection

higher accuracy.

Data security

J&P

9. PROBLEM ROOT CAUSE

RC

Reliability of the application may be largely affected by inaccurate or non-uniform data.

If the application experiences security breaches often, this may make customers vary of submitting their details.

7. BEHAVIOUR

etc.

BE

Since accuracy of the application plays a vital role, a customer must ensure that they are feeding the application with accurate and all necessary information.

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3. TRIGGERS

TR

Hearing about the application from their school alumni.

Reading about the application on newspapers or social media.

4. EMOTIONS: BEFORE / AFTER



Initially users may feel overwhelmed by the variety of domains and universities available. After the using the application the users may have more clarity on options available or suitable for them.

10. YOUR SOLUTION

SL

Design a user friendly application, with emphasis on data security and higher accuracy with regards to predictions being made.

8. CHANNELS of BEHAVIOUR



8.1 **ONLINE**

Customers may search for reliable applications online.

8.2 **OFFLINE**

Students could refer to their peers at school for their experience with an application.