

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID46416
Project Name	Project – A Novel Method for Handwritten digit Recognition System.
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Reference: <https://miro.com/templates/customer-problem-statement/>

I am a postal and courier sector worker	I'm trying to recognize the pin code and contact number in the post	But I am unable to recognize the numbers	Because the numbers are joined up together	Which makes me feel confused
I am a banking sector worker	I'm trying to recognize the account number, money to be transacted and withdrawn, contact number and pin code of the address of the account holder	But I am unable to recognize the numbers	Because there is huge variation in handwritten digits from person to person and the numbers are joined up together	Which makes me feel unclear
I am a older person	I'm trying to recognize the numbers	But I am unable to recognize the numbers	Because of aging my eye sight is poor and my recognizing ability is getting low	Which makes me feel confused

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