



IBM-Project-50811-
1660924843

Customer Care Registry

Proposed Solution



Team Details

PNT2022TMID24627

TEAM ID

Chennai Institute of Technology

College Name

Computer Science & Engineering

Department Name

Team members

Team Lead

JANESHWAR S

Member 1

SIDDHARTH B

Member 2

GELLI CHAKRADHAR

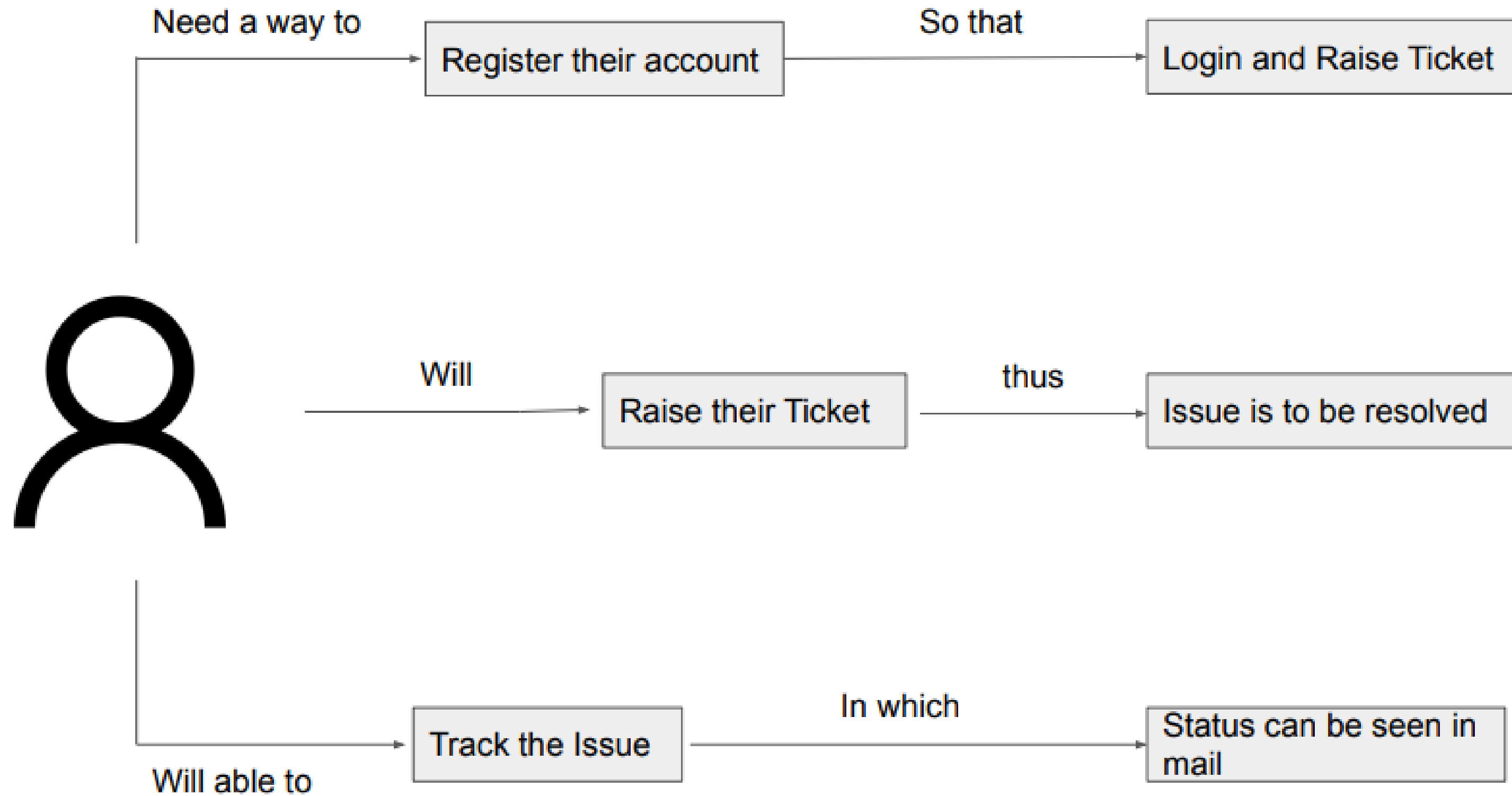
Member 3

ALLA SRINIVASULU



Problem Statement:

A problem statement is a concise description of the problem or issues a project seeks to address. The problem statement identifies the current state, the desired future state and any gaps between the two. A problem statement is an important communication tool that can help ensure everyone working on a project knows what the problem they need to address is and why the project is important



AGENT



can

View the complaints

So that

Will follow through mail

can

Flag the task

thus

Easy recognition of work-flow

can

Track the work

Make sure that

Customer ticket will
be resolved

The background features a decorative pattern of overlapping hexagons in three colors: dark teal, medium teal, and light lime green. The hexagons are arranged in a way that creates a sense of depth and geometric structure, with some hexagons partially obscured by others. The central text is positioned within the white space created by these shapes.

Thank You!