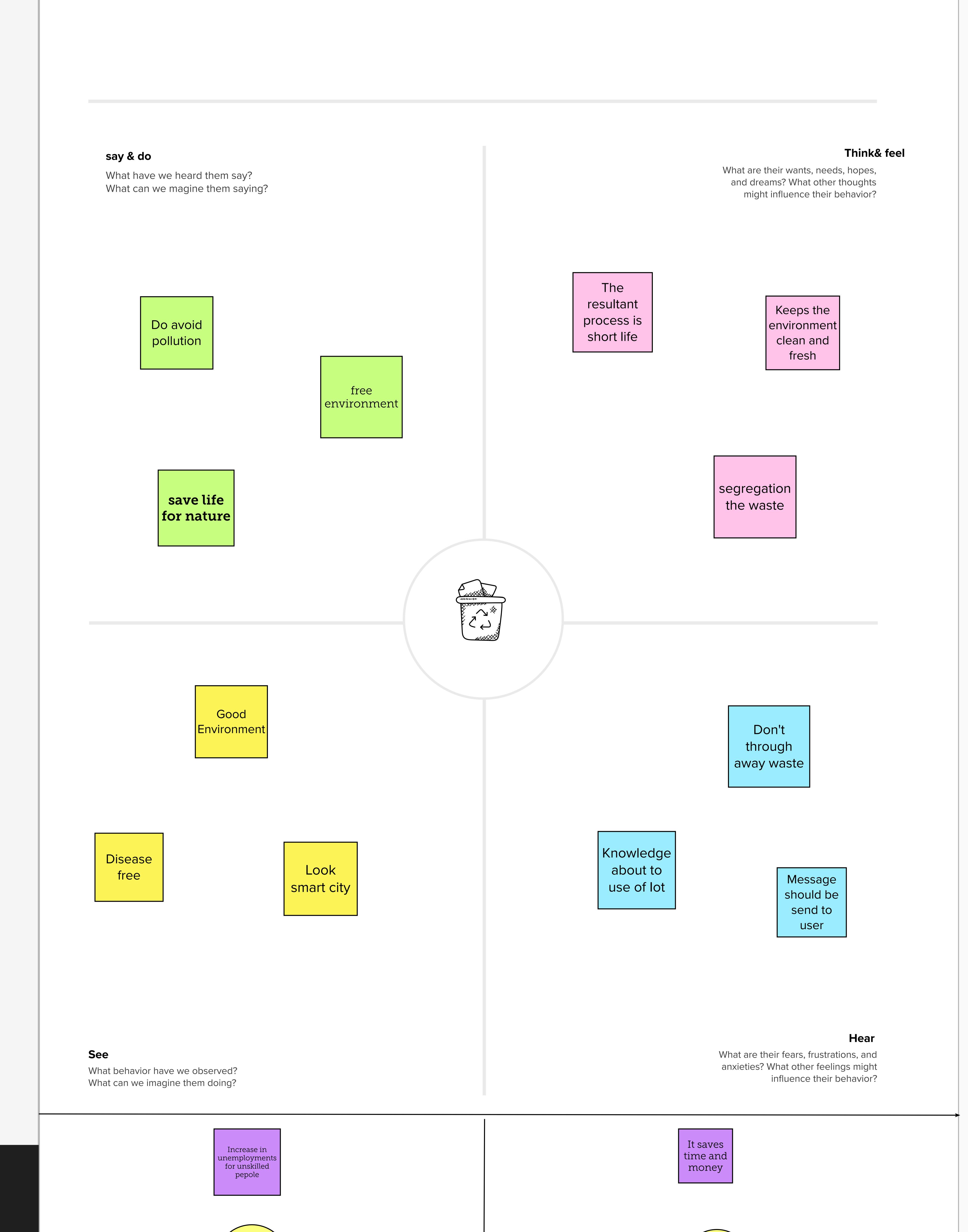


Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.



GAIN

It keeps our

surroundings

clean and

It reduces

infrastructure

PAIN

used

initial cost

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