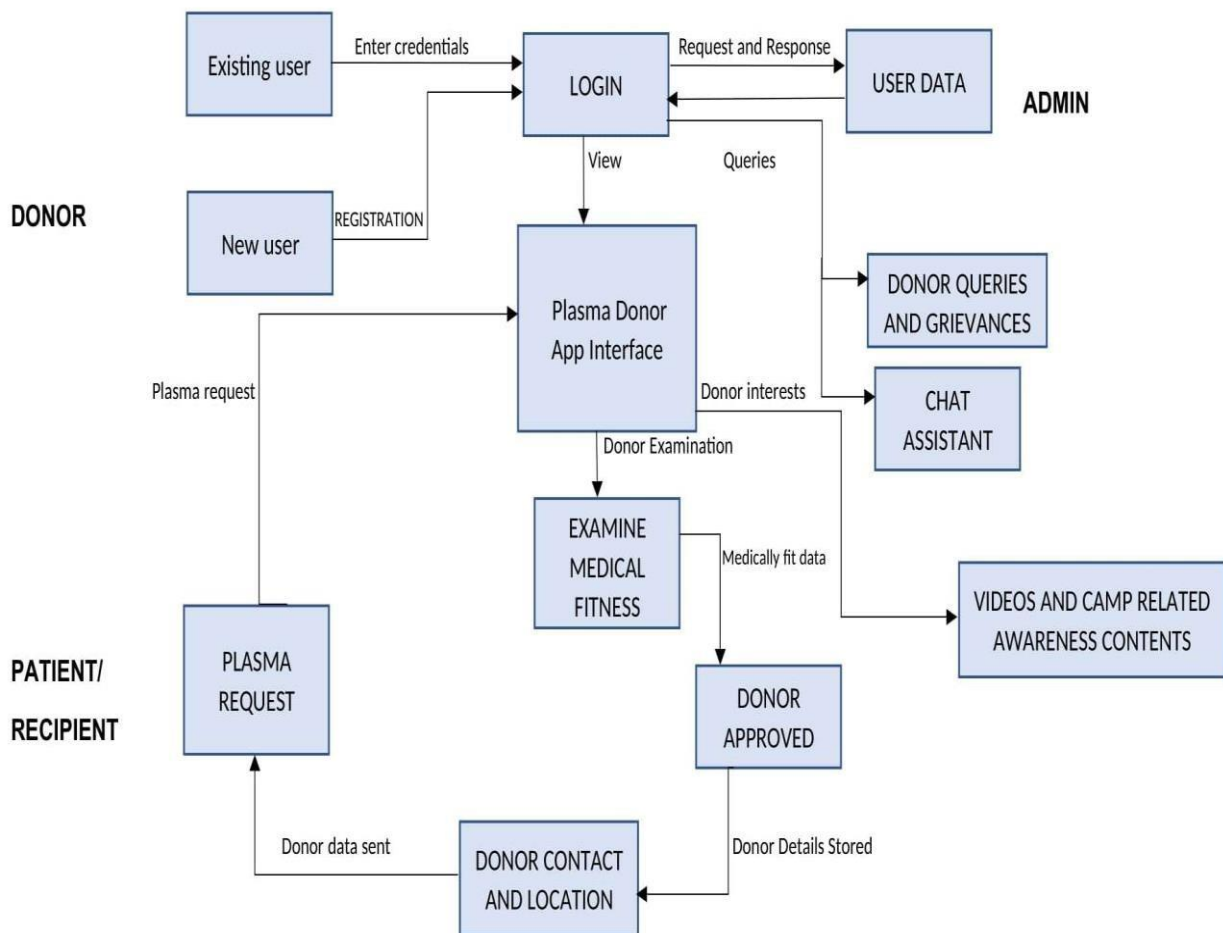


## Project Design Phase-II

### Data Flow Diagram & User Stories

DATE	12 November 2022
TEAM ID	PNT2022TMID46635
PROJECT NAME	PROJECT – PLASMA DONOR APPLICATION

#### Data Flow Diagrams:



## User Stories:

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user) Donor	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Social media accounts	I can register & access the app with Social media account	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail other Email services	I can register the app with email account	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	I can register and access user profile with Gmail account	High	Sprint-1
Patient	Recipient	USN-6	As a requester, I can request the blood group for which I need plasma	I can get plasma from donors when available	High	Sprint-2
Customer (Web user) Donor	Profile	USN-7	As a user, I can see registration page, login page and chat bot for which the user can access to donate and to request for the required blood group plasma.	I can login through email and social media account for registration.	Medium	Sprint-2
Customer Care Executive	Help desk /User support for App	USN-8	As a helpdesk supporter, I can solve the queries and grievances of the user	I can reply to queries and give solutions to problems	High	Sprint-3
Administrator	Registration support	USN-9	As an admin, I can view the database of the registered user	I can check and verify the registered user's login credentials	Medium	Sprint-4
	Dashboard	USN-9	As an admin, I can manage plasma requests and other technical glitches in the app	I can check request numbers and troubleshoot problems in the app	Medium	Sprint-4
Chat Assistant	Dashboard	USN-10	In addition to customer care executive, I can help with user's queries within the app	I can reply to user's queries in the app	Medium	Sprint-4