## Ideation Phase Define the Problem Statements

Team ID	PNT2022TMID46618
Project Name	Personal Assistance For Seniors Who Are Self-Reliant

## **Customer Problem**

## **Statement:**

It is very difficult for the senior citizens (elder people) to remember their medicines. To avoid the skipping up the medicines, they can be remembered by using the voice commands of the medicine names at correct time specified. If the voice commands on the medicine name is not available, they are given the reminder of the medicine by SMS on their phone or to their closest person.



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Senior citizen who Are Self- Reliant.	Eat medicines at correct time	Fails to eat	No one is there to remind about medicines or forgot by themselves	anxious