

1

Phases

High-level steps your user needs to accomplish from start to finish

MOTIVATION

UPLOAD
HANDWRITTEN
IMAGES OF DIGITS

RECOGNIZE
DIGITS

OUTPUT

2

Steps

Detailed actions your user has to perform

Wants to
recognize
handwritten
digits
accurately

Search for
various
products based
on its accuracy
rates

Finds the
best one

Upload the
images of
handwritten
digits

Request to
recognize the
digits
available in
the images

Waits for
the digits to
be
recognized

Gets the
recognized
digits as
output in
digital format

3

Feelings

What your user might be thinking and feeling at the moment



Excited

Happy to
find a best
one

eager

Satisfied



Stressed

Confused

Worried

Anxious

4

Pain points

Problems your user runs into

Stressed with
checking for a
method to
recognize
handwritten
digits

Confused to
choose the best
one among the
available
choices

Worried
about the
accuracy

Trustworthy
or not

how long
will it take
to recognize
the digits?

How it works
for complex
handwritten
digits?

Accuracy of
the
recognized
digits

5

Opportunities

Potential improvements or enhancements to the experience

Easy
availability
of products
to recognize
digits

User-
friendly

Recognize
complex
handwritings

Faster
response

Higher
quality