Sprint 2

Chatbot:

```
{% extends 'base.html' %}

{% block head %}

<title>

    Dashboard

</title>

{% endblock %}

{% block body %}

<!—things

  div 1

welcome jetson,   sign out

div 2

your complaints status

add new complaint -->

<br>

<!-- <br>

{% for i in range(11) %}

  {{ i }}

{% endfor %}
```

```
<br>

{% for i in complaints %}

{{ i['USERNAME'] }}

<br>

{% for j in i.values() %}

    {{ j }}

{% endfor %}

<br>

{% endfor %} -->

<script>

  window.watsonAssistantChatOptions = {

    integrationID: "9e791132-c22e-405e-a872-2b2757aff525", // The ID of this integration.

    region: "eu-gb", // The region your integration is hosted in.

    serviceInstanceID: "1b39367e-68a6-4d60-8040-c2f08814d426", // The ID of your service instance.

    onLoad: function(instance) { instance.render(); }

  };

  setTimeout(function(){

    const t=document.createElement('script');

    t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/"                          +
(window.watsonAssistantChatOptions.clientVersion || 'latest') + "/WatsonAssistantChatEntry.js";

    document.head.appendChild(t);

  });

</script>
```

```html
  <div class="fordashboardtop">

    <div class="fordashboardtopelements1">

      Welcome {{ name }},

    </div>

    <div class="fordashboardtopelements2">

      <a href="/login"><button class="forbutton">Sign out</button></a>

    </div>

</div>

 <br>

 <div class="outerofdashdetails">

    <div class="fordashboarddetails">

      <br>

      <!-- table of customers complaints -->

      <table class="fortable">

        <thead>

          <th>Complaint ID</th>

          <th class="pad">Complaint Detail</th>

          <th>Assigned Agent</th>

          <th>Status</th>

          <th>Solution</th>

        </thead>

        <tbody>
```

```
{% for i in complaints %}

<tr>

    <td>

        {{ i['C_ID'] }}

    </td>

    <td class="pad">

        {{ i['TITLE'] }}

    </td>

    <td>

        {{ i['ASSIGNED_AGENT'] }}

    </td>

    <td>

        {% if i['STATUS'] == 1 %}

        Completed

        {% elif i['STATUS'] == 0 %}

        Not completed

        {% else %}

        In progress

        {% endif %}

    </td>

    <td>

        {{ i['SOLUTION'] }}
```

```
        </td>

      </tr>

      {% endfor %}

    </tbody>

</table>

<br>

<center>

  <div class="fordashboarddetails">

    <button type="button" class="collapsible">Add new complaint ✚/button>

    <div class="content">

      <br>

      <form action="/addnew" method="post">

        <div class="forform">

          <div class="textinformleft">

            Title

          </div>

          <div class="textinformright">

            <input type="name" name="title">

          </div>

        </div>

        <div class="forform">

          <div class="textinformleft">
```

```html
                  Complaint

            </div>

            <div class="textinformright">

                <textarea name="des"

                    style="border-radius: 1rem;width: 90%;height: 150%;background-color: black;color:
white;"></textarea>

                </div>

            </div>

            <br>

            <br>

            <div>

                <button class="forbutton" type="submit"> Submit </button>

            </div>

        </form>

        <br>

        </div>

    </div>

    </center>

  </div>

</div>

{% endblock %}
```