Sprint 1

Admin:

```
{% extends 'base.html' %}
{% block head %}

<title>
    Admin Dashboard
</title>
{% endblock %}
{% block body %}
<!-- things

    div 1
welcome jetson,   sign out

    div 2
your complaints status

add new complaint -->
<br>
<!-- <br>
{% for i in range(11) %}
  {{ i }}
{% endfor %}

<br>
{% for i in complaints %}
{{ i['USERNAME'] }}
<br>
{% for j in i.values() %}
   {{ j }}
{% endfor %}
<br>
{% endfor %} -->

<div class="fordashboardtop">
   <div class="fordashboardtopelements1">
      Welcome Admin,
   </div>
```

```html
    <div class="fordashboardtopelements2">
      <a href="/login"><button class="forbutton">Sign out</button></a>
    </div>

  </div>
  <br>
  <div class="outerofdashdetails">

    <div class="fordashboarddetails">
      <br>
      <!-- table of customers complaints -->
      <table class="fortable">
        <thead>
        </thead>
        <tbody>
          <tr>
            <td class="pad">
              <a href="/agents">Agent Details</a>
            </td>
            <td class="pad">
              <a href="/tickets">Customer Ticket Details</a>
            </td>
          </tr>
        </tbody>

      </table>

      <br>

    </div>

  </div>

  {% endblock %}
```

Agent:
```
{% extends 'base.html' %}
```

```
{% block head %}

<title>
    Dashboard
</title>



{% endblock %}



{% block body %}


<!-- things

    div 1
welcome jetson,   sign out

    div 2
your complaints status

add new complaint -->
<br>
```

```html
<!-- <br>
{% for i in range(11) %}
  {{ i }}
{% endfor %}

<br>
{% for i in complaints %}
{{ i['USERNAME'] }}
<br>
{% for j in i.values() %}
   {{ j }}
{% endfor %}
<br>
{% endfor %} -->

<div class="fordashboardtop">
   <div class="fordashboardtopelements1">
     Welcome Admin,
   </div>
   <div class="fordashboardtopelements2">
     <a      href="/login"><button      class="forbutton">Sign out</button></a>
   </div>

</div>
<br>
<div class="outerofdashdetails">
```

```html
<div class="fordashboarddetails">
  <br>
  <!-- table of customers complaints -->
  <table class="fortable">
    <thead>
      <th class="pad">Name</th>
      <th>Username</th>
      <th>Email</th>
      <th>Phone</th>
      <th>Domain</th>
      <th>Status</th>
    </thead>
    <tbody>
      {% for i in agents %}
      <tr>
        <td class="pad">
          {{ i['NAME'] }}
        </td>
        <td class="pad">
          {{ i['USERNAME'] }}
        </td>
        <td>
          {{ i['EMAIL'] }}
        </td>
        <td>
          {{ i['PHN'] }}
```

```html
          </td>
          <td>
            {{ i['DOMAIN'] }}
          </td>
          <td>
            {% if i['STATUS'] == 1 %}
            Assigned to job
            {% elif i['STATUS'] == 0 %}
            not Available
            {% else %}
            Available
            {% endif %}
          </td>
        </tr>
        {% endfor %}
      </tbody>

  </table>


  <br>
  <center>

    <div class="fordashboarddetails">

      <button type="button" class="collapsible">Add new
agent ✚</button>
      <div class="content">
```

```html
<br>
<form action="/addnewagent" method="post">
  <div class="forform">
    <div class="textinformleft">
      Username
    </div>
    <div class="textinformright">
      <input type="name" name="username">
    </div>
  </div>
  <div class="forform">
    <div class="textinformleft">
      Name
    </div>
    <div class="textinformright">
      <input type="name" name="name">
    </div>
  </div>
  <div class="forform">
    <div class="textinformleft">
      Email
    </div>
    <div class="textinformright">
      <input type="name" name="email">
    </div>
  </div>
  <div class="forform">
```

```html
    <div class="textinformleft">
      Phone
    </div>
    <div class="textinformright">
      <input type="name" name="phone">
    </div>
  </div>
  <div class="forform">
    <div class="textinformleft">
      Domain
    </div>
    <div class="textinformright">
      <input type="name" name="domain">
    </div>
  </div>
  <div class="forform">
    <div class="textinformleft">
      Password
    </div>
    <div class="textinformright">
      <input type="password" name="password">
    </div>
  </div>

  <br>
  <br>
  <div>
```

```
                    <button    class="forbutton"    type="submit">
Submit </button>
                </div>
            </form>
            <br>
        </div>



        </div>
      </center>
    </div>


</div>


{% endblock %}
```

Login:

```
  {% extends 'base.html' %}



{% block head %}

<title>
    Login
</title>
```

```
{% endblock %}


{% block body %}


<div class="forpadding">

    <!-- for box of the signup form -->
    <div class="sign">
      <div>
        <p class="fortitle">
          Sign In
        </p>
        <hr>
        <form action="/login" method="post">
          <div class="forform">
            <div class="textinformleft">
              Username
            </div>
            <div class="textinformright">
              <input type="name" name="username">
            </div>
          </div>

          <div class="forform">
```

```html
            <div class="textinformleft">
               Password
            </div>
            <div class="textinformright">
               <input type="password" name="pass">
            </div>
         </div>


         <br>
         <div>
            <button class="forbutton" type="submit"> Sign In
>></button>
         </div>
      </form>
      <br>


      <div>
         New user? <a href="/signup">Sign up</a>
      </div>
      <br>
   </div>


   </div>
</div>


{% endblock %}
```

Signup:

```
{% extends 'base.html' %}



{% block head %}

<title>
    Sign Up
</title>
{% endblock %}



{% block body %}

<div class="forpadding">

    <!-- for box of the signup form -->
    <div class="sign">
      <div>
        <p class="fortitle">
            Register Now!!
        </p>
        <hr>
        <form action="/signup" method="post">
```

```html
<div class="forform">
   <div class="textinformleft">
      Username
   </div>
   <div class="textinformright">
      <input type="name" name="username">
   </div>
</div>
<div class="forform">
   <div class="textinformleft">
      Name
   </div>
   <div class="textinformright">
      <input type="name" name="name">
   </div>
</div>
<div class="forform">
   <div class="textinformleft">
      E - mail
   </div>
   <div class="textinformright">
      <input type="name" name="email">
   </div>
</div>
<div class="forform">
   <div class="textinformleft">
      Phone Number
```

```html
          </div>
          <div class="textinformright">
            <input type="name" name="phn">
          </div>
        </div>
        <div class="forform">
          <div class="textinformleft">
            Password
          </div>
          <div class="textinformright">
            <input type="password" name="pass">
          </div>
        </div>
        <div class="forform">
          <div class="textinformleft">
            Re - enter Password
          </div>
          <div class="textinformright">
            <input type="password" name="repass">
          </div>
        </div>
        <br>
        <div>
          <button class="forbutton" type="submit"> Sign up
>></button>
        </div>
      </form>
```

```
        <br>
        <div>
          {{msg}}
        </div>
        <br>
        <div>
          Already have an account? <a href="/login">Sign in</a>
        </div>
        <br>

      </div>

    </div>
</div>

{% endblock %}
```

Ticket:

```
{% extends 'base.html' %}



{% block head %}

<title>
```

Agent Dashboard
</title>

{% endblock %}

{% block body %}

<!-- things

div 1
welcome jetson,   sign out

div 2
your complaints status

add new complaint -->

<!--
{% for i in range(11) %}
  {{ i }}
{% endfor %}

```
<br>
{% for i in complaints %}
{{ i['USERNAME'] }}
<br>
{% for j in i.values() %}
  {{ j }}
{% endfor %}
<br>
{% endfor %} -->

<div class="fordashboardtop">
  <div class="fordashboardtopelements1">
    Welcome Admin,
  </div>
  <div class="fordashboardtopelements2">
    <a      href="/login"><button      class="forbutton">Sign
out</button></a>
  </div>

</div>
<br>
<div class="outerofdashdetails">

  <div class="fordashboarddetails">
    <br>
    <!-- table of customers complaints -->
    <table class="fortable">
```

```
<thead>
    <th>Complaint ID</th>
    <th class="pad">Username</th>
    <th>Title</th>
    <th>Complaint</th>
    <th>Solution</th>
    <th>Status</th>
</thead>
<tbody>
    {% for i in complaints %}
    <tr>
        <td>{{ i['C_ID'] }}</td>
        <td class="pad">
            {{ i['USERNAME'] }}
        </td>
        <td>
            {{ i['TITLE'] }}
        </td>
        <td>
            {{ i['COMPLAINT'] }}
        </td>
        <td>
            {{ i['SOLUTION'] }}
        </td>
        <td>
            {% if i['STATUS'] == 1 %}
            Completed
```

```
                    {% else %}
                    Not Completed
                    {% endif %}
                </td>
            </tr>
            {% endfor %}
        </tbody>

    </table>


    <br>
    <center>


        <div class="fordashboarddetails">


            <button type="button" class="collapsible">Assign an
agent ⚡</button>
            <div class="content">
                <br>
                <form action="/assignagent" method="post">
                    <div class="forform">
                        <div class="textinformleft">
                            Complaint ID
                        </div>
                        <div class="textinformright">
                            <input type="name" name="ccid">
                        </div>
```

```html
        </div>
        <div class="forform">
          <div class="textinformleft">
            <label         for="agent">Choose         an
agent:</label>
          </div>
          <div class="textinformright">
            <select name="agent" id="agent">
              {% for i in freeagents %}
              <option    value={{    i['USERNAME']    }}>{{
i['USERNAME'] }}</option>
              {% endfor %}
            </select>
          </div>
        </div>

        <br>
        <br>
        <div>
          <button    class="forbutton"    type="submit">
Submit </button>
        </div>
      </form>
      <br>
    </div>
```

```
        </div>
      </center>
    </div>

  </div>

{% endblock %}
```

Base:

```
<!DOCTYPE html>

<head>

  <link rel="stylesheet" href="static/main.css"/>


  {% block head %}
  {% endblock %}

</head>

<body>
  {% block body %}

  {% endblock %}
  <script>
```

```
    var                    coll                    =
document.getElementsByClassName("collapsible");
    var i;

    for (i = 0; i < coll.length; i++) {
      coll[i].addEventListener("click", function () {
        this.classList.toggle("active");
        var content = this.nextElementSibling;
        if (content.style.display === "block") {
          content.style.display = "none";
        } else {
          content.style.display = "block";
        }
      });
    }
  </script>
  <footer style="text-align: right ;">
    <a href="/about">Wanna know more about us? Click
here</a>
  </footer>
</body>

</html>
```