

MILESTONE AND ACTIVITY LIST

PNT2022TNID28812

CUSTOMER CARE REGISTRY

Literature Survey & Information Gathering:

Literature survey on the selected project & gathering information by referring the, technical papers, research publications etc.

Prepare Empathy Map:

Prepare Empathy Map Canvas to capture the user Pains & Gains, Prepare list of problem statements

Ideation:

List the by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility & importance.

Proposed Solution:

Prepare the proposed solution document, which includes the novelty, feasibility of idea, business model, social impact, scalability of solution, etc.

Problem Solution Fit:

Prepare problem - solution fit document.

Solution Architecture:

Prepare solution architecture document.

Customer Journey:

Prepare the customer journey maps to understand the user interactions & experiences with the application (entry to exit).

Functional Requirement:

Prepare the functional requirement document.

Data Flow Diagrams:

Draw the data flow diagrams and submit for review.

Technology Architecture:

Prepare the technology architecture diagram.

Prepare Milestone & Activity List:

Prepare the milestones & activity list of the project.

Project Development - Delivery of Sprint-1, 2, 3 and 4:

Develop & submit the developed code by testing it.

