

How to use this Whiteboard

STEP 1

Give edit access to your team by clicking on the "+" button in the upper right corner. Add people in or share the link.

STEP 2

Drag and drop sticky notes inside the Whiteboard to add information. Feel free to edit the text inside. You may also use the arrows to connect ideas.

Use these to create whiteboard magic!

Sticky Notes

Add Notes or Comments

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Connectors

Stickers

Customer Journey Map

Customer Journey Maps: This gives an overview of the customer experience. How do you want your business to reach users?

Date	08 October 2022
Team ID	PNT2022TMID35300
Project Name	NEWS TRACKER APPLICATION

OBJECTIVES

NEEDS

FEELINGS

BARRIERS

STAGE 1

Downloading the application

Good User Experience

User Friendly

Data storage is Unpredictable

STAGE 2

Login process

Push Notifications

Accessing the Latest and Updated news

Loss of the revenue generated from Ad Blockers

STAGE 3

Search for news

Search and filter

Getting report on a current event

Update and maintenance efforts in multiple ways

STAGE 4

Watching news

Managing the project scope effectively

Getting statement of the requirements clearly

Consuming more time to design

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