

Project Design Phase-I
Proposed Solution Template

Date	30-10-2022
Team ID	PNT2022TMID43887
Project Name	AI Based Discourse for Banking Industry
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Team Members	<ul style="list-style-type: none"> ● STELLA GRACY S ● DEVIGA M ● EZHIL ARASI N

S.No	Parameter	Description
1.	Problem Statement (Problem to be solved)	In chatbot to avoid the language barriers for the user/customers who can ask bank related questions like to create a bank account, able to answer loan queries, able to answer general banking queries, and also able to answer queries regarding net banking.
2.	Idea / Solution description	To avoid the language barriers, we can create a Chatbot that can respond according to the user/customers languages all over the world.
3.	Novelty / Uniqueness	-create a virtual keyboard with popular and continental languages. -automated smart responses and achieve marketing goals efficiently. -Handling more unique and complex queries. - Connect people globally due to its versatility with multiple languages.

4.	Social Impact / Customer Satisfaction	<ul style="list-style-type: none"> -can easily communicate with the banking industry. -provide 24/7 support. -analyze customer data and improve services.
5.	Business Model (Revenue Model)	<ul style="list-style-type: none"> -Most of the chatbot can respond only for English and Hindi but we can add the continental languages. -fits into a packet. -uncomplicated Interface.
6.	Scalability of the Solution	<ul style="list-style-type: none"> -Consume time. -able to communicate. -it can be used by customers all over the world.

Proposed Solution Template:

Project team shall fill the following information in the proposed solution template.

