

Project Design Phase-II

CustomerJourneyMap

Date	11 november 2022
Team ID	PNT2022TMID46661
Team Leader	Sellapa
Team Member	Vignesh,Nagaraj,Naveen
ProjectName	Virtual eye – lifeguard for swimming pools for active drowning
Maximum Marks	

1 Phases				
High level steps your user needs to accomplish from start to finish				
2 Steps				
Detailed actions your user has to perform				
3 Feelings				
What your user might be thinking and feeling at the moment				
4 Pain points				
Problems your user runs into				
5 Opportunities				
Potential improvements or enhancements to the experience				

Share your feedback