

PROBLEM STATEMENTS

Date :15 October 2022

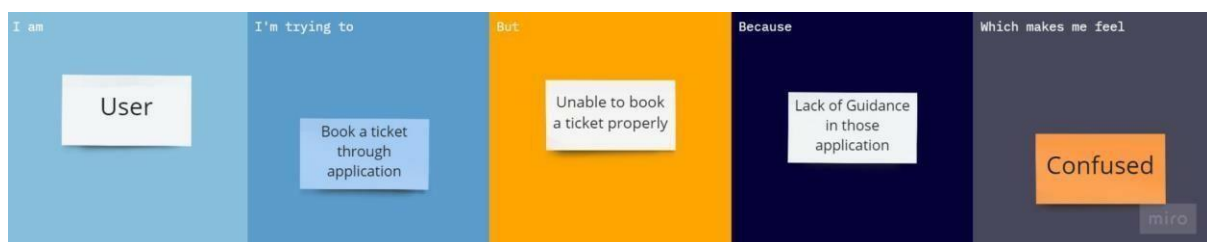
Domain Name : Internet Of Things
(IoT)

Project Name : Smart Solution For Railways

Team ID : PNT2022TMID43868

Example :

PS - 1



PS – 2



PS – 3



PS – 4



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS - 1	User	Book a ticket through application	Unable to book ticket properly	Lack of Guidance in those application	Cofused
PS – 2	Passenger	Book a train Seat Berth	Not Sure information about the berth	Evert seating showing as same	Irritated
PS – 3	Passenger	Give a feedback or complaint about my journey	I couldn't able to do that	There is no option like that in application	Hate

PS – 4	Government	Avoid Ticketless traveling in Railways	Some people are not following the rule	There is no checking while entering the platform	Worst
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Reference: <https://miro.com/templates/customer-problem-statement/>