on J&P, tap into

BE,

## 1. CUSTOMER SEGMENT(S)

CS

Who is your customer? i.e. working parents of 0-5 y.o. kids

Define

fit into

The farmer are our customer. Who work in fields and yield crop

### 6. CUSTOMER CONSTRAINTS



What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

Less knowledge and development towards the current environmental changes and technologies, they follow ancient methods, which is also worthy but, the climatic changes and new kind pesticides attack make more losses

### 5. AVAILABLE SOLUTIONS



Which solutions are available to the customers when they face the problem

or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

They have the dataset. But they don't have the perfect data report, which can help them overcome there problem

### 2. JOBS-TO-BE-DONE / PROBLEMS



Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one: explore different sides.

Data report should to be created to reduce the loss of the crop and earn more profit in agriculture fields

Loss in agriculture, less amount of crop yield

# 9. PROBLEM ROOT CAUSE



What is the real reason that this problem exists? What is the back story behind the need to do this job?

i.e. customers have to do it because of the change in

The problem exist because of the climatic changes, soil condition because of continues cropping, unknown form pest attacks precaution them.

# 7. BEHAVIOUR



What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits;

indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

Some farmers do get advice from nearby Agriculture welfare office, many of them don't get it properly.

According they cultivate there crops.

Many of the farmers don't have much knowledge to take help from online resources.

They try to contact offline agriculture office itself

#### 4. EMOTIONS: BEFORE / AFTER



How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

> Many farmers in India have committed to suicide because of the loss they faced in agriculture

The solution for the problem, creating data report using past datasets, in a understandable way using IBM cognos dashboard (visuals) could make them understand easily