Ideation Phase Define the Problem Statements

Date	13 October 2022		
Team ID	PNT2022TMID50525		
Project Name	A Novel Method for Handwritten Digit		
	Recognition System		
Maximum Marks	2 Marks		

Customer Problem Statement Template:

l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way – what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

Problem	I am	I'm trying to	But	Because	Which makes me feel
Statement (PS)	(Customer)				
PS-1	Bank officer	Upload the account number of every transaction	It takes more time	Account number is long and with unique numbers	Tensed
PS-2	Data Entry operator	To Many data which is Mostly digits	Its difficult upload on time	Ther are many categories of Digits data	Over tensed