

Ideation Phase

Define the Problem Statements

Date	13 October 2022
Team ID	PNT2022TMID50525
Project Name	A Novel Method For Handwritten Digit Recognition System
Maximum Marks	2 Marks

Customer Problem Statement Template:

I am	<small>Describe customer with 3-4 key characteristics - who are they?</small>	Describe the customer and their attributes here
I'm trying to	<small>List their outcome or "job" the care about - what are they trying to achieve?</small>	List the thing they are trying to achieve here
but	<small>Describe what problems or barriers stand in the way - what bothers them most?</small>	Describe the problems or barriers that get in the way here
because	<small>Enter the "root cause" of why the problem or barrier exists - what needs to be solved?</small>	Describe the reason the problems or barriers exist
which makes me feel	<small>Describe the emotions from the customer's point of view - how does it impact them emotionally?</small>	Describe the emotions the result from experiencing the problems or barriers

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Bank officer	Upload the account number of every transaction	It takes more time	Account number is long and with unique numbers	Tensed
PS-2	Postal Employee	Upload the pincode of posts on systems	It takes more time to do it manually	Many number of pincode have to be updated	Frustrated