

## SKILL ACTION

Date	04 November 2022
Project name	AI based discourse for banking industry
Team id	PNT2022TMID41030

The screenshot shows the IBM Cloud Watson Assistant console. The browser address bar displays the URL: `cloud.ibm.com/services/conversation/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F8dc22086a97c449db1bbf6e507ca33a...`. The IBM Cloud header includes a search bar, 'Catalog', 'Manage', and 'Monisha J's Account'. The main content area is titled 'Watson Assistant-zj' with a status of 'Active'. The 'Manage' tab is selected, showing options for 'Service credentials', 'Plan', and 'Connections'. The 'Plan' section shows 'Lite' with an 'Upgrade' button. The 'Credentials' section displays the API key and URL. The 'Start by launching the tool' section includes a 'Launch Watson Assistant' button, a 'Getting started tutorial' link, and an 'API reference' link.

Resource list /

### Watson Assistant-zj

Active Add tags

Details Actions...

Manage

- Service credentials
- Plan
- Connections

Start by launching the tool

Full-screen Snip

Launch Watson Assistant Getting started tutorial API reference

Credentials

Download Show credentials

API key:

.....

URL:

`https://api.us-south.assistant.watson.cloud.ibm.com`

Type here to search

32°C 02:13 PM 04-11-2022

IBM Watson Assistant

Chatbot using Flask API with

us-south.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F8dc22086a97c449db1bbf6e507ca...

GmailYouTubeMaps

IBM Watson Assistant LiteUpgrademonisha

Learning center

Home

Assistant name

monisha

Description

going to associate

Assistant language

English (US)

Task tracker

Live assistant status

Full-screen Snip

Enhance your assistant

5 steps left 11 min

16%

Test and refine your assistant

3 steps left 5 min

25%

Deploy your assistant

2 steps left 7 min

50%

Channels

Channels

Web chat

Resolution Methods

Content

V1 10/03/2022 10:10PM Live

Extensions

Search

Powered by IBM Watson D...

Extend what your assistant can answer by searching your ...

Try Plus Plan +

View live environment

Actions

Name	Last edited	Examples Count	Status
------	-------------	----------------	--------

Type here to search

32°C02:14 PM04-11-2022

IBM Watson Assistant

Chatbot using Flask API with

us-south.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F8dc22086a97c449db1bbf6e507ca...

GmailYouTubeMaps

IBM Watson Assistant LiteUpgrademonisha

Learning center

Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

New action

Name	Last edited	Examples Count	Status
hii	2 days ago	1	

Items per page: 50Showing 1–1 of 1 actions11 of 1 pages

Preview

Type here to search

32°C02:15 PM04-11-2022

IBM Watson Assistant

Chatbot using Flask API with

us-south.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2F8dc22086a97c449db1bbf6e507ca...

GmailYouTubeMaps

IBM Watson Assistant LiteUpgrademonisha

Learning center

Actions

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Name	Last edited	Examples Count	Status
Greet customer	2 days ago	0	✓
No action matches	18 days ago	0	✓
Fallback	18 days ago	5	✓

Preview

Type here to search

32°C

02:16 PM  
04-11-2022

us-south.assistant.watson.cloud.ibm.com/#

GmailYouTubeMaps

IBM Watson Assistant LiteUpgradeSKILL CREATION

Learning center

Greeting

Customer starts with:  
Greeting

410  
total stepsend step 1re-ask steps 1

Conversation steps

1good to see you  
Continue to next step

2how can i help you  
saving accountcurrent acco... +3  
Continue to next step

3do you want to know about some other service  
Confirmation  
Continue to next step

4please wait connect to our service  
Action complete

New step +

Step 4 is takenwithout conditions

fx

Assistant says

please wait connect to our service

Define customer response

And then

End the action

Preview

Greet customer [default]  
Welcome, how can I assist you?

hii

Greeting recognized  
good to see you

good morning

how can i help you

loan enquiry

loan enquiry

do you want to know about some other service

YesNo

Use the up arrow for prior messages

Type here to search

28°C10:50 AM03-11-2022