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|---------------------|---|
| Date | 03 November 2022 |
| Project name | AI based discourse for banking industry |
| Team id | PNT2022TMID41030 |

IBM Watson Assistant Lite
[Upgrade](#)
SKILL CREATION
Learning center

Greeting

Customer starts with:

Greeting

4

1

0

total steps

end step

re-ask steps

Conversation steps

1

good to see you

Free text

Continue to next step

2

how can i help you

saving account

current acco...

+ 3

Continue to next step

3

do you want to know about some other service

Confirmation

Continue to next step

4

please wait connect to our service

Action complete

New step

Step 4 is taken without conditions

Assistant says

please wait connect to our service

Define customer response

And then

End the action

Preview

Greet customer [default]

Welcome, how can I assist you?

hii

Greeting recognized

good to see you

good morning

how can i help you

loan enquiry

loan enquiry

do you want to know about some other service

Yes No

Use the up arrow for prior messages

Type here to search

28°C
10:50 AM
03-11-2022