Project Design Phase 2 Customer Journey Map

Date	26 October 2022
Team ID	PNT2022TMID50388
Project Name	Project – Natural Disaster Intensity Analysis and Classification using Artificial Intelligence
Maximum Marks	4 Marks

Customer Journey Map for "Natural Disaster Intensity Analysis and Classification Using Artificial Intelligence":

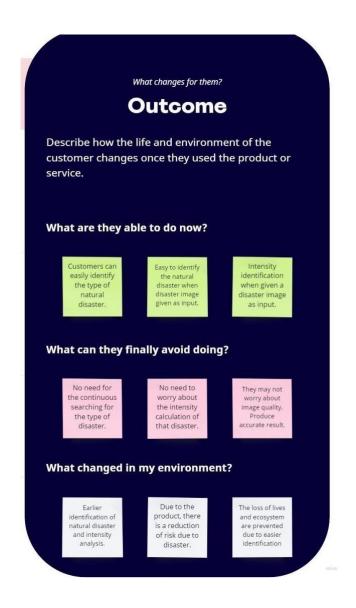
Step-1: Goals and needs



Step 2: Journey Steps

Journey Steps Which step of the experience are you describing?	Discovery Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the customer do? What information do they look for? What is their context?	Customer look for the name of the diseaser.	Connect with the gase Emergoday Take photo account	prepared stay in a safe practice Stay no safe practice connected shelter safety drifts and updated	Creating sharing the control from the control for control from change for the control from change from the control from change from the control from the contro
Needs and Pains What does the customer want to achieve or avoid? Tip: Reduce ambiguity, e.g. by using the first person narrotor.	Uninoted Popup Advertisement Pressages	Irrelevent Multiple Payed informations sergic information for the payed information for the paye	Try no to be Always lotop Plan for proper agenties paint emirgency atentials paint set of the paint set of t	Sharing Sharing the sharing diseases the context of
Touchpoint What part of the service do they interact with?	Press/Media social media Advertisement Pyers Telemarketing	Email Adertisenes google noofication	always keep listen to local different excrusive an different excrusive minds of excrusive excrusion firs at let officials kinds of disaster plan	sharing sharing alkendelighment and blump gen proper for the people of disaster. The people sharing the sharing th
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions	•	②	②	©
Backstage				
Opportunities What could we improve or introduce?	A website can be created which identifies	The website can be made secure and more accurate so that it will	The customers can give a image as Input and the type of natural	The website can be made available to everyone who need to
Process ownership Who is in the lead on this?	After he, website is created in will be created in will be or charge of his Core;	The NORF starm is in lead of the website.	The NORF stands on lead of the sections:	The NORF soon as in lead of the wholes miro

Step 3: Journey Outcomes



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