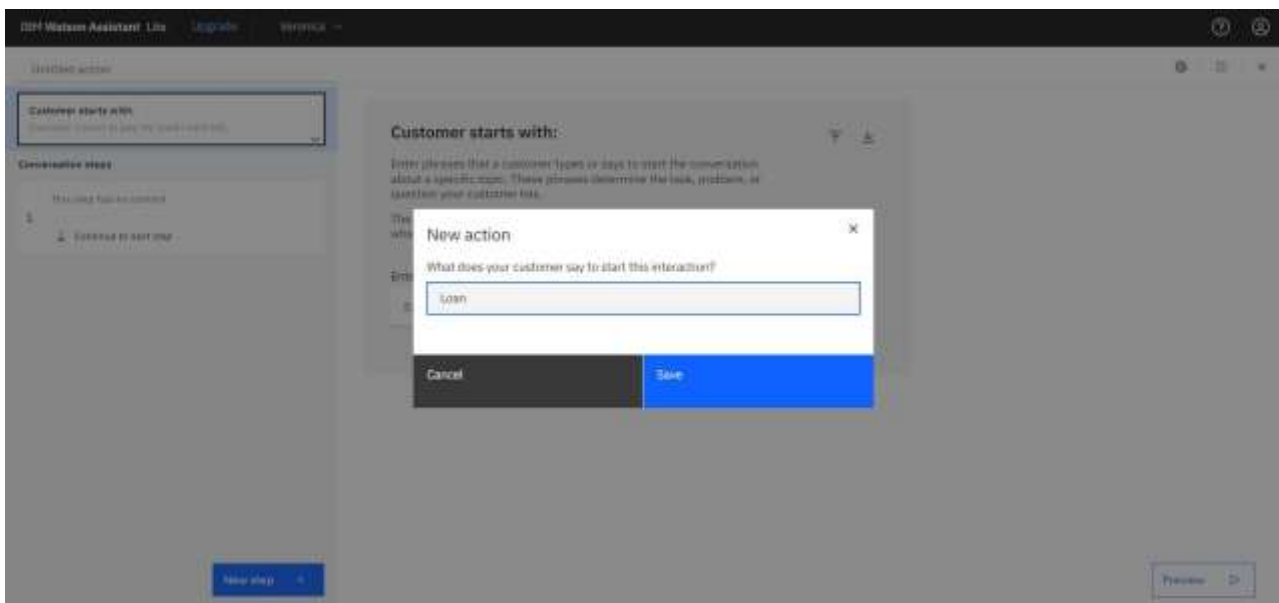


Project Development Phase Delivery of Sprint - 2

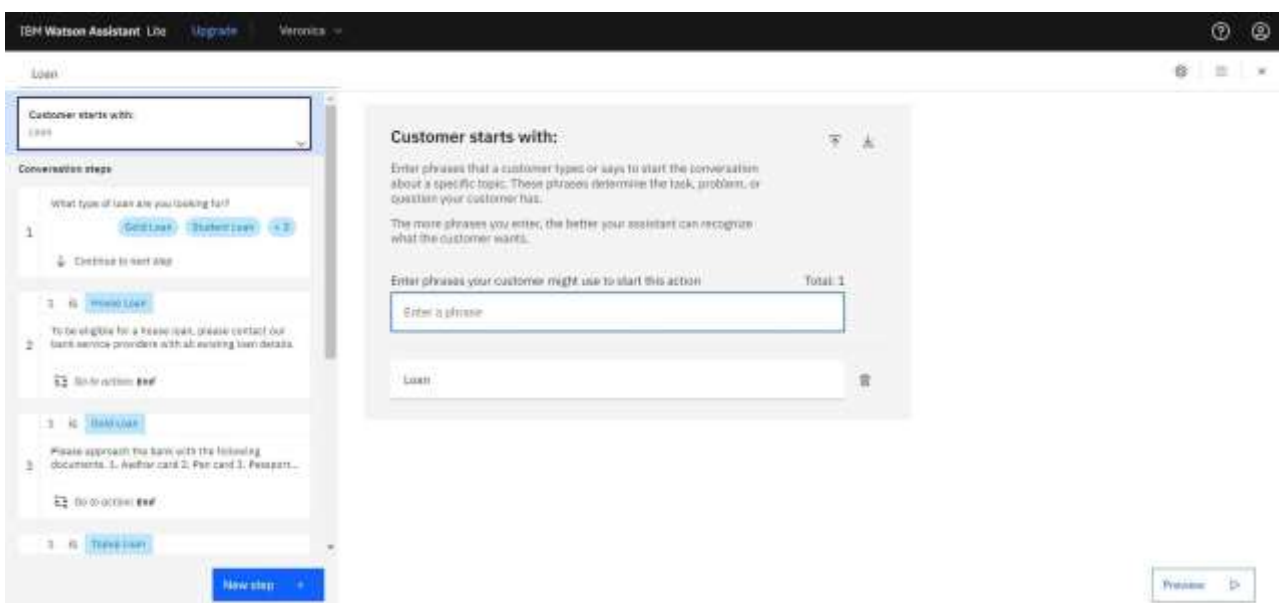
| | |
|---------------------|---|
| Date | 07 November 2022 |
| Team ID | PNT2022TMID29414 |
| Project Name | AI based discourse for Banking Industry |

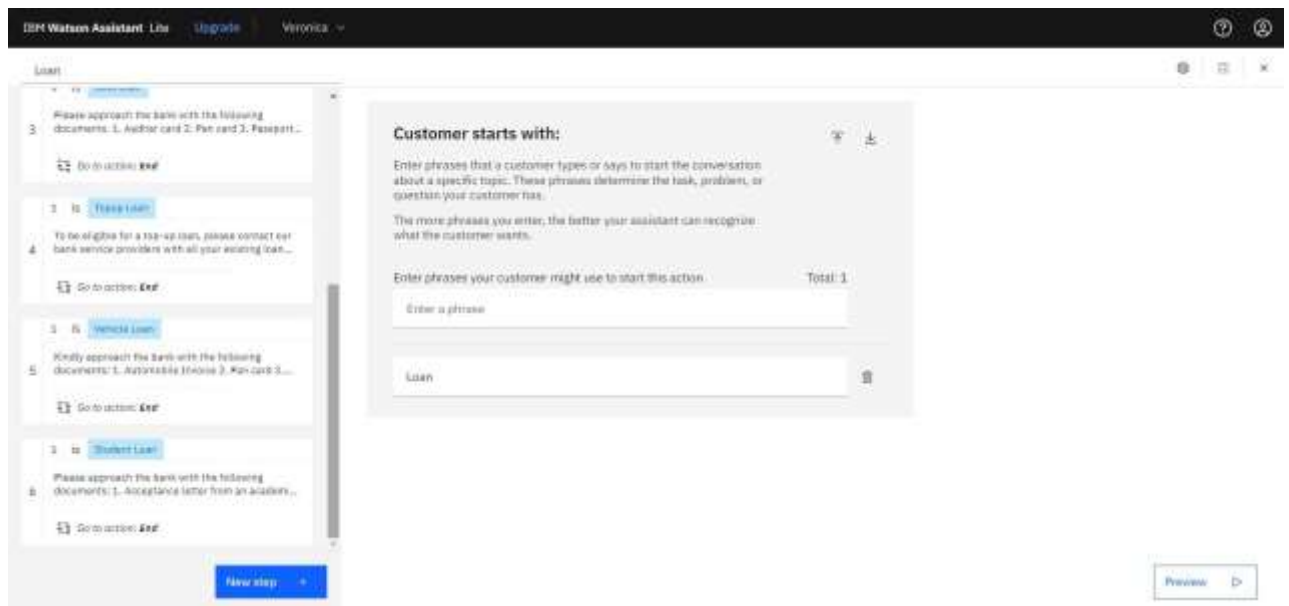
Creating Loan Action

Create a new Loan Action Skill



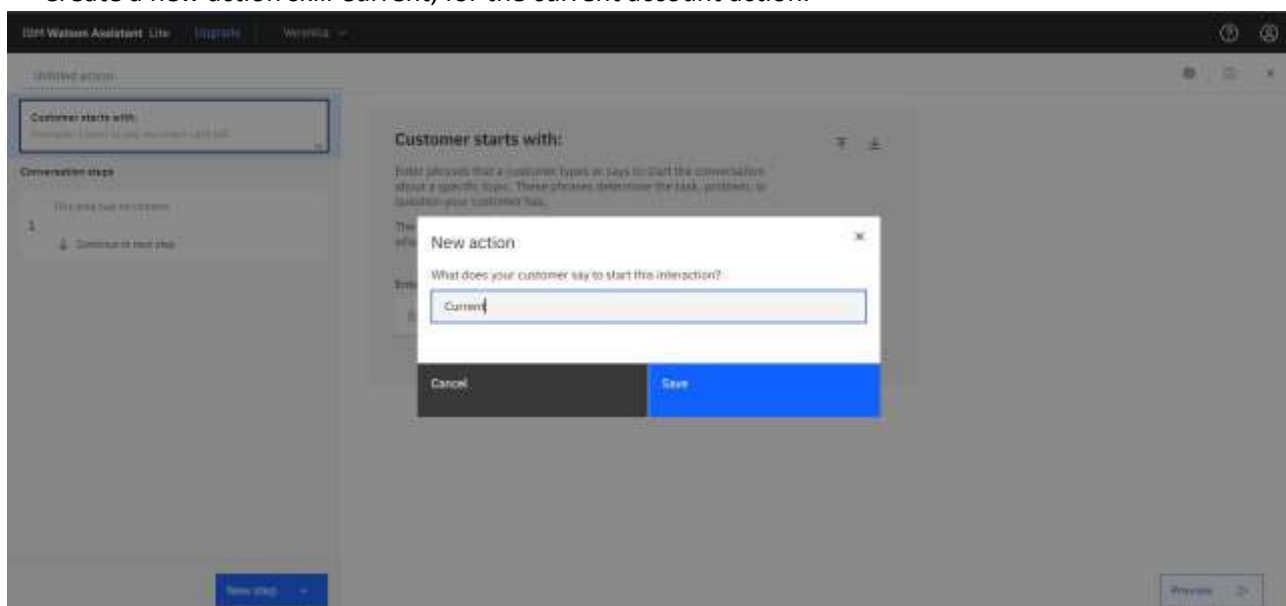
Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.





Creating Current Account Action

Create a new action skill Current, for the current account action.



Adding steps in Current action to handle customer queries regarding Partnership and Proprietorship account creation.

Current

Customer starts with:
Current default

Conversation steps

What is your company type?

1 is Partnership Partnership Partnership

Continue to next step

1 is Partnership

Please take the following documents and approach the nearest branch. 1. Income tax returns of the proprietor...

Go to action End

1 is Partnership

Please take the following documents and approach the nearest branch. 1. Income tax returns of the partners.

Go to action End

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action: Total: 2

Enter a phrase

Current

Current Assistant

Preview