Ideation Phase Define the Problem Statements

Date	14 OCTOBER 2022	
Team ID	PNT2022TMID01355	
Project Name	Project - WEB PHISHING DETECTION	
Maximum Marks	2 Marks	

Customer Problem Statement Template

Reference: https://miro.com/templates/customer-problem-statement/

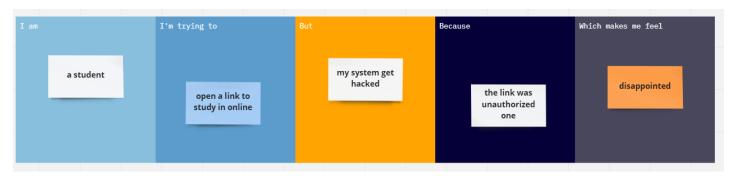
Problem Statement 1:



Problem Statement 2:



Problem Statement 3:



Problem Statement (PS)	lam (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	social media user	Open a link from anonymous user	my account got hacked	the link was fake and the hacker wants to hack my personal details	annoyed and insecure
PS-2	bank account holder	opens a link for online transaction	my bank details and credit card details got hacked	it was a fake website	frustated
PS-3	a student	open a link to study in online	my system get hacked	the link was unauthorized one	disappointed