DEVELOPING THE CHATBOT

DATE	17 NOV 2022
TEAM ID	PNT2022TMID41035
PROJECT NAME	SKILL/JOB RECOMMENDER
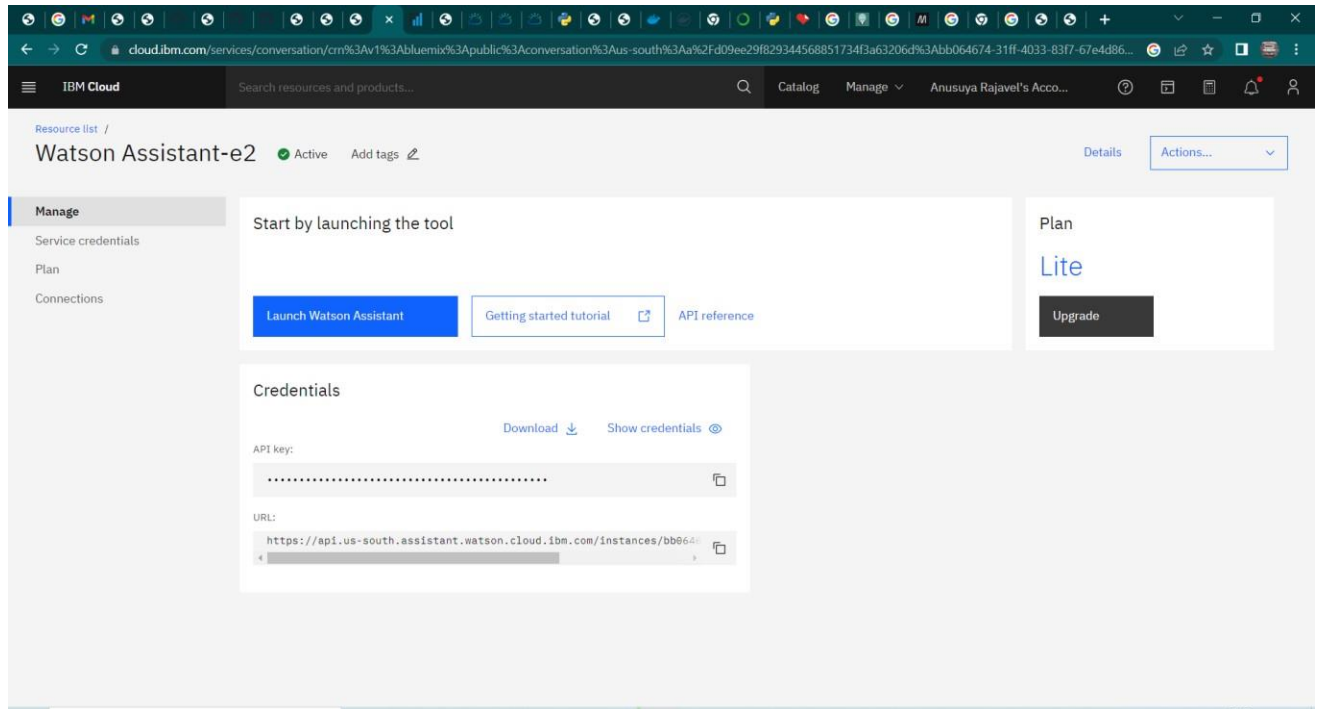
IBM **Watson Assistant** Lite   Upgrade   Hospital bot ∨

Home

Welcome, you're in the new Watson Assistant!   Learn more

Hospital bot | English (US)
No description

Get started
3 steps left 7 min   0%

○ Learn about Watson Assistant
   5 min
○ Explore your learning center
   Explore at your own pace, and mark as complete when you're ready
○ Explore Watson Assistant features on interactive demo site
   2 min

Create a conversation
1 step left 5 min   66%

● Create your first action
  5 min

IBM **Watson Assistant** Lite   Upgrade   Hospital bot ∨   Learning center

Actions

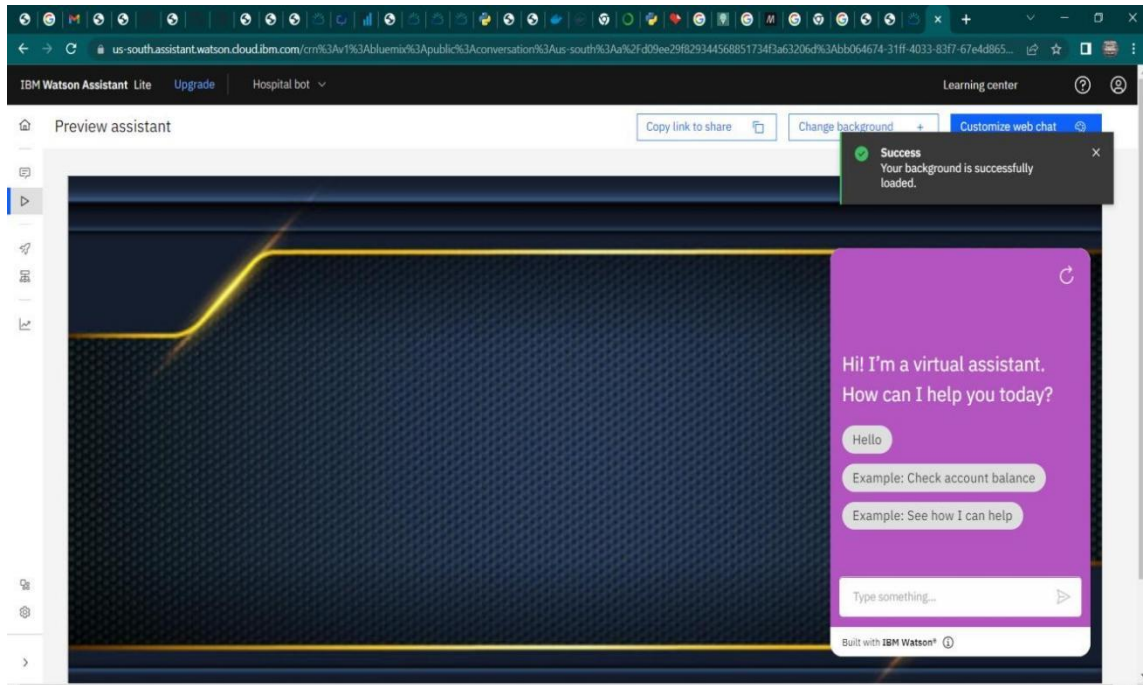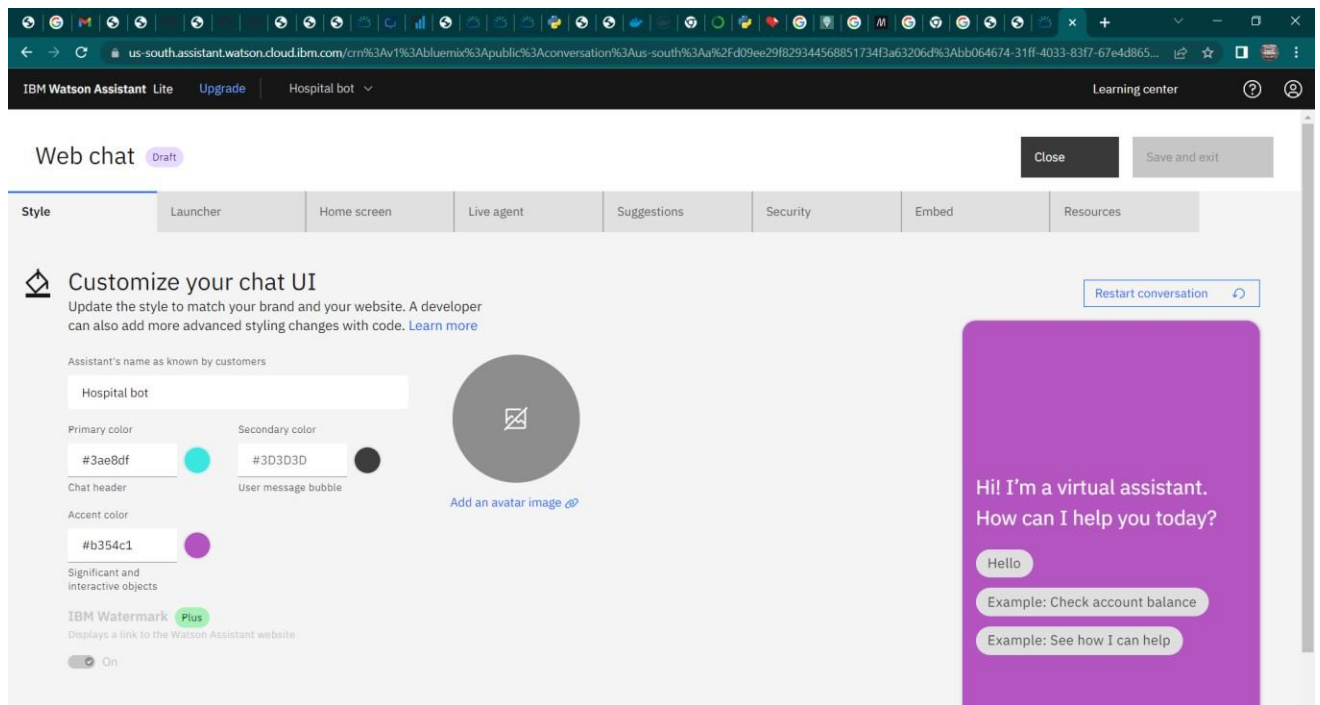| Actions | ∧ |
| **Created by you** |
| Set by assistant |
| Variables | ∧ |
| Created by you |
| Set by assistant |
| Set by integration |
| Saved responses |

ⓘ Actions sit at the core of the new Watson Assistant build process. Think of them as problems or tasks that your customers want your assistant to resolve for them. They include the complete interaction between a customer and your assistant for a specific question or request.   ✕
Find out more   Take a tour   Build with our guide

🔍 ⬆ **New action +**

Name	Last edited	Examples Count	Status	
Hello	10 days ago	1	✓	⋮

Items per page: 50 ∨   Showing 1–1 of 1 actions   1 ∨   1 of 1 pages ‹ ›

Publish

Unpublished content
Changes to content made in your draft environment are reflected here.

Revert   Publish

No changes since you last published
After you create, edit, or delete actions or variables, you can publish your changes.

Items per page: 10 ⌄   0-0 of 0 items   1 ⌄ of 1 page ◄ ►

Published versions (1)
To assign a version to an environment, visit the Environments page.

V1

10/31/2022 06:05PM
Contains actions

–

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Web chat *Draft*   Close   Save and exit

| Style | Launcher | Home screen | Live agent | Suggestions | Security | Embed | Resources |

Customize your chat UI
Update the style to match your brand and your website. A developer can also add more advanced styling changes with code. Learn more

Restart conversation ↺

Assistant's name as known by customers

Hospital bot

Primary color   Secondary color

#3ae8df   🔵   #3D3D3D   ⚫

Chat header   User message bubble

Accent color

#b354c1   🟣

Significant and
interactive objects

Add an avatar image 🔗

IBM Watermark *Plus*
Displays a link to the Watson Assistant website

🔘 On

Hi! I'm a virtual assistant.
How can I help you today?

Hello

Example: Check account balance

Example: See how I can help

Web chat `Draft`

Close Save and exit

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</> Embed on your website

Ready to launch? It's as easy as copy and paste. Learn more

```
<script>
  window.watsonAssistantChatOptions = {
    integrationID: "6979e555-64d5-451a-b9e6-23ba5730b9bf", // The ID of this integration.
    region: "us-south", // The region your integration is hosted in.
    serviceInstanceID: "bb064674-31ff-4033-83f7-67e4d8652e9e", // The ID of your service instance.
    onLoad: function(instance) { instance.render(); }
  };
  setTimeout(function(){
    const t=document.createElement('script');
    t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" + (window.watsonAssistantChatOp
    document.head.appendChild(t);
  });
</script>
```

Show more ⌄

⌂ Environments

Draft environment ♡

Use the draft environment for internal preview at your organization. It contains your in-progress, unpublished content and draft channel integrations.

Channels

Your customers interact with your assistant through these different communication platforms.

Channels Browse catalog 🗗

💬 Web chat

Resolution Methods

Watson Assistant responds to your users with answers from these sources.

Draft content Edit content ✎

Last edited 11/10/2022 04:52PM `Draft`

Extensions

🔍 **Search**

Powered by IBM Watson Discovery

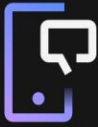Extend what your assistant can answer by searching your existing documents and FAQs

Try Plus Plan +

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Learning center

Hello

Customer starts with:
Hello

Conversation steps

1   How can I help you?
    Main branch   Hospital name   + 1
    ↓ Continue to next step

2   1   is   Hospital name
    ABC Hospital
    Tт Free text
    ⊡ Re-ask previous step(s)

3   1   is   Main branch
    Chennai
    Tт Free text
    ⊡ Re-ask previous step(s)

    1   is   Doctor visiting time

    New step   +

Step 1 is taken   without conditions ⌄   fₓ

Assistant says

B I ⊘ ⁝⁝ ⊡ ♫ ▣ ⊡   </>

How can I help you?

Hospital name   Main branch   Doctor visiting time

Edit response   Edit validation

And then

↓ Continue to next step   ⌄

Preview ▷

IBM **Watson Assistant** Lite   Upgrade   Hospital bot ⌄

Learning center

Hello

    Tт Free text
    ⊡ Re-ask previous step(s)

    1   is   Doctor visiting time
4   Between 10am to 4pm.
    Tт Free text
    ↓ Continue to next step

5   Which doctor would you like to consult?
    Male   Female
    ↓ Continue to next step

6   5   is   Male
    Which specialist are you looking for?
    Other   ENT   + 2
    ⊡ Re-ask previous step(s)

    6   is   Other
    Please mention your prefered specialist!

    New step   +

Step 5 is taken   without conditions ⌄   fₓ

Assistant says

B I ⊘ ⁝⁝ ⊡ ♫ ▣ ⊡   </>

Which doctor would you like to consult?

Male   Female

Edit response   Edit validation

And then

↓ Continue to next step   ⌄

Preview   ↻   –

Greet customer [default]

Welcome, how can I assist you?

Type something...   ▷

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Extend what your assistant can answer by searching your existing documents and FAQs

Try Plus Plan +

Integrations

Add different channels and extensions to easily configure and deploy your assistant.

Essential channels

Add our most utilized methods of deploying assistants.

These channels support additional customization and advanced integrations.

Web chat

Built by IBM · Lite

Embed the web chat onto your company website so it can answer questions.

Learn more

Phone

Built by IBM · Plus

Give your system a voice so it can help customers over the phone.

Learn more