

Ideation Phase Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID41862
Project Name	Personal Expense Tracker Application
Maximum Marks	2 Marks

Customer Problem Statement Template:

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Student	Manage my expenses	It is very difficult	There isn't any application to alert and monitor regarding my expenses.	Frustrated
PS-2	Employee	Reduce my expense	It is difficult to keep track of my expense.	I can't see any app which satisfies my requirements.	Annoyed