

PROJECT PLANNING PHASE
MILESTONE AND ACTIVITY LIST

Date	29 October 2022
Team ID	PNT2022TMID37832
Project Name	Customer care registry

TITLE	DESCRIPTION	DATE
Literature Survey and Information Gathering	Literature survey on the selected project & gathering information by referring the technical papers, research publications, etc.	3 September 2022
Prepare Empathy Map	Prepare Empathy Map Canvas to capture the user pains & gains, prepare the list of problem statements.	10 September 2022
Ideation Brain Storming	List by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility and importance.	17 September 2022

Proposed Solution	Prepare the proposed solution document, which includes the novelty, feasibility of idea, business model, social impact, scalability of solution, etc.	19 September 2022
Problem Solution Fit	Prepare problem solution fit document.	24 th October 2022
Solution Architecture	Prepare solution architecture document.	1 st October 2022
Customer Journey	Prepare the customer journey maps, understand the user interactions and experiences with the application.	8 October 2022
Solution Requirement	Prepare the functional requirement document.	15 October 2022
Data Flow Diagram	Draw the data flow diagrams and submit for review.	18 October 2022
Technology Architecture	Prepare the technology architecture diagram.	20 October 2022
Prepare Milestone & Activity List	Prepare the milestones and activity list of the project.	28 October 2022

Project Development Delivery of Sprint-1,2,3 & 4	Develop and submit the developed code by testing it.	In progress.....
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