

Project Development Phase

Delivery of Sprint - 3

Date	27 October 2022
Team ID	PNT2022TMID44746
Project Name	AI-based discourse for Banking Industry

Creating Loan Account Action

Loan action is created with the necessary steps.

IBM Watson Assistant Lite Upgrade Banking Bot Learn

Loan

Customer starts with:
loan enquiry

Conversation steps

What type of loan are you looking at?

4

Vehicle loan, Term loan, + 3

Continue to next step

1 is House loan

To be eligible for a house loan, please contact our bank branch providers with all existing...

Go to action: Bank

1 is Gold loan

How to apply for a loan with the bank?

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action

Total: 3

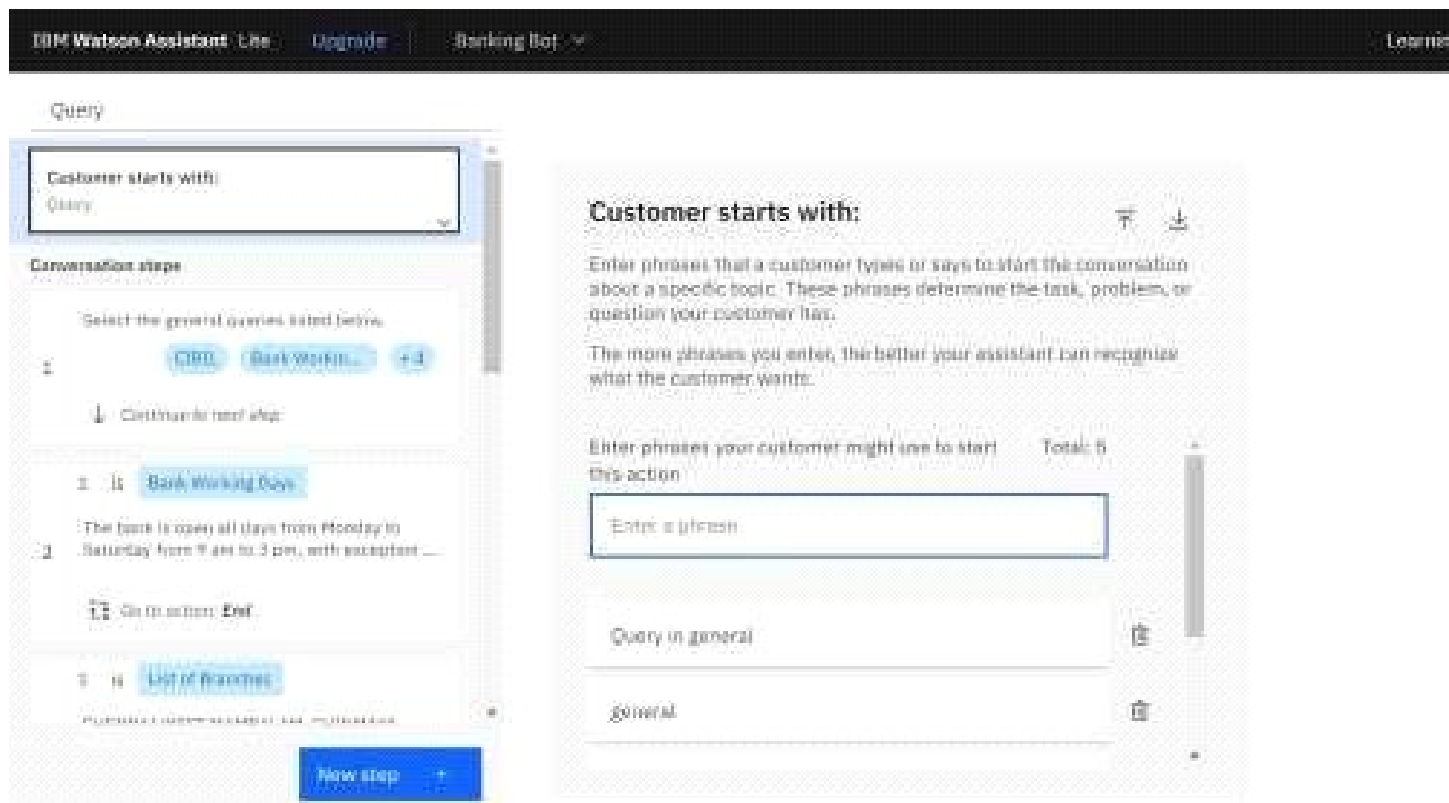
Enter a phrase

Loan

How to apply loan?

Creating General Query Action

General query action is created with the necessary steps.



Creating Net Banking Action

Net banking action is created with the necessary steps.

IBM Watson AssistantLibsUpgradeBanking Bot

Learn more

Net Banking

Customer starts with:
Net Banking

Conversation steps

What queries do you have regarding Net banking?

1

What are the ...

What is Net B...

+3

Continue to next step

2

What is Net Banking?

The facility offered by the bank allows customers to access banking services over the...

3

Go to screen - Net

4

How do I register for Net Banking?

New step

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this actionTotal: 1 action

Enter a phrase

Net Banking

In addition to this greeting, end greeting ,index and end actions are also created.

Name	Last edited	Status
Current	2 days ago	<div></div>
Index	2 days ago	<div></div>
Register	3 days ago	<div></div>
Greeting	2 days ago	<div></div>
End Greeting	2 days ago	<div></div>

Name	Last edited	Status
Net Banking	3 minutes ago	<div></div>
End	2 days ago	<div></div>
Loan	2 days ago	<div></div>
Query	a few seconds ago	<div></div>
Savings	16 minutes ago	<div></div>
Current	2 days ago	<div></div>

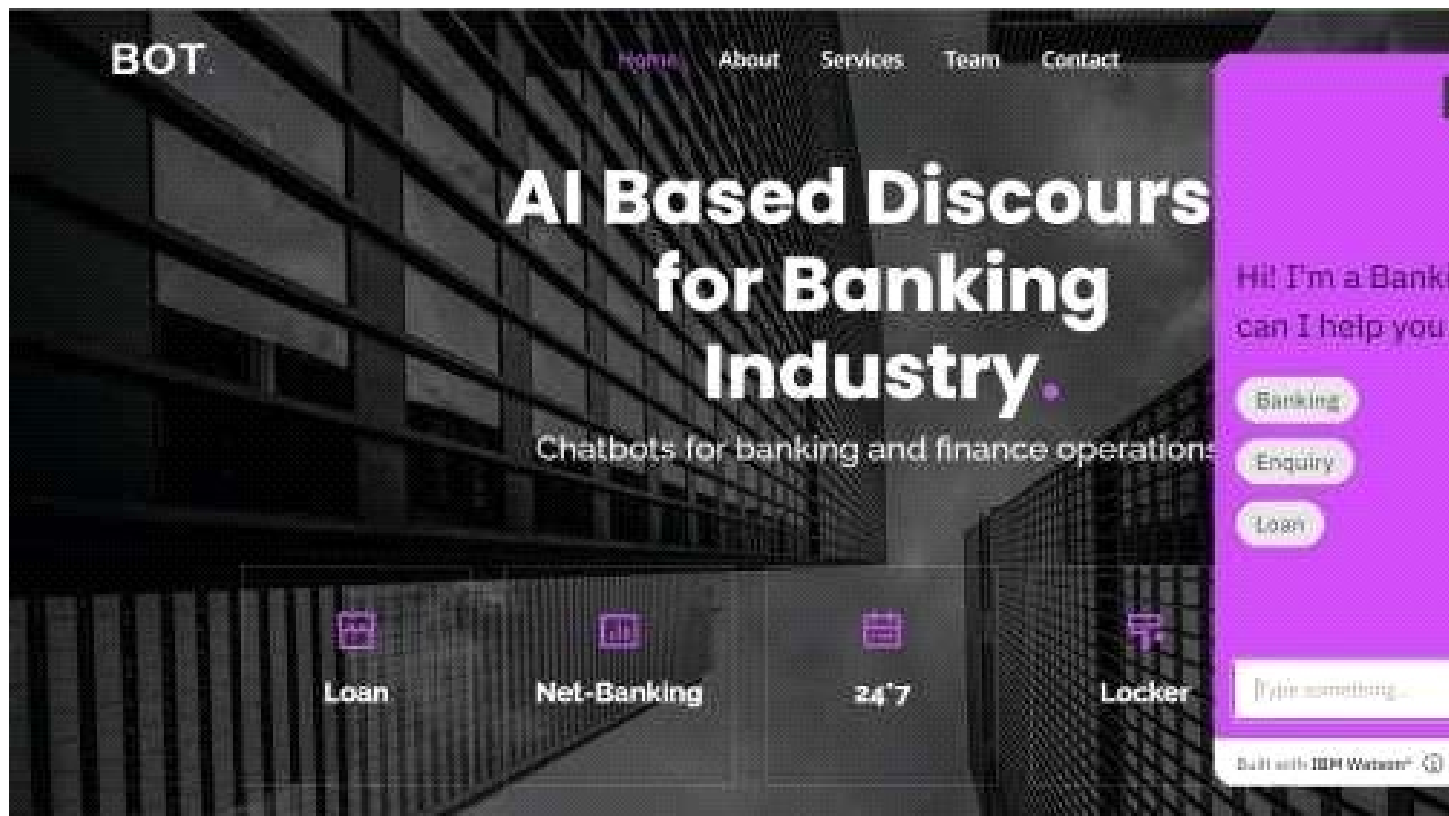
Items per page: 50

Showing 1–10 of 10 actions

1

PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=http%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-23571e7e-fdd2-47af-b02a-45f7c14411ae%3A%3A6ffbfbfc1-64a0-4bb7-925c-e0f76ece7593> HYPERLINK "https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=http%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-23571e7e-fdd2-47af-b02a-45f7c14411ae%3A%3A6ffbfbfc1-64a0-4bb7-925c-e0f76ece7593&integrationID=d365db8b-9408-418f-a61b-e18a5f564312®ion=us-south&serviceInstanceID=23571e7e-fdd2-47af-b02a-45f7c14411ae"& HYPERLINK "https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=http%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-23571e7e-fdd2-47af-b02a-45f7c14411ae%3A%3A6ffbfbfc1-64a0-4bb7-925c-e0f76ece7593&integrationID=d365db8b-9408-418f-a61b-e18a5f564312®ion=us-south&serviceInstanceID=23571e7e-fdd2-47af-b02a-45f7c14411ae"integrationID=d365db8b-9408-418f-a61b-e18a5f564312 HYPERLINK "https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=http%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-23571e7e-fdd2-47af-b02a-45f7c14411ae%3A%3A6ffbfbfc1-64a0-4bb7-925c-e0f76ece7593&integrationID=d365db8b-9408-418f-a61b-e18a5f564312®ion=us-south&serviceInstanceID=23571e7e-fdd2-47af-b02a-45f7c14411ae"& HYPERLINK "https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=http%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-23571e7e-fdd2-47af-b02a-45f7c14411ae%3A%3A6ffbfbfc1-64a0-4bb7-925c-e0f76ece7593&integrationID=d365db8b-9408-418f-a61b-e18a5f564312®ion=us-south&serviceInstanceID=23571e7e-fdd2-47af-b02a-45f7c14411ae"region=us-south HYPERLINK "https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=http%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-23571e7e-fdd2-47af-b02a-45f7c14411ae%3A%3A6ffbfbfc1-64a0-4bb7-925c-e0f76ece7593&integrationID=d365db8b-9408-418f-a61b-e18a5f564312®ion=us-south&serviceInstanceID=23571e7e-fdd2-47af-b02a-45f7c14411ae"& HYPERLINK "https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=http%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-23571e7e-fdd2-47af-b02a-45f7c14411ae%3A%3A6ffbfbfc1-64a0-4bb7-925c-e0f76ece7593&integrationID=d365db8b-9408-418f-a61b-e18a5f564312®ion=us-south&serviceInstanceID=23571e7e-fdd2-47af-b02a-45f7c14411ae"serviceInstanceID=23571e7e-fdd2-47af-b02a-45f7c14411ae



Note: No code for this project. So, I attached the screenshot and step to build it.