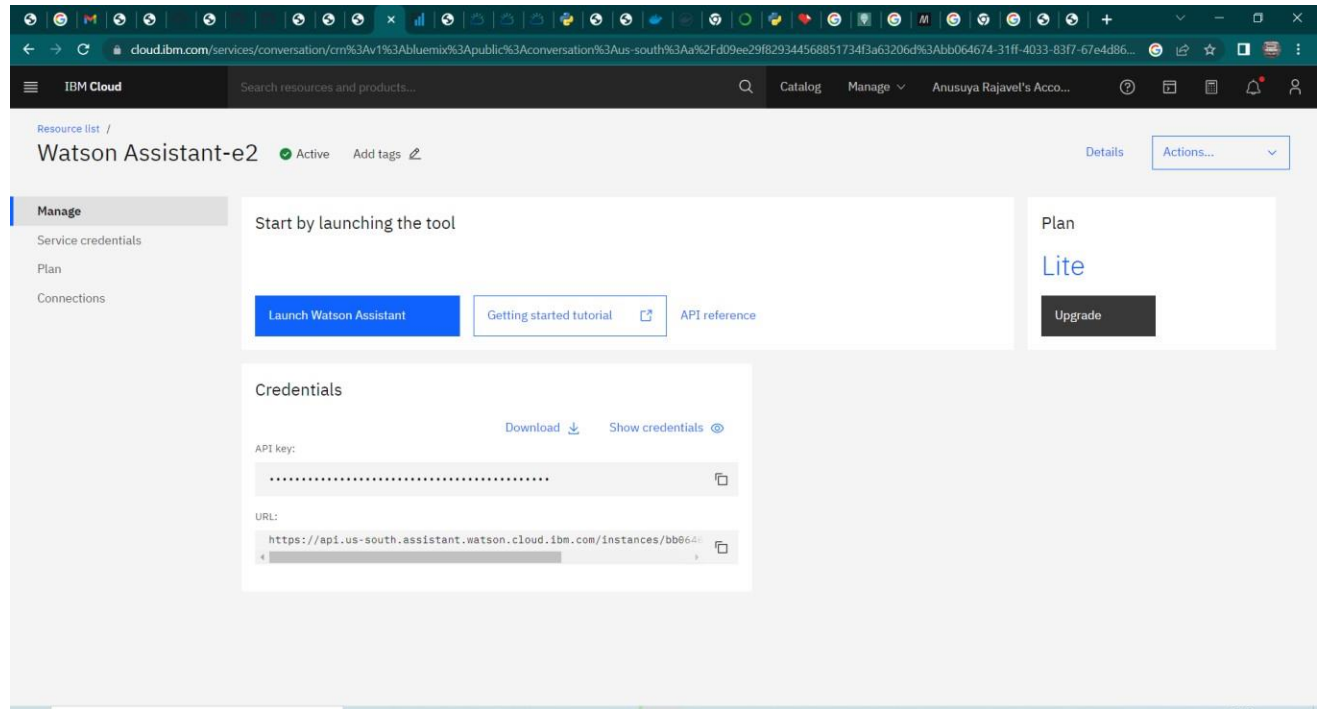


DEVELOPING THE CHATBOT

| | |
|--------------|--|
| DATE | 07 NOV 2022 |
| TEAM ID | PNT2022TMID40669 |
| NAME | C. Suganeshwaran , C. Kaviyarasan , A. Kishorekannan , E. Premkumar |
| PROJECT NAME | SKILL/JOB RECOMMENDER |



us-south.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2Fd09ee29f829344568851734f3a63206d%3Abb064674-31ff-4033-83f7-67e4d865... IBM Watson Assistant Lite Upgrade Hospital bot Learning center

Home

Welcome, you're in the new Watson Assistant! [Learn more](#)

Hospital bot | English (US)
No description

Get started
3 steps left 7 min 0%

- ☐ Learn about Watson Assistant
5 min
- ☐ Explore your learning center
Explore at your own pace, and mark as complete when you're ready.
- ☐ Explore Watson Assistant features on interactive demo site
2 min

Create a conversation
1 step left 5 min 66%

- ☒ Create your first action
5 min

us-south.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2Fd09ee29f829344568851734f3a63206d%3Abb064674-31ff-4033-83f7-67e4d865... IBM Watson Assistant Lite Upgrade Hospital bot Learning center

Actions

Actions

- Created by you
- Set by assistant

Variables

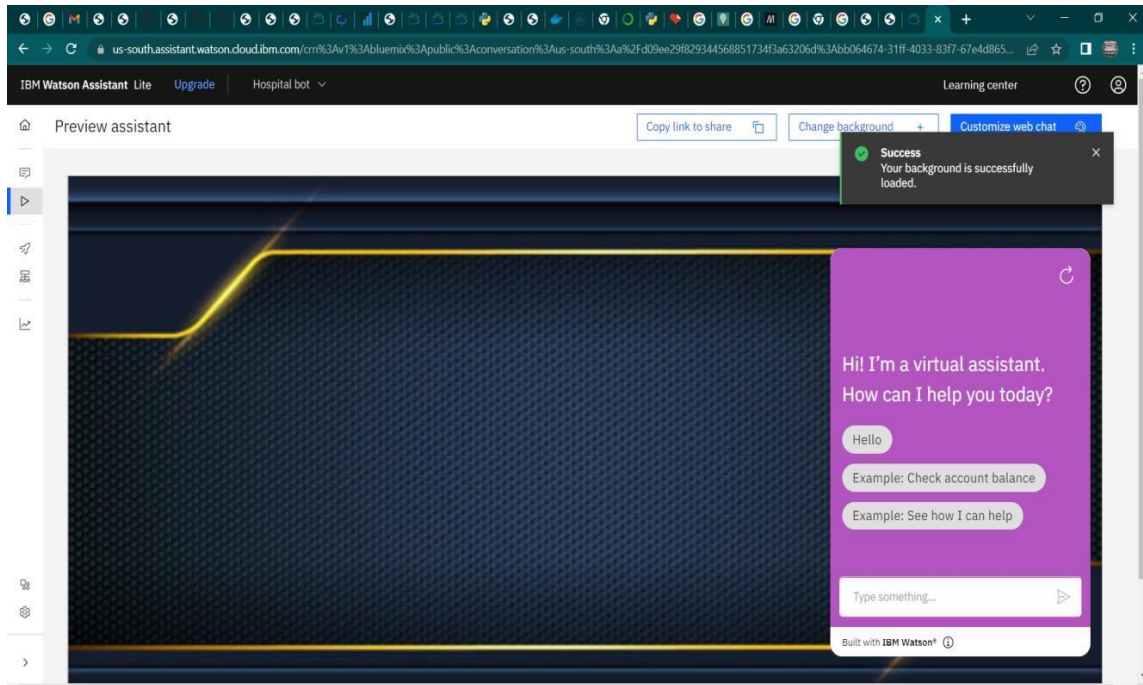
- Created by you
- Set by assistant
- Set by integration

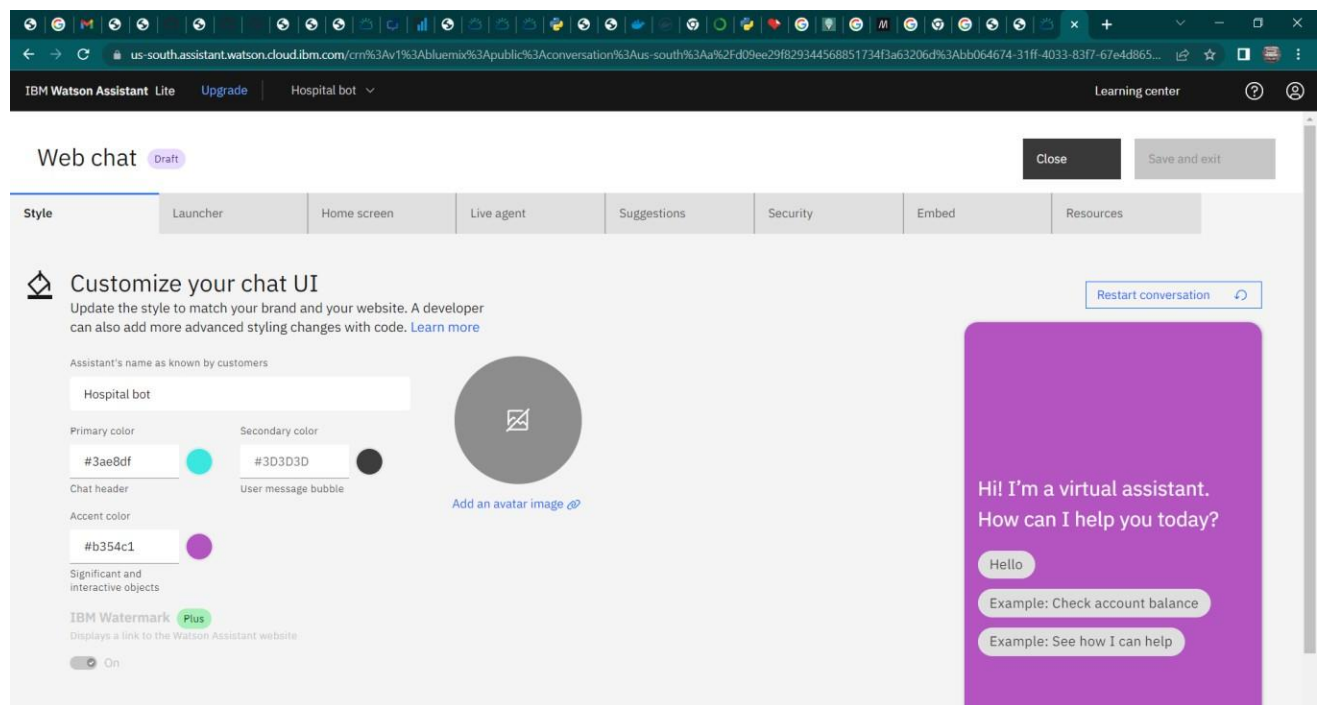
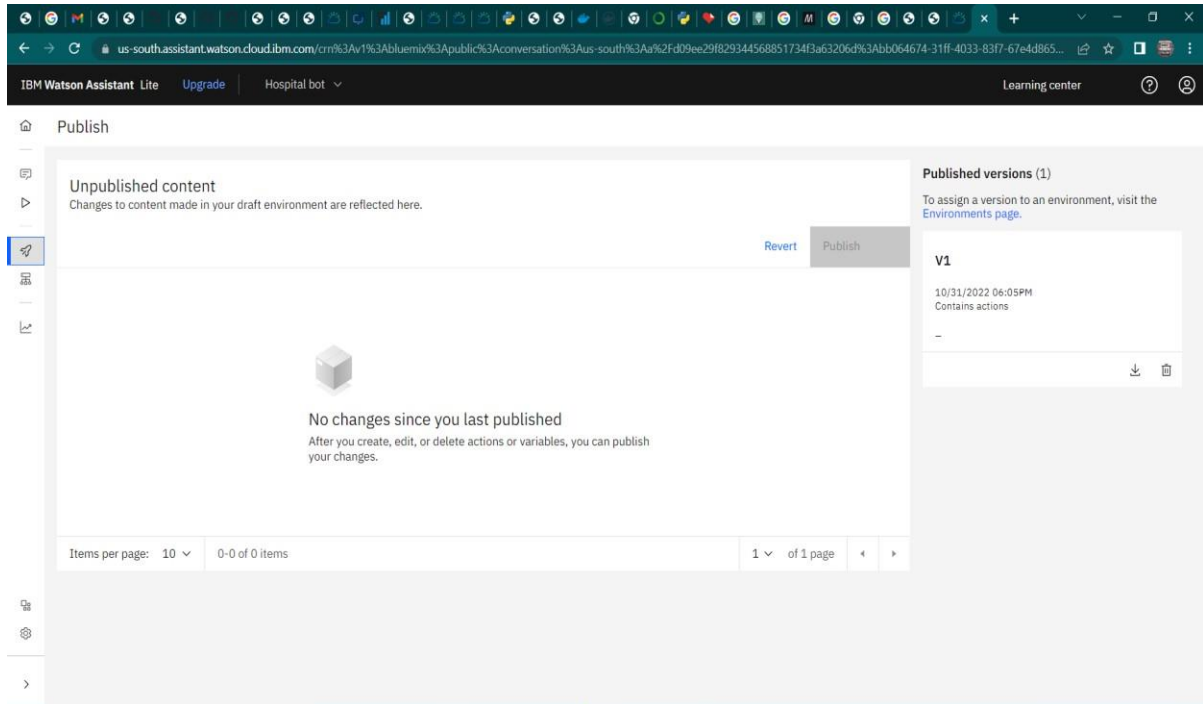
Saved responses

Actions sit at the core of the new Watson Assistant build process. Think of them as problems or tasks that your customers want your assistant to resolve for them. They include the complete interaction between a customer and your assistant for a specific question or request.
[Find out more](#) [Take a tour](#) [Build with our guide](#)

| Name | Last edited | Examples Count | Status |
|-------|-------------|----------------|--------|
| Hello | 10 days ago | 1 | ✓ |

Items per page: 50 Showing 1~1 of 1 actions 1 1 of 1 pages





Web chat Draft

Close

Save and exit

Style Launcher Home screen Live agent Suggestions Security **Embed** Resources

</> Embed on your website

Ready to launch? It's as easy as copy and paste. [Learn more](#)

```
<script>
window.watsonAssistantChatOptions = {
  integrationID: "6979e555-64d5-451a-b9e6-23ba5730b9bf", // The ID of this integration.
  region: "us-south", // The region your integration is hosted in.
  serviceInstanceID: "bb064674-31ff-4033-83f7-67e4d8652e9e", // The ID of your service instance.
  onLoad: function(instance) { instance.render(); }
};
setTimeout(function(){
  const t=document.createElement('script');
  t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" + (window.watsonAssistantChatOptions
  document.head.appendChild(t);
  });
</script>
```

Show more

Environments Draft environment

Use the draft environment for internal preview at your organization. It contains your in-progress, unpublished content and draft channel integrations.

Channels

Your customers interact with your assistant through these different communication platforms.

Channels [Browse catalog](#)

Web chat

Resolution Methods

Watson Assistant responds to your users with answers from these sources.

Draft content [Edit content](#)

Last edited 11/10/2022 04:52 PM Draft

Extensions

Search

Powered by IBM Watson Discovery

Extend what your assistant can answer by searching your existing documents and FAQs

[Try Plus Plan](#)

us-southassistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2Fd09ee29f829344568851734f3a63206d%3Abb064674-31ff-4033-8317-67e4d865...

IBM Watson Assistant Lite Upgrade Hospital bot Learning center

Hello

Customer starts with:
Hello

Conversation steps

1 How can I help you?
Main branch Hospital name +1
Continue to next step

1 is Hospital name
ABC Hospital

2 Tr Free text
Re-ask previous step(s)

1 is Main branch
Chennai

3 Tr Free text
Re-ask previous step(s)

1 is Doctor visiting time

New step +

Step 1 is taken without conditions

Assistant says

How can I help you?

Hospital name Main branch Doctor visiting time

Edit response Edit validation

And then

Continue to next step

Preview

us-southassistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2Fd09ee29f829344568851734f3a63206d%3Abb064674-31ff-4033-8317-67e4d865...

IBM Watson Assistant Lite Upgrade Hospital bot Learning center

Hello

Tr Free text
Re-ask previous step(s)

1 is Doctor visiting time
Between 10am to 4pm.

4 Tr Free text
Continue to next step

5 Which doctor would you like to consult?
Male Female
Continue to next step

5 is Male

6 Which specialist are you looking for?
Other ENT +2
Re-ask previous step(s)

6 is Other
Please mention your preferred specialist!

New step +

Step 5 is taken without conditions

Assistant says

Which doctor would you like to consult?

Male Female

Edit response Edit validation

And then

Continue to next step

Preview

Greet customer [default]
Welcome, how can I assist you?

Type something...

us-south.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2Fd09ee29f829344568851734f3a63206d%3Abb064674-31ff-4033-83f7-67e4d865... IBM Watson Assistant Lite Upgrade Hospital bot Learning center

Environments

Draft environment

Use the draft environment for internal preview at your organization. It contains your in-progress, unpublished content and draft channel integrations.

Channels

Your customers interact with your assistant through these different communication platforms.

Channels [Browse catalog](#)

Web chat

Resolution Methods

Watson Assistant responds to your users with answers from these sources.

Draft content [Edit content](#)

Last edited 11/10/2022 04:52PM [Draft](#)

Extensions

Search

Powered by IBM Watson Discovery

Extend what your assistant can answer by searching your existing documents and FAQs

[Try Plus Plan +](#)

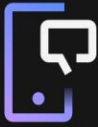
us-south.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aus-south%3Aa%2Fd09ee29f829344568851734f3a63206d%3Abb064674-31ff-4033-83f7-67e4d865... IBM Watson Assistant Lite Upgrade Hospital bot Learning center

Integrations

Add different channels and extensions to easily configure and deploy your assistant.

Essential channels

Add our most utilized methods of deploying assistants. These channels support additional customization and advanced integrations.




Web chat

Built by IBM - Lite

Embed the web chat onto your company website so it can answer questions.

[Learn more](#)



Phone

Built by IBM - Plus

Give your system a voice so it can help customers over the phone.

[Learn more](#)

Assistant settings

Details

Assistant ID

04a652f2-4a1f-46e7-9677-a400a75fc148

Assistant name

Hospital bot

Your assistant name will be kept internally and not visible to your customers

Description (optional)

0/128

Add a description for this assistant

Assistant language

English (US)

Cancel

Saved

Dialog

Dialog offers a set of full-feature editors that you use to define both your training data and the conversation, with control over the logic flow.