

## Project Design Phase-II

### Solution Requirements (Functional & Non-functional)

#### TEAM DETAILS:

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Department : COMPUTER SCIENCE & INFORMATION  
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#### Functional Requirements:

Following are the functional requirements of the proposed solution.

FR No	Functional Requirement(Epic)	Sub Requirement(Story/ Sub-Task)
1	User Registration	Registration through Form Registration through Gmail Registration through Google
2	User Confirmation	Confirmation via Email Confirmation via OTP
3	User Login	Login via Google Login with Email id and Password
4	Admin Login	Login via Google Login with Email id and Password
5	Query Form	Description of the issues Contact information
6	E-mail	Login alertness
7	Feedback	Customer feedback

### **Non-functional Requirements:**

Following are the non-functional requirements of the proposed solution.

<b>FR No</b>	<b>Non-Functional Requirement</b>	<b>Description</b>
1	Usability	To provide the solution to the problem
2	Security	Track of login authentication
3	Reliability	Tracking of decade status through email
4	Performance	Effective development of web application
5	Availability	24/7 service
6	Scalability	Agents scalability as per the number of customers