

User journey(TEAM ID:PNT2022 MID40635)



by the Design Team of Accenture Interactive NL

People2-9

Time30 min

DifficultyBeginner

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users.

<div><div></div><div>Phases</div></div> <div>High-level steps your user needs to accomplish from start to finish</div>	<div><div></div><div>MOTIVATION</div><div></div></div>	<div><div></div><div>UPLOAD HANDWRITTEN IMAGES OF DIGITS</div><div></div></div>	<div><div></div><div>RECOGNIZE DIGITS</div><div></div></div>	<div><div></div><div>OUTPUT</div></div>
<div><div></div><div>Steps</div></div> <div>Detailed actions your user has to perform</div> <div></div>	<div><div>Wants to recognize handwritten digits accurately</div><div></div><div>Think about buying handwritten digital Recognition Software</div></div>	<div><div>Search for various products based on its accuracy rates</div><div>Finds the best one</div><div>Upload the images of handwritten digits</div></div>	<div><div>Request to recognize the digits available in the images</div><div></div><div>Waits for the digits to be recognized</div></div>	<div><div>Gets the recognized digits as output in digital format</div></div>
<div><div></div><div>Feelings</div></div> <div>What your user might be thinking and feeling at the moment</div>	<div><div></div><div>Excited</div></div>	<div><div></div><div>Happy to fnd a best one</div><div></div></div>	<div><div></div><div>Eager</div></div>	<div><div></div><div>Satisfied</div></div>
<div><div></div></div> <div></div>	<div><div></div><div>Stressed</div><div></div></div>	<div><div>Confused</div><div>Worried</div></div>	<div><div></div><div>Anxious</div><div></div></div>	<div><div>Feel Nervous</div></div>

Share your feedback

<div><div>Pain points</div><div>Problems your user runs into</div></div>	<div><div>Stressed with checking for a method to recognise handwritten digits</div><div>Need technical knowledge</div></div>	<div><div>Confused to choose the best one among the available choices</div><div>Worried about the accuracy</div></div>	<div><div>Trustworthy or not</div><div>how long will it take to recognize the digits?</div><div>How it works for complex handwritten digits?</div></div>	<div><div>Accuracy of the recognized digits</div></div>
<div><div>Opportunities</div><div>Potential improvements or enhancements to the experience</div></div>	<div><div>Easy availability of products to recognize digits</div><div>Reduce cost of product</div></div>	<div><div>User-friendly</div></div>	<div><div>Recognize complex handwritings</div><div>Faster response</div></div>	<div><div>Higher quality</div><div><div><div></div><div>TIP</div><div>Click on the + outside the border of the table to add additional rows and columns.</div></div></div></div>