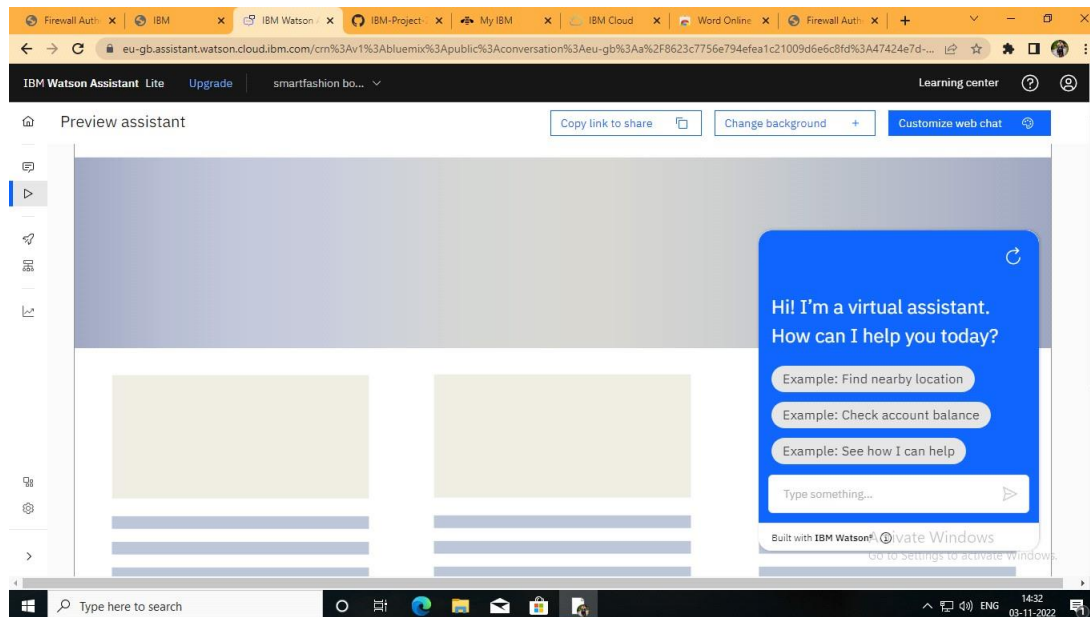


DEVELOPING A CHATBOT

Date	17 November 2022
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BUILDING CHATBOT AND INTEGRATE TO APPLICATION



Firewall Authentication x IBM x IBM Watson Assistant x IBM-Project-29786-1 x My IBM x IBM Cloud x

eu-gb.assistant.watson.cloud.ibm.com/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F8623c7756e794fea1c21009d6e6c8fd%3A47424e7d...

IBM Watson Assistant Lite Upgrade smartfashion bo... Learning center

Connect to a live agent

Customer starts with:
Agent

Conversation steps

I'd be happy to connect you to an agent.
 Before we get started, I need to collect some...

1

Try Free text

Continue to next step

Thanks! What's your last name?

2

Try Free text

Continue to next step

Thanks Step 1 |
 Next, what's the best email address we can use to reach you in case...

3

Regex

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this Total: 50

Enter a phrase

Can I speak to a human please?

Can I connect to an agent?

Call agent

A real agent, please.

Preview

Greet customer [default]

Welcome, how can I assist you?

hi

Connect to a live agent recognized

I'd be happy to connect you to an agent.

Before we get started, I need to collect some basic information. First up, what's your first name?

Activate Windows

Type something to Settings to activate Windows

Type here to search

13:09 03-11-2022