

## Project Development Phase Delivery of Sprint - 3

<b>Date</b>	16 November 2022
<b>Team ID</b>	PNT2022TMID40640
<b>Project Name</b>	AI-based discourse for Banking Industry

### Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Loan' action. The left pane displays the 'Conversation steps' for the 'Loan' action, which includes a 'Customer starts with' step followed by three steps: 'What type of loan are you looking at?', 'To be eligible for a house loan, please contact our bank service providers with all existing...', and 'Go to action: End'. The right pane shows the 'Customer starts with' section, where phrases are entered to start the conversation. The phrases entered are 'Loan' and 'How to apply loan?'. The 'Total' count is 3.

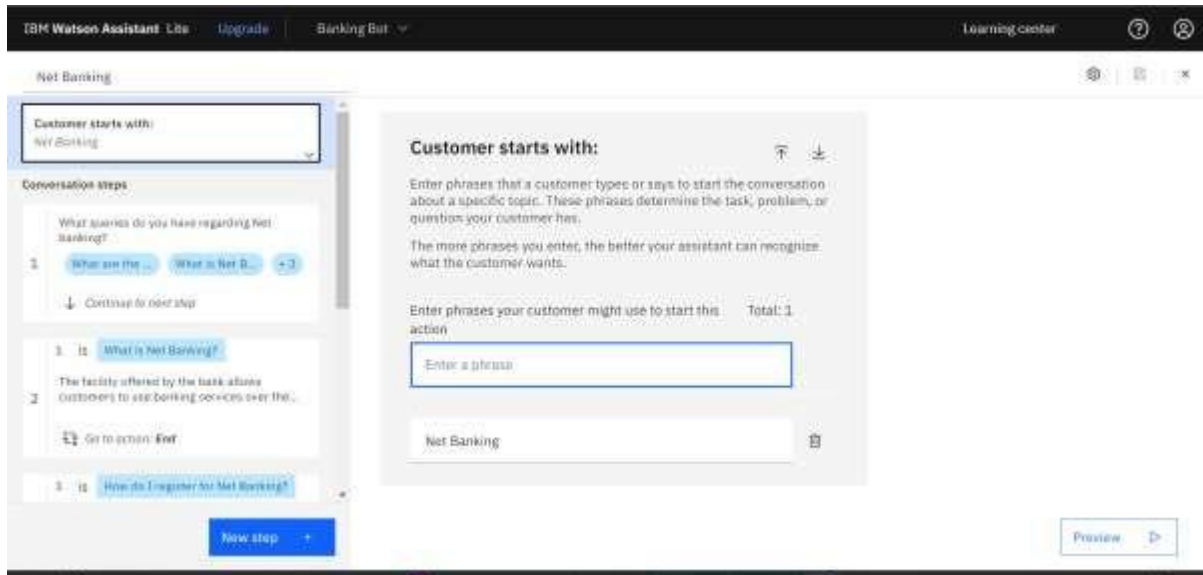
### Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a 'Query' action. The left pane displays the 'Conversation steps' for the 'Query' action, which includes a 'Customer starts with' step followed by three steps: 'Select the general queries listed below', 'The bank is open all days from Monday to Saturday from 9 am to 5 pm, with exception ...', and 'List of Branches'. The right pane shows the 'Customer starts with' section, where phrases are entered to start the conversation. The phrases entered are 'Query in general' and 'general'. The 'Total' count is 5.

## Creating Net Banking Action

Net banking action is created with the necessary steps.



In addition to this greeting, end greeting ,index and end actions are also created.

			New action +	
Name	Last edited	Status		
Current	2 days ago	✓		
Index	2 days ago	✓		
Register	3 days ago	✓		
Greeting	2 days ago	✓		
End Greeting	2 days ago	✓		

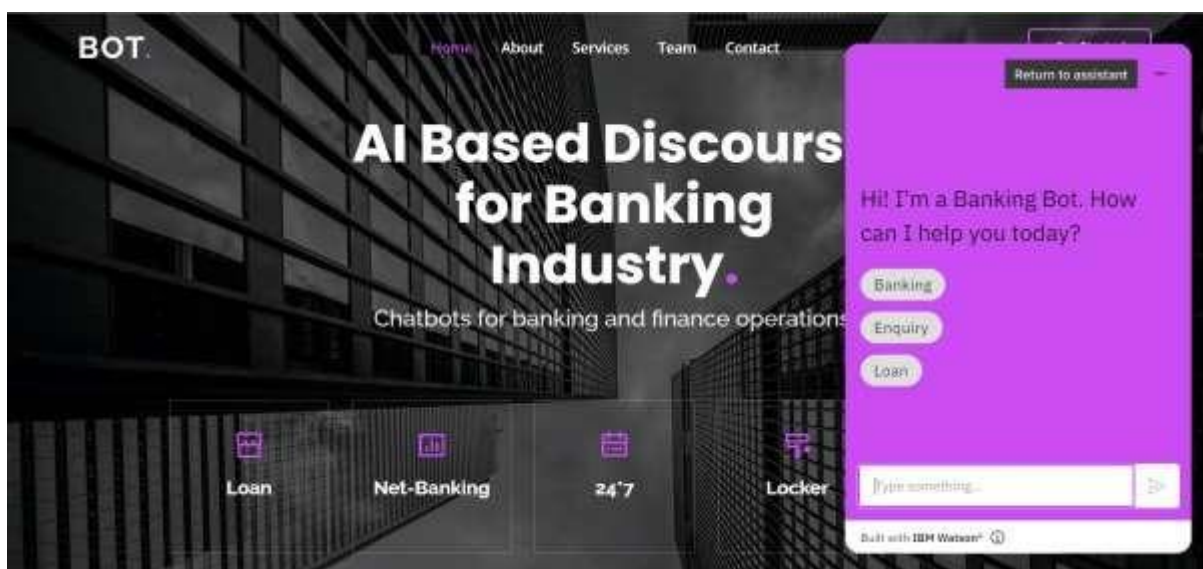
Name	Last edited	Status
Net Banking	3 minutes ago	<span>✓</span>
End	2 days ago	<span>✓</span>
Loan	2 days ago	<span>✓</span>
Query	a few seconds ago	<span>✓</span>
Savings	16 minutes ago	<span>✓</span>
Current	2 days ago	<span>✓</span>

Items per page: 50 Showing 1–10 of 10 actions 1 1 of 1 pages

**PROJECT:** <https://chatbotprojectibm.000webhostapp.com/>

## PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-785992fb-b6cf-4d51-b222-23f37f3cee20%3A%3A33c532ec-f7b3-46f0-becb-d89ad77b3d68&integrationID=fafa4141-555c-427c-9e44-66a101cbb178&region=us-south&serviceInstanceID=785992fb-b6cf-4d51-b222-23f37f3cee20>



**Note:** No code for this project. So, I attached the screenshot and step to build it.