## Ideation Phase Define the Problem Statements

Date	22October 2022
Team ID	PNT2022TMID06200
Project Name	Project – Containment Zone Alerting App
Maximum Marks	2 Marks

## **Customer Problem Statement:**









Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Admin of primary health centre	Collect details of infected people	It takes a long time.	Need to maintain databas e	Frustrated.
PS-2	Health inspecto r	Get details from the health care department	May get infected in the process.	Reduce the count of infected People	Tired.
PS-3	Commo n people	Get treatment for an infection	Don't know about the availability of nearby hospitals	Know about his/her health condition	Sick.
PS-4	Social worke r	Give awarenes s about the infection	Don't know about the containmen t zones and no. of covid cases in the area.	Need to maintain a containmen t free zone	Defeated.