

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID13569
Project Name	Project –Estimation of crop yield using data analytics
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

I am	Describe customer with 3-4 key characteristics - <i>who are they?</i>	Describe the customer and their attributes here
I'm trying to	List their outcome or "job" the care about - <i>what are they trying to achieve?</i>	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way - <i>what bothers them most?</i>	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists - <i>what needs to be solved?</i>	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view - <i>how does it impact them emotionally?</i>	Describe the emotions the result from experiencing the problems or barriers

Reference: <https://miro.com/templates/customer-problem-statement/>

Example:

I am	I'm trying to	But	Because	Which makes me feel
a customer	to get a chocolates and notebooks	price is too high or the chocolate i want is not there	the shop is present on the rural areas	i will try to move on to the next shop

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Customer (female children with the age of 10)	Doll,chocolates,stationary things	The things available for the me is not present on the particular shop	The things are in high demand	I felt cry
PS-2	Girl above 30	Groceries	The quantity and quality is not enough to me	The other customers may crasp the things	I will try to move to the next shop