

## Project Design Phase 1 Problem Solution Fit

Team ID	PNT2022TMID07490
Project Name	Project - Corporate Employee Attrition Analytics
Maximum Marks	4 Marks

# CORPORATE EMPLOYEE ATTRITION ANALYTICS

## PROBLEM SOLUTION FIT

### 1. CUSTOMER SEGMENT(CS)

THE DEPARTURE OF EMPLOYEE FROM THE ORGANIZATION OF ANY REASON INCLUDING RESIGNATION TERMINATION DEATH OR RETIREMENT.

### 2. JOB-TO-BE-DONE / PROBLEM

- TERMINATE OF INEFFICIENT EMPLOYEE.
- APPRECIATE GOOD WORKING
- HIRE THE RIGHT PEOPLE
- ALLOT RESPONSIBILITIES WISELY

### 3. TRIGGERS

- DEATHS
- LAYOFFS
- TRANSFERS

### 4. EMOTIONS:

- STRESSED AND CONFUSED
- TROUBLED AND WORRIED

### 5. AVAILABLE SOLUTION

- STRUCTURED RETIREMENT PLANS
- IMPROVE THE QUALITY OF PRODUCT
- HIRING NEW CANDIDATE
- INCREASED PRODUCTIVITY

### 6. CUSTOMER CONSTRAINT

- CLARIFY THE GROWTH & CAREER PATH
- HEALTHY PLEASANT & ENGAGED ENVIRONMENT
- WORK LIFE BALANCE

### 7. BEHAVIOUR

PAIN:

- HEALTH INSURANCE

- JOB SECURITY
- FLEXIBLE WORKING

GAIN:

- BETTER PRODUCTIVITY
- LACK OF FLEXIBILITY
- INCREASE PROFITABILITY

## **8. CHANNELS OF BEHAVIOUR**

ONLINE:

ACCESSING WEB PAGE

## **9. PROBLEM ROOT CAUSE**

- POOR WORKING CULTURE
- INTERPERSONAL CONFLICT
- NO EMPLOYEE RECOGNITION
- LOW PACKAGE

## **10. YOUR SOLUTION**

- APPROPRIATE TRAINING
- ENGAGING YOUR EMPLOYEE
- STRUCTURE RETIREMENT PLANS
- TRAIN YOUR MIDDLE MANAGERS