PROJECT OBJECTIVES

Al-Based Discourse For Banking Industry

In this project, we will build a chatbot using Watson's assistant. This chat should have the following capabilities:

- The Bot should be able to guide a customer to create a bank account.
- The Bot should be able to answer loan queries.
- The Bot should be able to answer general banking queries.
- The Bot should be able to answer queries regarding net banking.
- With the help of this bot, you can get all the required details related to banking.

Services Used:

• IBM Watson Assistant



Technical Architecture:

