User journey

This is a title...

❶ Phases High-level steps your user needs to accomplish from start to finish	Login to your account in the application	Input the flight code and the name in the application	Will the application validates the flight code properly ?	Does the time delay predicted in this application is accurate ?
❷ Steps Detailed actions your user has to perform	Check for the upcoming flights Login and get user experience	Let the user to examine the application test it's performance Ask for reviews from the users.	Try the application and get to know about it View the reviews of other people	confabulate with the airlines support Explore about similar application review and confirm it's accuracy
❸ Feelings What your user might be thinking and feeling at the moment 👍	Excited to know about the working of the new application	Check with the reviews given by used passengers and get experienced about the system	Interested to view the flight details given by the software	Getting excited about the accurate flight delay timings by the developed application
👎	Accuracy of the flight delay prediction is questionable	Going through the negative reviews of the passengers and try to overcome it	Are the details of the flight and passengers profile is secured	what if the application doesn't work and fails to give correct details
❹ Pain points Problems your user runs into	Suspicious about the application	Loss of money and time	Depressed because of inaccurate information	Loss of trust in similar firms
❺ Opportunities Potential improvements or enhancements to the experience	Get to experience the facilities available in the application	The Prediction tool can help the passenger for scheduling appropriately	Because of these facilities they can know about the delay of flight	People can get to know about the delay directly from the application through internet