TEAM ID : PNT2022TMID46901

IOT Based Safety Gadget For Child Safety Monitoring And Notification

Project Design Phase - II

Customer Journey

Date	03 October 2022
Team ID	PNT2022TMID46901
Project Name	Project- IOT Based Safety Gadget For Child Safety Monitoring &Notification
Maximum Marks	4 Marks

	Scenario: Monitoring child location	**Entice** How child location is monitored?	**Enter** How message is been notified to user?	**Engage** In the core moments in the process, what happens?	**Exit** What do people typically experience as the process finishes?	**Extend** What happens after the experience is over?
Steps		Create a web application / Parent can create geofence / Check whether child is inside geofence		Updating of child location / Location of child sent periodically	Review of application	Alert parents
Interaction		Interacting with child / Guiding child / Regular monitoring / Setting geofence / Geofence need to be set		Regular updates / Parent needs are meet		Connection terminated when gps is off
Goals and motivation		Monitoring child / Prevent child missing		Taking care of child in absence	Notifying when child crosses geofence	Location is sent / Geofence location is set
Positive moments		Happy parents / Child taken care without caretaker		User friendly / Regular updates		Less expensive
Negative moments		Alert sound is not given / GPS location is not proper		Message along with location not sent	Regular updates not sent	More features to be added
Areas of opportunity		In absence of caretaker / Alert sound along with massage / Alternate options if message not sent		Where no one is able to take care of child	Reviews may not asked frequently	Periodic updates of child location