

DEVELOPING THE CHATBOT

Team ID: PNT2022TMID45797

Project Name: Skill and Jobs Recommender Application

The screenshot shows the IBM Cloud Watson Assistant catalog page. The browser address bar displays `cloud.ibm.com/catalog/services/watson-assistant`. The page header includes the IBM Cloud logo, a search bar, and navigation links for Catalog, Manage, and the user account (Swetha Malya.k's Acco...). The main content area is titled "Watson Assistant" and describes it as a service to build conversational interfaces. It features a "Create" button and an "About" tab. On the left, a sidebar lists service details: Type (Service), Provider (IBM), Last updated (11/02/2022), Category (AI / Machine Learning), Compliance (EU Supported, HIPAA Enabled, IAM-enabled), and Location (Sydney, Frankfurt). The main content area has a "Select a location" dropdown set to "Sydney (au-syd)" and a "Select a pricing plan" section. The pricing table shows a "Lite" plan for "Free" with features: "Everything you need to get started, free for as long as you need it", "Up to 1,000 unique monthly active users (MAUs) chatting with your assistant", and "Up to 10,000 messages per month". A "Create" button is visible at the bottom right of the pricing section. A summary sidebar on the right shows the service name, location, plan, and service name.

Plan	Features	Pricing
Lite	Everything you need to get started, free for as long as you need it Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- World-class conversational AI with Watson	Free

The screenshot shows the IBM Cloud Watson Assistant service page. The browser address bar displays `cloud.ibm.com/services/conversation/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0bef464a9b21879bef269c43%3Adf7b2...`. The page header includes the IBM Cloud logo, a search bar, and navigation links for Catalog, Manage, and the user account (Swetha Malya.k's Acco...). The main content area is titled "Watson Assistant" and shows the service is "Active". It features a "Launch Watson Assistant" button, a "Getting started tutorial" link, and an "API reference" link. A "Plan" section shows the "Lite" plan with an "Upgrade" button. A "Credentials" section displays the API key and the URL: `https://api.au-syd.assistant.watson.cloud.ibm.com/instances/...`. A sidebar on the left lists various IBM Cloud services: Dashboard, Resource list, Classic Infrastructure, Cloud Foundry, Code Engine, Functions, Kubernetes, OpenShift, Satellite, Security and Compliance, VMware, VPC Infrastructure, API Management, and App Development.

Plan
Lite

IBM Watson Assistant Lite Upgrade shopping bot

Welcome to the new Watson Assistant

Back Next

Tell us about yourself
This information will be used to personalize your onboarding experience.

Which industry do you work in?
N/A (I am a student)

What is your role on the team building the assistant?
Other

Enter your role here
student

Which statement describes your needs best?
I'm using Watson Assistant to complete a course or certificatic

The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you.

What size and color do you need?

I'm looking for a size nine in white

Great news! The Speed Demons are available in white in a size 9.

You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?

I'll pick them up! Ship them to me, please!

Create assistant page

Type something...

IBM Watson Assistant Lite Upgrade shopping bot

Welcome to the new Watson Assistant

Success
Your background is successfully loaded.

Create Personalize Customize Preview

Preview your assistant
See what your assistant will look like as a chatbot on your website.

Create assistant page

Copy link to share Change background +

Hi! I'm a virtual assistant. How can I help you today?

Example: Find nearby location

Example: Check account balance

Example: See how I can help

Type something...

Built with IBM Watson*

IBM-EPBL/IBM-Project-11088-16 x IBM Cloud x IBM Watson Service Page x IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/crn%3Aav1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant Lite Upgrade chatbot v

Home

Welcome, you're in the new Watson Assistant! [Learn more](#)

chatbot | English (US)
No description

Get started

3 steps left 7 min

0%

- ☐ Learn about Watson Assistant
5 min
- ☐ Explore your learning center
Explore at your own pace, and mark as complete when you're ready
- ☐ Explore Watson Assistant features on interactive demo site
2 min

Create a conversation

3 steps left 15 min

26°C Mostly cloudy 20:54 07-11-2022

IBM-EPBL/IBM-Project-11088-16 x IBM Cloud x IBM Watson Service Page x IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/crn%3Aav1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant Lite Upgrade chatbot v


Integrations

Add different channels and extensions to easily configure and deploy your assistant.

Error
Resource not found


Essential channels

Add our most utilized methods of deploying assistants.
These channels support additional customization and advanced integrations.



Web chat

Built by IBM · Lite



Phone

Built by IBM · Plus

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IBM Watson Assistant Lite Upgrade chatbot

Assistant settings

Assistant language
English (US)

Cancel Saved

Dialog

Dialog offers a set of full-feature editors that you use to define both your training data and the conversation, with control over the logic flow.

Activate dialog

Delete this assistant

This action can't be undone. Any integrations that are configured for the assistant will also be deleted.

Delete assistant

IBM Watson Assistant Lite Upgrade shopping bot

Your system is being trained... Hide

Customer starts with:

Begin account

Conversation steps

- 1 I can help you with that! To create an account, we will need a few pieces of information. Let me gui...
Continue to next step
- 2 First, please provide your first name.
Free text
Continue to next step
- 3 Thanks! Now, enter your last name.
Free text
Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 19

Enter a phrase

Where do I register for this?

Where do I find guidance on signing up?

Where does a first time visitor sign up?

Enter a phrase

Preview

IBM Watson Assistant Lite Upgrade shopping bot

Create an account

Customer starts with: Begin account

Conversation steps

- 1 I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!
Continue to next step
- 2 First, please provide your first name.
Continue to next step
- 3 Thanks! Now, enter your last name.
Continue to next step

Define customer response

System

- Options
- Confirmation
- Regex
- Number
- Date
- Time
- Currency

Options

Enable customers to select from a set of choices. If more than 4, options show as a list.

As buttons

Checking Savings 401 (k) Roth IRA

As a list

Pay Bill

Preview

IBM Watson Assistant Lite Upgrade shopping bot

Create an account

Customer starts with: Begin account

Conversation steps

- 1 I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!
Continue to next step
- 2 First, please provide your first name.
Continue to next step
- 3 Thanks! Now, enter your last name.
Continue to next step

Step 2 is taken without conditions

Assistant says

First, please provide your first name.

User enters free text

And then

Continue to next step

Preview

Greet customer [default]

Welcome, how can I assist you?

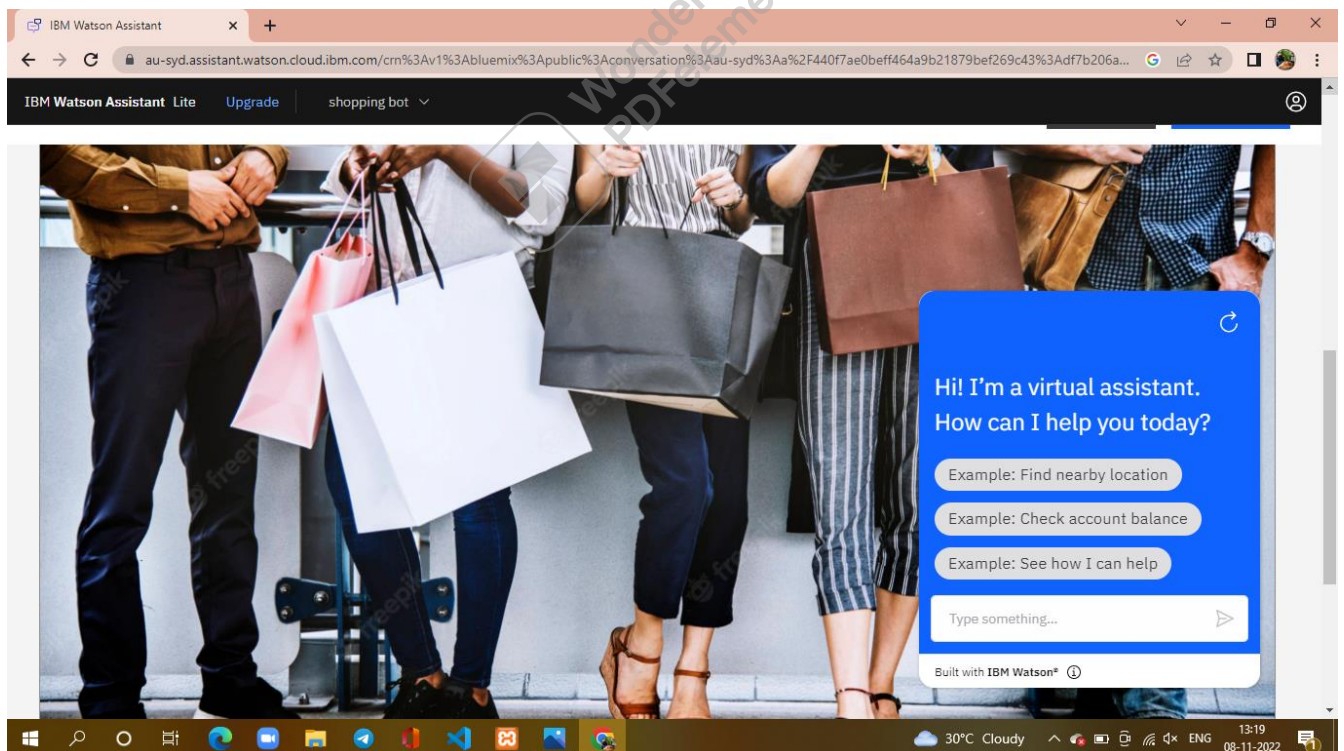
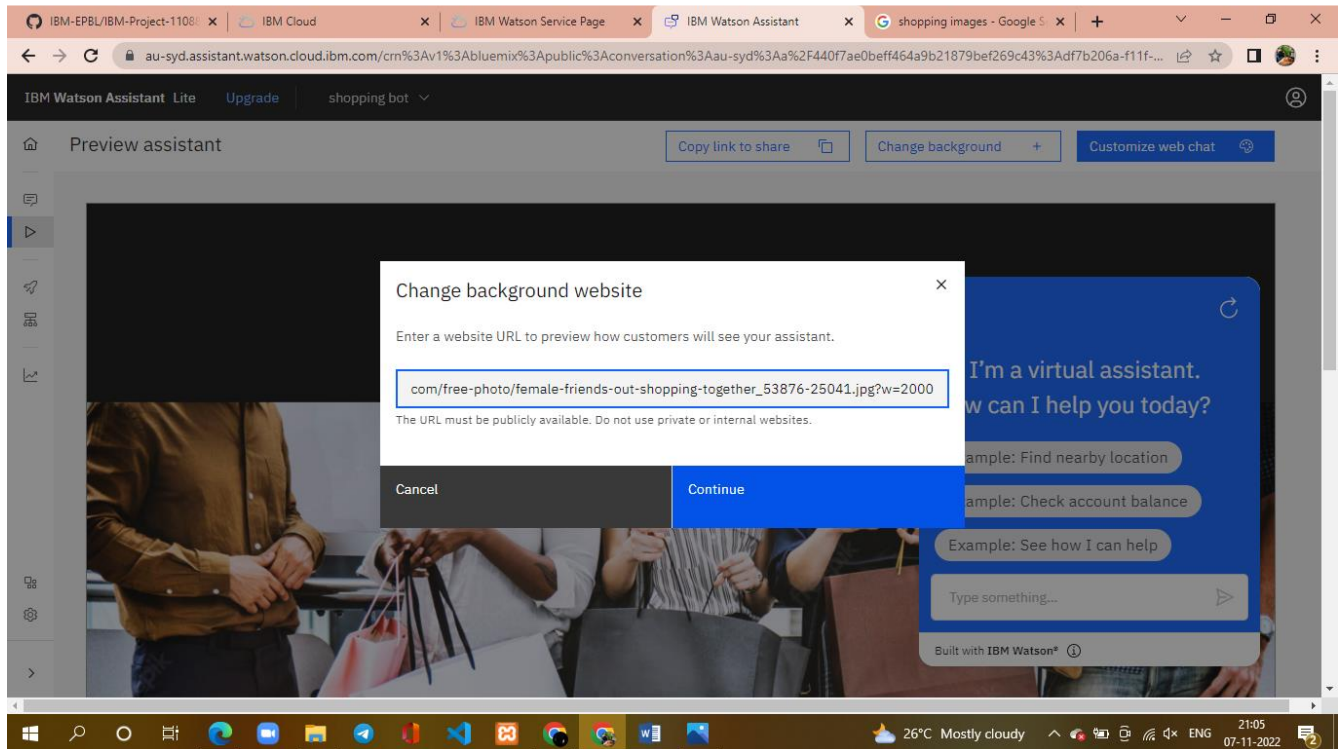
hi

Create an account recognized

I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!

First, please provide your first name.

Type something...



IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant Lite Upgrade shopping bot

Web chat Draft

Close Save and exit

Style	Launcher	Home screen	Live agent	Suggestions	Security	Embed	Resources >
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</> Embed on your website

Ready to launch? It's as easy as copy and paste. [Learn more](#)

```
<script>
window.watsonAssistantChatOptions = {
  integrationID: "dd45be3c-2a84-4154-b970-bbf06cce11e6", // The ID of this integration.
  region: "au-syd", // The region your integration is hosted in.
  serviceInstanceID: "df7b206a-f11f-4fcf-bf09-2ba6b6d545f6", // The ID of your service instance.
  onLoad: function(instance) { instance.render(); }
};
setTimeout(function(){
  const t=document.createElement('script');
  t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" + (window.watsonAssistantChatOptions ?
document.head.appendChild(t);
  });
</script>
```

Show more

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