

Ideation Phase

Empathize & Discover

Date	19 September 2022
Team ID	PNT2022TMID25665
Project Name	Smart solution for Railways

Empathy Map Canvas:

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviors and attitudes.

Reference:

<https://app.mural.co/invitation/mural/smartinternzibmiotsmartsolut6184/1662790391718?sender=ub72a907284043284ab647148&key=b27221cd-3c1b-44a4-bd15-1947bfd7faff>

