Project Design Phase-I
Proposed Solution Template

Date	24 September 2022
Team ID	**PNT2022TMID45108**
Project Name	AI Based Discourse for Banking Industry
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S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	In chatbot to avoid the language barriers for the user/customers who can ask bank related questions like to create a bank account, able to answer loan queries, able to answer general banking queries, and also able to answer queries regarding net banking.
2.	Idea / Solution description	To avoid the language barriers, we can create a Chatbot that can respond according to the user/customers languages all over the world.
3.	Novelty / Uniqueness	-create a virtual keyboard with popular and continental languages. -automated smart responses and achieve marketing goals efficiently. -Handling more unique and complex queries. - Connect people globally due to its versatility with multiple languages.
4.	Social Impact / Customer Satisfaction	-can easily communicate with the banking industry. -provide 24/7 support. -analyze customer data and improve services.