

Project Development Phase

Delivery of Sprint - 3

Date	07 November 2022
Team ID	PNT2022TMID45108
Project Name	AI-based discourse for Banking Industry

Creating Loan Account Action

Loan action is created with the necessary steps.

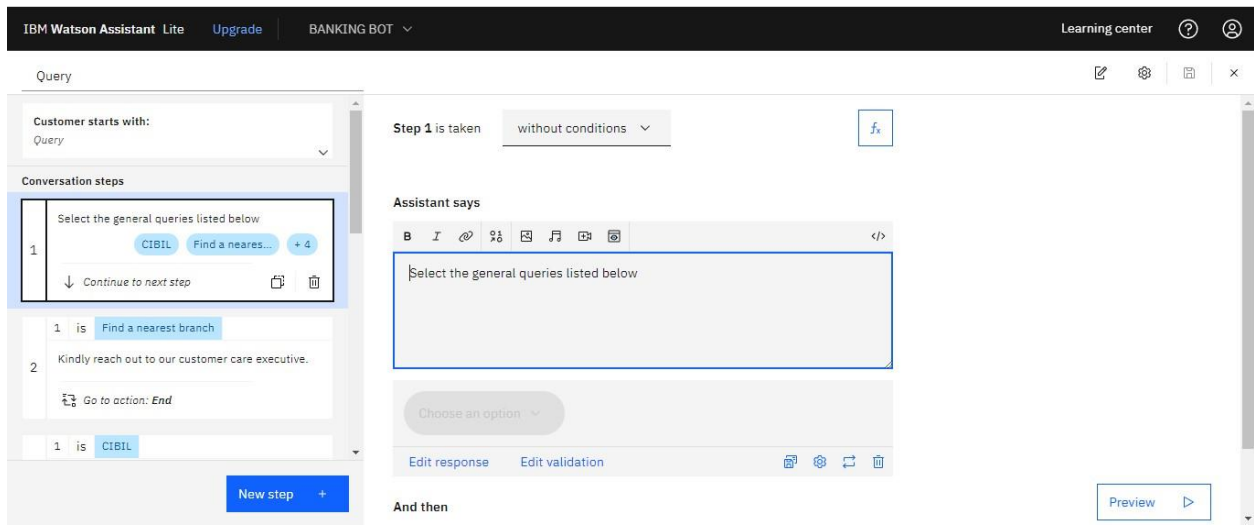
The screenshot displays the IBM Watson Assistant configuration interface for a 'Loan' action. The top navigation bar includes 'IBM Watson Assistant Lite', an 'Upgrade' button, 'BANKING BOT', and a 'Learning center' link. The main workspace is divided into several panels:

- Customer starts with:** A dropdown menu set to 'Loan'.
- Conversation steps:** A list of steps for the conversation flow.
 - Step 1:** The prompt is 'What type of loan are you looking at?'. It features two buttons: 'Gold loan' and 'House loan', followed by a '+ 3' button. Below the buttons is a 'Continue to next step' button.
 - Step 2:** The prompt is 'To be eligible for a house loan please contact our bank service providers with all existing loan...'. It includes a 'Free text' button and a 'Go to action: End' button.
- Assistant says:** A text area containing the prompt 'What type of loan are you looking at?'. Below this is a 'Choose an option' dropdown menu.
- And then:** A section for defining the next action, currently empty.

At the bottom right, there is a 'Preview' button with a play icon. The interface also includes various toolbars for formatting text and managing the conversation flow.

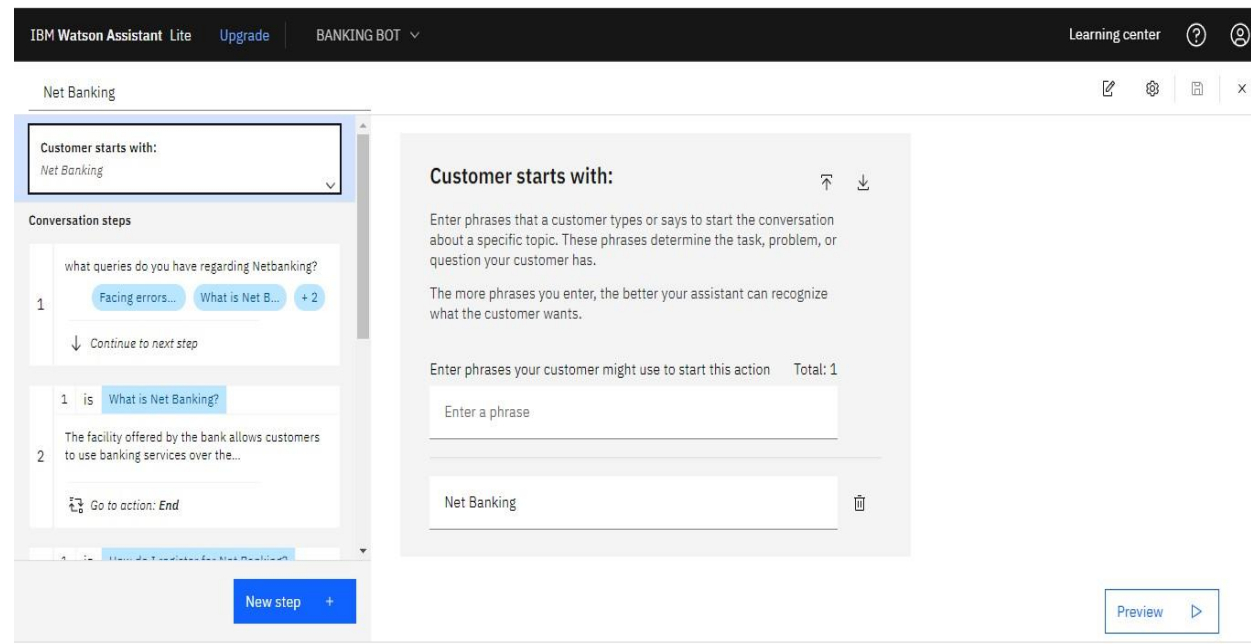
Creating General Query Action

Generalquery actionis createdwith the necessarysteps.




















Creating Net Banking Action

Net banking action is created with the necessary steps.



In addition to this greeting, end greeting ,index and end actions are also created.

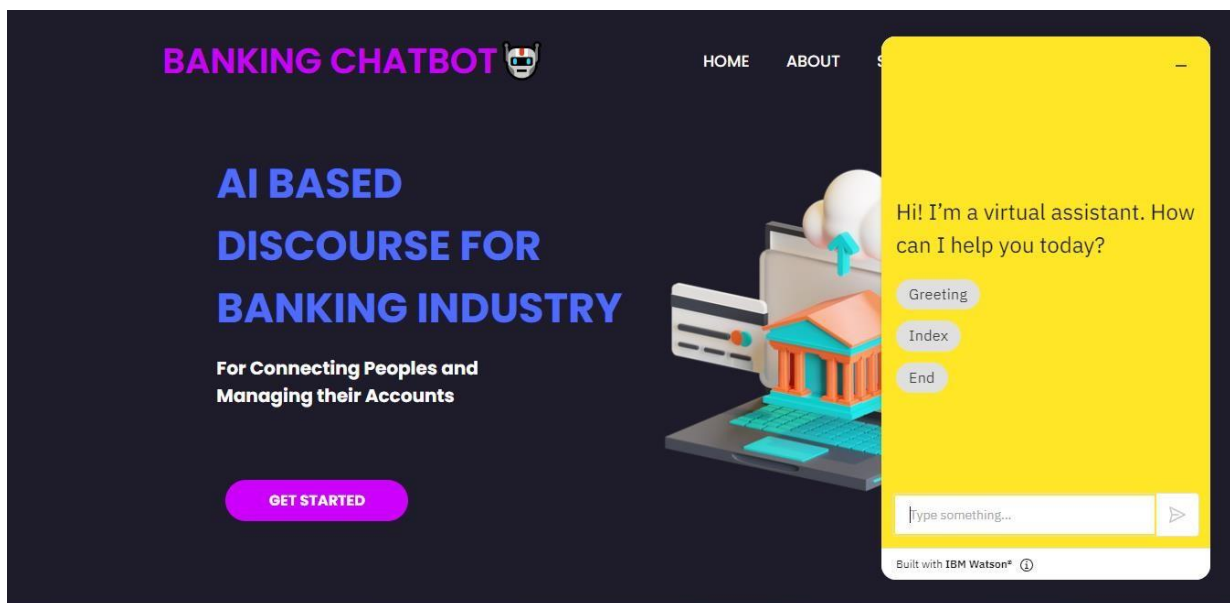
				  New action +
Name	Last edited	Examples Count	Status	
Greeting	3 days ago	4		⋮
Index	23 minutes ago	1		⋮
Current	3 days ago	2		⋮
Loan	3 days ago	1		⋮
Net Banking	3 days ago	1		⋮
Items per page: 50 ▾ Showing 1–8 of 8 actions				1 ▾ 1 of 1 pages  
				Preview ▶

				  New action +
Name	Last edited	Examples Count	Status	
Net Banking	3 days ago	1		⋮
Query	31 minutes ago	1		⋮
Savings	3 days ago	1		⋮
End	3 days ago	1		⋮
Items per page: 50 ▾ Showing 1–8 of 8 actions				1 ▾ 1 of 1 pages  
				Preview ▶

PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-35339789-38d5-451f-8f05-3ddb5dbbe57e%3A%3A49d7f8d1-0500-4610-9518->

[068ec885f252&integrationID=fc789460-2e93-472d-b324-c85bef5219f5®ion=ussouth&serviceInstanceID=35339789-38d5-451f-8f05-3ddb5dbbe57e](https://ibmcloud.ibm.com/catalog/services/watson-assistant/068ec885f252&integrationID=fc789460-2e93-472d-b324-c85bef5219f5®ion=ussouth&serviceInstanceID=35339789-38d5-451f-8f05-3ddb5dbbe57e)



Note: No code for this project. So, I attached the screenshot and step to build it.