

# Guided city tours

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Team ID	PNT2022TMID12127
Project Name	Smart Farming-IOT Enabled smart farming application
Maximum Marks	4 Marks

Based on ten customer interviews and observations from the Fairplane Guided City Tours team

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SCENARIO

Browsing, booking, attending, and rating a local city tour



## Entice

How does someone initially become aware of this process?



## Enter

What do people experience as they begin the process?



## Engage

In the core moments in the process, what happens?



## Exit

What do people typically experience as the process finishes?



## Extend

What happens after the experience is over?



## Steps

What does the person (or group) typically experience?

Remote Monitoring

Farmers can make real time decisions from anywhere in the world

Reduced Environmental footprint

All conservation efforts ie, Land & water Usage

Real Time Data & production Insights

Real time insights into farm operations allow farmers to make more informed decisions

Increased production Quality

Data analysis helps farmers adjust their processes to increase production quality

Water Conservation

Soil and weather related sensors optimize water usage

Registration

As a user I can register for application by entering mail & password

Login

As a user I can login into the application by entering mail & password

Dashboard

As user I can able to learn how to access the application

Monitoring of climatic conditions

As a user I can use gadgets which are weather stations, combining various smart farming sensors

Predictive farming

Data enables the farmers to estimate optimal amount of water, fertilizers, pesticides etc.

Predictive analytics

It helps make farming which is inherently dependent on weather conditions, more manageable & predictable

To monitor the crops

This would help to monitor the crops from everywhere

To increase the quality and quantity

To increase the quality and quantity of products while optimizing the human labour required

Writing & submitting review

The participant writes a review and gives the star-rating out of 5.

Uses computer and internet

Excited to use new systems & inventions

Personalized recommendations

Participation in the farming informs our backend recommendation systems, which the customer may experience via better personalization



## Interactions

What interactions do they have at each step along the way?

- People: Who do they see or talk to?
- Places: Where are they?
- Things: What digital touchpoints or physical objects would they use?

Reducing Overall prices

Increasing Consumer concern

Increasing the quality, quantity, sustainability and cose effectiveness of agriculture

Soil and temperature sensors & crop monitoring systems Etc.

Monitoring crops surveying and providing data to the farmers for rational farm management to save both time & money

Precise farming systems can improve the quality & yields of foods produced

Adaption Strategies

A creative environment

Difficult to implement in villages and make people understand

Protection of environment

Precise farming systems can improve the quality & yields of foods produced

Direct interactions with the guide, and potentially other group members

Customer's email (software like Outlook or website like Gmail)

"Leave a review" modal window within the profile on the website, iOS app, or Android app.

They will learn to operate the new things

The people may say that that is difficult to maintain & understand

Makes decision based on smart devices



## Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

Helps to increase the agricultural productivity & incomes

Helps to monitor climate conditions

Helps to understand water, topography, vegetation & soil types

Help me to improve productivity of staff & Reduced human labour

Help me understand what this smart farming is all about

Helps to improve productivity and irrigation facilities of crop fields and generate better

Helps to control the wastage of water

Available anytime for computation

Supporting huge numbers of devices to communicate

Help me feel confident about what to do next

Help me feel good about my decision

Help me lean the new devices and their operations

Help me spread the word about a smart farming or provide watch-outs and feedback for one that was not so good

Help me see what I've done before

Help me see what I could be doing next



## Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

Improved product quality

Reduced wastage and cost management

the facility to get the real time data for useful insights

Excellered Efficiency

Optimizing the Use of resources

Improving the productivity Quality

Excited to use new systems

To increase the quality and quantity of products

Adaption Strategies

A creative environment



## Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?

There will be a need of internet facility any time any time

Languages and Smart phones will be Mandatory

People express a bit of fear for operating

Requires an unlimited or continuous internet connection

Smart Phones will be mandatory

there will be need of internet facility at any time

it may cause radiation

High cost

People describe leaving a review as an arduous process

Village people may not know to use mobile phones

Difficult to implement in villages and make people understand



## Areas of opportunity

How might we make each step better? What ideas do we have?

What have others suggested?

To increase quality And quantity of Products while Reducing the Labour required Using modern

Information and Communication Technology

Soil quality monitoring

Managing data volumes

Provide a simpler summary to avoid information overload

Managing data volumes

Soil quality should

recision Farming

Remote soil monitoring

Monitoring soil parameters

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