

## THINK AND FEEL?

Raise queries

Get solutions

Faster response

## HEAR?

Response via contact person

Support and assistance

Flexible solutions

### CUSTOMER CARE REGISTRY

## SEE?

Good user interface

Chat bot interaction

Complaint and tickets

## SAY AND DO?

Queries explanation

Register tickets

View responses



PAIN



GAIN

sometimes wrong information

Misinterpretation of information

Enhanced Security Features

Improved customer interaction